

Connecting Residential Aged Care to the right support

Practical support, planning and tools for Residential Aged Care Homes (RACHs) across Eastern Melbourne

Aged Care GP Matching



Connecting RACHs with local GPs

EMPHN supports RACHs to connect with general practices when access to regular visiting GPs is limited or becoming challenging.

The Aged Care GP Matching service facilitates collaboration by supporting early, structured discussions between RACHs and general practices to clarify needs, expectations and models of care. This helps strengthen continuity of care for residents and supports more sustainable GP services in residential aged care.

Scan QR code to visit webpage to find out more.



Residential Aged Care Resource Navigator



Tailored support for your aged care home

EMPHN supports RACHs to identify and access support for their needs

A short, 10-minute online assessment designed to help RACHs reflect on the support they need across key areas including telehealth, after-hours planning and the Aged Care On-Site Pharmacist Program.

By answering a few questions, you will receive a personalised email with practical resources, templates and support materials matched to your situation.

Scan QR code to visit webpage to find out more.



Find out how EMPHN can support your RACH



Web: emphn.org.au

Scan QR code to visit web.

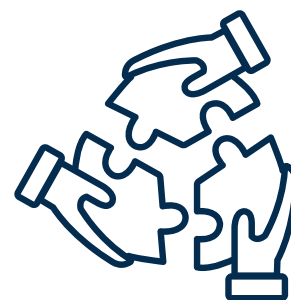


Email: rachsupport@emphn.org.au



How EMPHN can support Residential Aged Care Homes

Eastern Melbourne Primary Health Network (EMPHN) provides practical resources and guidance to support Residential Aged Care Homes to strengthen care coordination and navigate available programs and supports.



Enhanced After Hours Planning

Practical toolkit resources to support Residential Aged Care Homes to strengthen after-hours planning and decision-making when residents become unwell outside normal hours. Resources support clear processes, escalation pathways and documentation, and can be used together or individually depending on your home's needs.

Telehealth and Digital Health

Resources, templates and training to support the use of telehealth and digital health in residential aged care settings. This includes guidance on telehealth workflows, staff training, policies and procedures, as well as digital health tools such as My Health Record and electronic medication charts to support better coordination of care.

Aged Care On-Site Pharmacist (ACOP) Program

Getting-started guides and program resources to support Residential Aged Care Homes to explore or implement the Aged Care On-Site Pharmacist Program. Resources provide practical information about the program, pharmacist roles, funding arrangements and considerations for integrating an on-site pharmacist into the care team.

Contact EMPHN

For more information on available resources and support for your RACH, email us using the address below.

 rachsupport@emphn.org.au

Visit EMPHN RACH webpage

Further details on available support, can be found via the EMPHN RACH webpage.



emphn.org.au/for-health-professionals/residential-aged-care/