

Mental Health Service Coordination Alliances Northeast (NEMHSCA) and Eastern (EMHSCA) Metropolitan Regions

WHO WE ARE

The Northeast Mental Health Service Coordination Alliance ([NEMHSCA](#)) and the Eastern Mental Health Service Coordination Alliance ([EMHSCA](#)) are long-standing, mature inter-agency partnerships operating across Melbourne's Northeast and Eastern Metropolitan Regions.

The Alliances bring together senior leaders from community mental health, community health, alcohol and other drug (AOD), family violence, tertiary mental health services, and government agencies. *See Appendix 1 for list of member agencies.*

PURPOSE

The Alliances provide essential regional system infrastructure to support service integration and coordination so that communities can access responsive and appropriate mental health, AOD and wellbeing supports.

They exist to:

- Improve, support and promote safe, person-centered and collaborative practices across mental health and wellbeing sectors.
- Promote structured and coordinated Lived and Living Experience Leadership and Workforce development models.
- Support members to navigate mental health system reforms.
- Provide platform for consultation and information sharing.

WHY THE ALLIANCES MATTER

During a period of unprecedented reform, the Alliances act as stabilising infrastructure for the regional system.

Alliance members consistently report that the Alliances:

- Enable work that would not otherwise occur
- Protect and strengthen cross-sector relationships
- Maintain collaboration during organisational and funding change
- Reduce duplication and inefficiency
- Strengthen reform implementation
- Support workforce sustainability and wellbeing
- Embed lived experience leadership in meaningful, practical ways

**“Without the Alliance,
the work simply would
not happen.”**

PRIORITY AREAS — 2026

| Coordination and Collaboration | Lived & Living Experience Workforce Development | Multiagency Panel Demonstration Project | Suicide Prevention Integration |
|---|---|---|--|
| <ul style="list-style-type: none"> •Alliances and subcommittees meetings •NEMHSCA BridgePoint Workforce Development Project including “Know Your Network” information sessions •EMHSCA Collaborative Care Protocol development •Regional Collaboration Forums | <ul style="list-style-type: none"> •LLEW Network •LLEW forums and events (topics: diversity and suicide prevention) •Joint training and advocacy | <ul style="list-style-type: none"> •Complex case data snapshot - repository of themes •Shared review of system issues •Data-driven advocacy •Care team/collaborative care coordination training | <ul style="list-style-type: none"> •Regular suicide prevention agenda items •Alignment with EMPHN initiatives •Suicide prevention lens across Alliance work |

IMPACT SNAPSHOT — 2025

System-level outcomes delivered across both regions in 2025

Workforce Development

BridgePoint Workforce Development Project launched, enabling cross-sector placements and shared learning through *Know Your Network sessions*

Complex Care

Multiagency Panel Demonstration Project progressed, with a repository capturing key themes and opportunities for system improvement in complex care

Integrated Care

EMHSCA Shared Care Protocol reviewed to strengthen collaborative practice

Lived Experience Leadership

- 3 regional LLEW forums delivered
- LLEW Network grown to **200+ participants**
- Practical LLEW resources developed

Child & Family Focus

Mental health and wellbeing supports mapped for children aged **5–12** in the Eastern region, identifying key service gaps

APPENDIX 1 MEMBER AGENCIES

| NEMHSCA | EMHSCA |
|--|---|
| <ul style="list-style-type: none"> • Austin Health • Complex Needs Program (DFFH) • Drummond St • EMPHN • Healthability • Holstep Health • IMHA • Mind Australia • Neami National • Nexus Dual Diagnosis Consultancy Service • Northern Health • SHARC/APSU • Uniting AOD • Wellways • NIFVS • Your Community Health | <ul style="list-style-type: none"> • Access Health and Community • Anglicare • Complex Needs Program (DFFH) • Each • Eastern Dual Diagnosis Consumer & Carer Advisory Council • Eastern Health • EMPHN • ERMHA 365 • Regional Family Violence Partnership, Eastern Metropolitan Region • Healthability • IMHA • Mind Australia • Neami National • St Vincent's Hospital • Wellways • YSAS |