

GP Support Programs

EMPHN offers a range of programs to support GPs in assisting their patients. Reach out for more information or scan the codes to find more details.

I need assistance to navigate services

Medicare Mental Health (formerly SupportConnect) is a team of mental health professionals who engage with patients, families and professionals over the phone to assess a person's needs and help connect them to the right mental health services. There is also a website where individuals can search and refine options with a number of filters to find the right service.

Medicare Mental Health helps people find mental health, alcohol and other drugs and suicide prevention services in eastern and north-eastern Melbourne.

Phone: 1800 595 212 (9am-5pm Monday to Friday)



I need advice on clinical and referral pathways

HealthPathways Melbourne is a online platform developed by Eastern Melbourne and North Western Primary Health Networks (PHNs) in collaboration with local healthcare professionals and organisations across Melbourne. The platform offers clinicians a single, easy-to-use website where they can access a comprehensive collection of locally tailored relevant clinical information, guidelines and referral options. HealthPathways is specifically designed to support GPs and other healthcare providers in delivering consistent, evidence-based care to their patients, supporting clinical autonomy and patient choice.



melbourne.healthpathways.org.au
info@healthpathwaysmelbourne.org.au

I'd like a secondary consultation with a psychiatrist

The GP Psychiatry Support Line is a free service for GPs to help manage the care of mental health patients. The advice line can help with diagnosis, investigation, medication and safety plans. The support line is designed to keep patients whose conditions are able to be treated within primary care under the care of their GP. This service is operated by ProCare Mental Health Services.

Phone: 1800 16 17 18 (7am-7pm, Monday - Friday)

