

Fact Sheet – HPI-I's

Allied Health Providers: Why get an HPI-I?

Digital health tools offer allied health professionals a powerful way to boost efficiency, reduce admin time, and improve patient care. To access tools like My Health Record, Electronic Prescribing and Provider Connect Australia you will need a healthcare identifier.

What are Healthcare Identifiers?

Healthcare identifiers uniquely identify healthcare recipients, healthcare providers and healthcare organisations in Australia:

- **IHI** – Individual Healthcare Identifier (for patients)
- **HPI-I** – Healthcare Provider Identifier – Individual
- **HPI-O** – Healthcare Provider Identifier – Organisation

Why You Need a Healthcare Provider Identifier – Individual (HPI-I)

To access digital health tools like **My Health Record** and **Provider Connect Australia** you will need an **HPI-I**—a unique 16-digit number that identifies you as a healthcare provider.

Having an HPI-I unlocks access to digital tools that can help you:

- Improve clinical decision-making
- Streamline administrative processes
- Coordinate care more effectively
- Access and share patient information securely
- Access to electronic prescribing and secure messaging

What is a Healthcare Provider Identifier – Individual (HPI-I)?

An **HPI-I** is issued to individual healthcare providers and is used to:

- Ensure the right health information is matched to the right person
- Support secure, accurate, and private information sharing
- Enable access to national digital health systems

Who Can Get One?

You are eligible for an HPI-I if:

- You're registered with **Ahpra** - you likely already have one, check at www.ahpra.gov.au
- You're not Ahpra-registered but are represented or credentialed by a recognised professional body and hold the required qualifications - you can apply via **Health Professional Online Services (HPOS)**

How to get a HPI-I?

There are 2 ways to get an HPI-I:

- If you are registered with the Ahpra, you will already have an HPI-I. You can find it on the Ahpra website (www.ahpra.gov.au) or by contacting them on 1300 419 495.
- If you are not registered with Ahpra, you will need to apply for an HPI-I through the HI Service using (HPOS). For step by step instructions visit: www.servicesaustralia.gov.au/healthcare-identifiers-hi-service-for-individual-health-care-providers and scroll down to “Using HPOS”.

Changes to the Law – 1 November 2025

Recent amendments to the Healthcare Identifiers Act 2010 will allow professional bodies to apply for HPI-Is on behalf of eligible allied health professionals who provide consent. [Healthcare Identifiers and the Healthcare Identifiers Service | Australian Government Department of Health, Disability and Ageing.](#)

Resources available

Get started today – for online tools and training resources visit:

- Services Australia homepage for IHI – [Individual Healthcare Identifiers - Services Australia](#)
- Australia Digital Health Agency home page for healthcare provider information – www.digitalhealth.gov.au/healthcare-providers
- Australia Digital Health Agency home page for educational and online training products – training.digitalhealth.gov.au (Scroll down to “Education and training”, Select “Your Area of Practice”, Select “Allied Health”)

Take actions today

- ☒ Check your HPI-I status
- ☒ Apply via HPOS if needed
- ☒ Build your digital health knowledge by exploring training and resources
- ☒ Familiarise yourself with the November 2025 changes — Professional bodies will soon be able to apply on your behalf



Australian Government

Australian Digital Health Agency