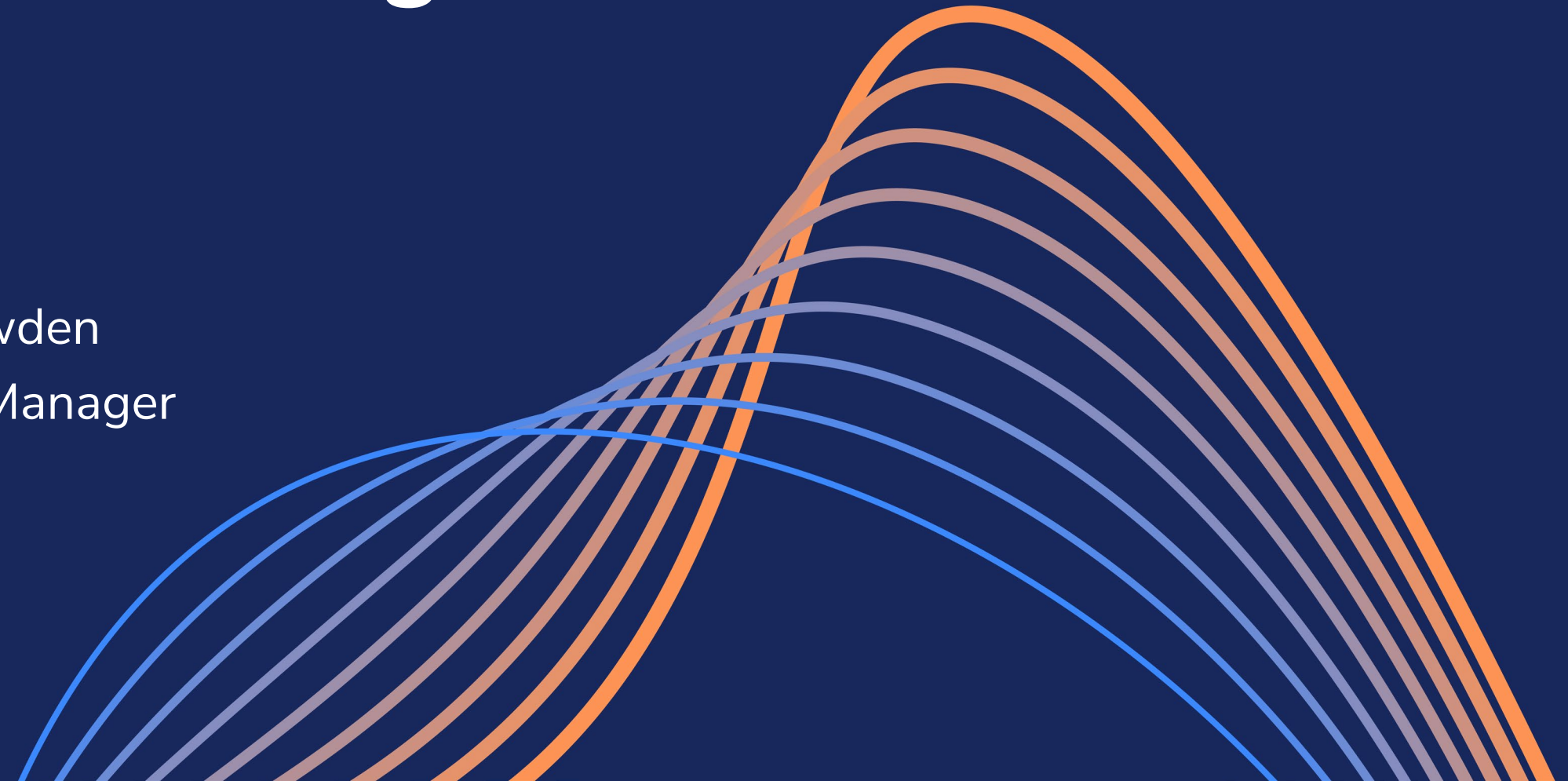


Australian Association of Practice Management

aapm
Australian Association of
Practice Management

Philippa Cowden
Operations Manager
AAPM





Industry Updates

AAPM represents Practice Management on many advisory boards and panels across Government and key industry stakeholders. AAPM's purpose is to lead, promote and support excellence in healthcare Practice Management and through these forums we are able to further cement the vital work of our Practice Management community. Latest discussions include:

- AAPM continues to get Certified Practice Managers (CPM AAPM) recognised on the WIP. Several meetings have taken place in the last couple of months, specifically in relation to this and we encourage you to apply to be a CPM.
- AAPM is also represented on the General Practice Advisory Panel to the PSR. This provides a direct insight in the current work and focus of the PSR and how Practice Managers can assist in ensuring governance is managed internally. AAPM is currently working with the PSR to deliver a webinar on this topic.
- AAPM CEO is the Chair of the Health Administration and Practice Management Technical Committee that is overseeing the new training modules. This is to ensure that course materials remain relevant and upskilling is accessible for the whole team.



Industry Updates

- AAPM has also presented at the Rural Doctors Association Australia, Practice Owners and Managers Conference, Australian Healthcare Week, and will continue to be a strong voice as the peak national association representing the profession of practice management.
- AAPM is committed to ensuring our incredible Practice Management professionals are recognised and acknowledged for the work they do but also and importantly advising the Government and other industry bodies on the realities of implementation of programs, such as MyMedicare from a practical sense.



AAPM Educare

- Educare is the AAPM education program. It includes the webinar series, and face-to-face education events delivered throughout Australia.
- The 2026 AAPM Educare program is for the whole Practice Management team. There are dedicated Reception/Administration and Practice Management days. The program is designed to cover the eight core principles of Practice Management, across all disciplines including general practice, specialist, allied health, multi-disciplinary etc.

We hope to see you at the Melbourne event, being held on Thursday 18 June and Friday 19 June 2026.

Visit aapm.org.au/education to view the program and register.



Practice Management Awards

The AAPM Practice Management Awards program is designed to recognise practice management professionals that demonstrate excellence in the profession of Practice Management.

There are five awards to apply for. These include:

Practice Management Award in General Practice

Practice Management Award in Specialist

Practice Management Award in Allied Health

Practice Management Award in Dental

Practice Management Award in Multi-disciplinary

From these five award winners, one AAPM National Practice Manager of the Year will be announced.

We encourage all of you to apply or nominate a peer. Applications will open soon!

The awards will be announced at the 2026 AAPM Recognition of Excellence Evening, being held on Thursday 18 June, from 6:00pm – 9:00pm, in Melbourne.

Career Pathway

Certified Practice Manager (CPM)

- Be an active annual financial member of AAPM for a minimum of 12 months
- Diploma of Practice Management or equivalent Business Diploma or Degree
- Maintain a CPD balance of 200 points per triennium
- Practice Management experience for three years

Fellowship (FAAPM)

- Achieve Certified Practice Manager status
- Be an active annual financial member of AAPM for a minimum of 3 consecutive years
- Maintain an accrual of at least 300 CPD points per triennium
- Interview required



AAPM Scholarships

The AAPM Scholarship program offers members the opportunity to further their professional development through fully funded education programs. Delivered by the University of New England Partnerships (UNEP), these virtual courses cover Certificate education through to the Diploma of Healthcare Leadership.

There are four scholarships to be awarded.

3 x AAPM Scholarships that are designed for those wishing to further their career through certificate level training through to Diploma level.

1 x AAPM Colleen Sullivan Scholarship. This is specifically for the Diploma of Healthcare Leadership and is suitable for experienced professionals or those wanting to further enhance their career development.

Scholarships will open soon and we encourage everyone to apply.



AAPM Member Engagement Groups

Created to serve as collaborative peer to peer groups to discuss the dynamics of an ever-changing healthcare industry.

Groups assist in supporting AAPM with its advocacy activities and provide whole of industry thoughts.

Each Group focuses on a specific disciplines of Practice Management including:

- General Practice
- Specialist
- Allied Health
- Multi-disciplinary
- Dental



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