

EMPHN SERVICE FINDER

How to access EMPHN's Service Finder

Logging in to Service Finder gives you access to its full range of features, including saving collections of services to make sharing easier and reduce time spent searching. Services can also be viewed without logging in by visiting servicefinder.emphn.org.au.

STEP ONE

Visit servicefinder.emphn.org.au/auth/signin or scan this QR code:



STEP TWO

Enter your email address. Click on "Send secure access link".

STEP THREE

Check your email inbox. You will receive an email from EMPHN Service Finder. Click on "Access Service Finder" followed by "Verify My Email" to authenticate.

(It may take several minutes to receive this magic link via email. Please check your junk or spam folders. If you have not received the code, please click Resend code.)

Helpful Service Finder functions

Search for services

Type in the services or supports you require, for example 'support for early dementia near Box Hill' or click on the popular search prompts.

You will be shown a list of services that are the most closely related to your search with a map showing their locations. Use the 'Filters' or 'Sort by' buttons to further refine your search or try the AI search option to help find the right service for your client.



View service details

Click on a service name for more detailed information about that service, like contact details, opening hours and referral information.

Copy service details

Click 'Copy service details' to copy service contact information to the clipboard.

Share service information with clients

Click 'Share' to, print, or download a PDF of service information for your client. Click 'Select' to select multiple services to share or save.

Build collections of favourite services

Build a collection of saved services and keep notes on each service for future reference.

Click 'Save' or 'My collections' to start building a collection of your favourite services.

Click 'Select' to select multiple services to share or save.

Find 'start here' service listings for your clients

Add 'find front door services' for your clients to help them navigate mental health services. Look for the 'start here' flag for front door services for your clients.

Find services near you

Use the 'use my device location' option to find services near you.

Translate content into other languages

Translate the website and sharable PDF's into multiple languages.

