

Practice Nurse Resources

<u>EMPHN programs and services</u>	<u>2</u>
<u>Standards for practice</u>	<u>2</u>
<u>Government resources</u>	<u>3</u>
<u>Peak bodies</u>	<u>3</u>
<u>Education – General</u>	<u>5</u>
<u>Health assessments</u>	<u>5</u>
<u>Digital Health</u>	<u>6</u>
<u>Recall and reminder audit</u>	<u>6</u>
<u>Cold chain management</u>	<u>7</u>
<u>RACGP clinical guidelines for preventative health</u>	<u>7</u>
<u>Immunisation</u>	<u>8</u>
<u>Infection prevention and control, and sterilisation</u>	<u>9</u>
<u>Chronic disease management resources</u>	<u>9</u>
<u>Wound care</u>	<u>10</u>
<u>Asthma</u>	<u>10</u>
<u>Diabetes</u>	<u>11</u>
<u>Cancer screening</u>	<u>11</u>
<u>Preventative Health Screening</u>	<u>11</u>
<u>Lifestyle risk factors</u>	<u>12</u>
<u>Accreditation and practice management</u>	<u>12</u>

EMPHN programs and services

General Practice Team	You can also contact your facilitator directly	✉ practicesupport@emphn.org.au
Digital Health Team / POLAR		✉ digitalhealth@emphn.org.au
HealthPathways Melbourne (HPM)	HPM provides clinicians with a single website providing current, evidence based, clear and concise guidance for assessing and managing patients based on current best practice guidelines. HPM includes information to services in the local health system.	✉ info@healthpathwaysmelbourne.org.au to gain access
Support Connect	For mental health, alcohol, and other drugs, & suicide prevention services in EMPHN catchment	> Home Support Connect ☎ 9800 1071
EMPHN Primary Care Update / Events	Subscribe to EMPHN's communications emphn.org.au	> Subscribe to our publications
EMPHN Practice Nurses Basecamp	Online practice nurse forum	✉ practicesupport@emphn.org.au to gain access

Standards for practice

Australian Health Practitioner Regulation Agency (AHPRA)	> Home (ahpra.gov.au)
Nursing and Midwifery Board of Australia (NMB)	> nursingmidwiferyboard.gov.au
Registered nurse standards	> Registered nurse standards for practice
Enrolled nurse standards	> Enrolled nurse standards for practice
Direct and indirect supervision	> Fact sheet: Enrolled nurse standards for practice
Professional indemnity insurance	> Fact sheet: Professional indemnity insurance arrangements
Continuing professional development	> Fact sheet: Continuing professional development

Government resources

Services Australia Health Professional Education Resources	Education resources to help you understand health programs and services including Aged Care provider Portal, Australian Immunisation Register (AIR), DVA, HPOS, Incentive Programs, Indigenous Health Services, MBS	> servicesaustralia.gov.au
MBSOnline	Search of item numbers and the MBS requirements	> mbsonline.gov.au
AskMBS	Always seek clarification for correct interpretation of billing information in writing	✉ askMBS@health.gov.au
Chief Medical Officer (VicDH)	Subscribe to alerts, advisories and newsletters	> health.vic.gov.au
DVA Coordinated Veterans' Care Program (CVC)		> dva.gov.au
My Aged Care		> myagedcare.gov.au
Carer Gateway		> carergateway.gov.au

Peak bodies

Australian Practice Nurse Association (APNA)	Membership provides access to online training including orientation program and a nurse support line apna.asn.au	> Australian Primary Health Care Nurses Association > Career and Education Framework for Nurses in Primary Health Care > Nurses Scope of Practice > 129 - An Orientation for Nurses New to General Practice > Pricing
Australian Nursing & Midwifery Federation (ANMF)	anmf.org.au	> Home Australian Nursing and Midwifery Federation
Australian College of Nursing (ACN)	acn.edu.au	> Home Australian College of Nursing

Peak bodies (cont'd)

Royal Australian College of General Practitioners (RACGP)		› The Royal Australian College of General Practitioners
APMA		› Australian Pain Management Association
Arthritis Australia		› Freedom from arthritis
Cancer Council		› Cancer Council › Health professionals
Cancer Council Victoria	cancervic.org.au Resources and Cervical Screening Scholarships	› Cancer Prevention, Guides, Cancer Support & Donations › Nurse scholarships
Continence Foundation of Australia	Helpline offers advice to people experiencing incontinence and health professionals	› Incontinence prevention, management & support ☎ 1800 33 00 66 (National Continence Helpline)
Diabetes Victoria		› Diabetes Victoria Website
Foundation House		› Foundation House: Supporting Refugees to Rebuild their Lives
National Heart Foundation		› The Heart Foundation Website
Kidney Health Australia		› Health Professionals
Lung Foundation		› Lung Foundation Australia Website
National Asthma Council		› National Asthma Council Australia Website
Stroke Foundation		› Stroke Foundation Website
Victorian Refugee Health Network	refugeehealthnetwork.org.au	› VRHN Website
Sexual Health Victoria	Resources and cervical screening education shvic.org.au	› Reproductive & Sexual Health Clinics, Education and Advocacy › Sexual & Reproductive Health Training for Nurses
Sexual Assault Support	Eastern Health (ECASA)	› Eastern Centre Against Sexual Assault
Family violence support	vic.gov.au (www.vic.gov.au)	› Family violence statewide support services

Education – General		All nurse education offered by EMPHN is free. Other organisations offer education either free or at learner's expense. For further practice nurse support contact EMPHN Practice Support
Victorian and Tasmanian PHN Alliance (VTPHNA)		➤ Online Learning
HotDocs Webinars		➤ Free Webinars for Health Practitioners
APNA 'Orientation for Nurses New to General Practice'	APNA membership provides some free online training apna.asn.au	➤ 'Orientation for Nurses New to General Practice' course
GPEX online modular training		➤ Practice Nurse Education and Development Program
The Benchmark Group	Offer most courses at learner's expense and free government-sponsored courses	➤ benchmarkgroup.com.au
Privacy in Practice Training	Free Privacy training	➤ Privacy in Practice Training— OAIC

Health assessments		
Medicare health assessments resource kit	Department of Health, Disability and Ageing	➤ Medicare Health Assessments Resource Kit
Services Australia Education guide	Health assessments and your record keeping responsibilities	➤ Health assessments and your record keeping responsibilities
MBS Online MBS Health Assessments and associated notes	Indigenous Health, Heart Health Check & Menopause Health Assessments	➤ Item 705 ➤ Item 715 ➤ Item 699 ➤ Item 695
Victorian Tasmanian PHN Alliance Health Assessments – 45-49; 75+	VTPHNA	➤ Health Assessments: 75 + Years
RACGP Conducting quality health assessments in GP	APNA-RACGP	➤ Quality health assessment info sheet
Aboriginal and Torres Strait Islander health check templates	RACGP	➤ Resources to support health checks for Aboriginal and Torres Strait Islander people

Digital Health	For assistance, contact the EMPHN Digital Health team	
My Health Record	Australian Digital Health Agency digitalhealth.gov.au	<ul style="list-style-type: none"> › myhealthrecord.gov.au › My Health Record for healthcare providers › Training and support › Healthcare Providers
RACGP My Health Record Brief Guide for General Practice	My Health Record is an electronic summary which may contain some of a patient's key health information. This allows information to be shared securely between the patient and registered healthcare providers involved in their care, to support improved decision making and continuity of care.	› My Health Record A brief guide for general practice racgp.org.au
RACGP Practice Incentives Program eHealth Incentive (ePIP)	Shared Health Summary (SHS) uploads into My Health record	› Practice Incentives Program eHealth Incentive fact sheet racgp.org.au
Health Professional Education Resources including PRODA, HPOS, AIR	Apply for PRODA account and save your unique Registration Authority (RA) number which can be used across multiple employers. Your RA number is used when requesting a GP delegates access to HPOS services such as AIR, NCSR and Medicare online checker.	<ul style="list-style-type: none"> › Health Professional Education Resources › How to register for an individual PRODA account › HPOS › Managing HPOS delegations › Link your healthcare identifiers to access HPOS functions
POLAR	EMPHN supported clinical audit tool for quality improvement	› POLAR data tool emphn.org.au
Health Direct	Telehealth Platform providing secure video conferencing service purpose-built for health consultations	› Healthdirect Australia Support

Recall and reminder audit

Recall and reminder audit	Recalls are completed for clinically significant events or results and require follow-up. Reminders initiate preventive health activities that are recommended but are at the patient's discretion.	Contact facilitator or email for a copy ✉ practicesupport@emphn.org.au
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Cold chain management

Cold Chain Management training	Victorian immunisation learning hub for Clinical staff and vaccine coordinators	> vic-immunisation-learning.com
Cold Chain Management – Strive for 5	Extensive guidelines on all aspects of vaccine cold chain management	> National Vaccine Storage Guidelines ‘Strive for 5’ > National Vaccine Storage Guidelines resources
Cold chain breach poster	National Vaccine Storage Guidelines ‘Strive for 5’	> Cold Chain Breach Protocol Poster
Cold chain breach reporting in Victoria	Each state and territory manage its own immunisation program. Any cold chain breach (CCB) must be reported to the Victorian Immunisation Unit	> health.vic.gov.au
Annual vaccine storage self-audit	National Vaccine Storage Guidelines ‘Strive for 5’, Appendix 2	> Vaccine Storage Self Audit
Checklist for managing a power failure	National Vaccine Storage Guidelines ‘Strive for 5’, Appendix 9	> Checklist for Managing a Power Failure
Immunisation & Cold Chain Audit	Contact facilitator or email for a copy	■ practicesupport@emphn.org.au

RACGP clinical guidelines for preventative health

Guidelines collection	> Preventive health
Guidelines for preventative activities in general practice (Red Book)	> Introduction
Putting prevention into practice guidelines (Green Book)	> Putting prevention into practice: Guidelines for the implementation of prevention in the general practice setting
Smoking, nutrition, alcohol, physical activity (SNAP)	> Smoking, nutrition, alcohol, physical activity (SNAP)

Immunisation		
Victorian Department of Health Immunisation Information	Main source of information about immunisation in Victoria. Includes immunisation schedule and vaccine eligibility criteria, vaccine ordering, cold chain management, adverse event reporting, vaccine error management. Subscribe to newsletter for current updates at base of this page	> Immunisation health.vic.gov.au
Department of Health, Disability and Ageing		> <u>Routine Childhood Immunisation Health professionals' kit</u>
Immunisation Handbook		> <u>The Australian Immunisation Handbook</u>
SAEFVIC Adverse Events Following Immunisation	Adverse event reporting in Victoria	> SAFEVAC Reporting
Melbourne Vaccine Education Centre (MVEC)	Immunisation education and extensive resources	> <u>mcric.edu.au</u>
National Centre for Immunisation Research and Surveillance (NCIRS)		> <u>For health professionals</u> > <u>Webinar series</u> > <u>Multiple vaccinations for children resource</u>
Victorian Immunisation Program information about Nurse Immunisers	RNs and ENs working in general practice may administer vaccines (S4 drugs) as per a GP's written order within their scope of practice. Nurse Immunisers may administer NIP scheduled vaccines without a GP's written order.	> <u>Nurse immunisers</u> health.vic.gov.au
List of immuniser courses recognised in Victoria is under study programs	Successful completion of a recognised course mean the RN will be a NI in Victoria. When choosing a course consider cost, accessibility, support provided by course, and if it will contribute to any future intended study	> <u>Approved nurse immuniser study programs</u> health.vic.gov.au
Questions about vaccination	Provides clear answers to common questions about vaccination	> <u>Questions about vaccination</u>
Victorian immunisation resources	Includes pre-immunisation checklist, vaccine side effect advice sheet etc.	> <u>Downloadable immunisation resources</u> health.vic.gov.au
Anaphylaxis management and kit	The Australian Immunisation Handbook health.gov.au	> <u>Managing anaphylaxis</u> > <u>Preparing an anaphylaxis response kit</u>

Infection prevention and control, and sterilisation

Infection Prevention and Control Guidelines 2023	> RACGP - Infection Prevention and Control Guidelines 2023	
Victorian Dept of Health COVID-19 Infection Prevention and Control Guidelines	> COVID-19 Infection Prevention and Control Guidelines health.vic.gov.au	
NSQHS Standards 2021 Preventing and Controlling Infections Standard	> NSQHS Standards 2021 Preventing and Controlling Infections Standard Australian Commission on Safety and Quality in Health Care	
Training	> Sterilisation VTPHNA > Infection Control Update for the General Practice Team HotDoc	
VICNISS	> Infection Prevention & Control - eLearning Modules	
Hand Hygiene Australia	> Hand Hygiene Australia HHA	
Infection Prevention Videos (Youtube.com)	> Standard Precautions > Contact Precautions	> Droplet Precautions > Airborne Precautions
Infection Prevention & Sterilisation Audit	✉ Contact practicesupport@emphn.org.au or facilitator for a copy	

Chronic disease management resources

Education guide – Chronic Disease GP management plans and team care arrangements	> Prepare a GP chronic condition management plan (GPCCMP) or case conferences Services Australia
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Wound care		
The Royal Children's Hospital Melbourne	rch.org.au	> Clinical Guidelines (Nursing): Wound assessment and management
Wounds Australia		> Wounds Australia
Wounds world		> Wounds World
European Wound Management Association	ewma.org	> European Wound Management Association
Independence Australia	Affordable wound and medical products for clinicians and patients	> Incontinence, Wound, Nutrition & Skincare
Molnlycke wound management products		> molnlycke.com
Smith & Nephew wound management products		> Medical Devices and Advanced Wound Care
Hot Doc Webinar recordings		> Wound Care in General Practice
Silver Chair STAR Skin Tear Classification System	qut.edu.au Ausmed	> Microsoft Word - STAR Skin Tear tool G 04022010 Original > Skin Tears and the STAR Classification System Video
HotDoc wound care webinar		> Community Wound Issues in General Practice

Asthma		
DOHAC Asthma website	Australian Government Department of Health and Aged Care	> What we're doing about lung and respiratory conditions
Asthma Action Plans	National Asthma Council Australia	> Asthma Actions Plan
National Asthma Council of Australia	National Asthma Council Australia	> National Asthma Council Australia
National Asthma Council Handbook	National Asthma Council Australia	> Australian Asthma Handbook
Spirometry Training & Tools	National Asthma Council Australia	> Spirometry training and tools

Diabetes

RACGP Guidelines for Management of type 2 diabetes	RACGP 2020	› Management of type 2 diabetes: A handbook for general practice
Life! Program for people at risk of developing Type 2 diabetes	lifeprogram.org.au	› The Life! Program by Diabetes Victoria
Life! Patient Eligibility & Referral Pathway	lifeprogram.org.au	› For Health Professionals
Life! Program Resources	lifeprogram.org.au	› The Life! Program Resources
Diabetes Victoria provide a range of printed resources	diabetesvic.org.au	› Resources

Cancer screening

Cancer screening programs	Department of Health, Disability and Ageing	› Cancer Screening Programs
National Bowel Cancer Screening Program (NBCSP)	Department of Health, Disability and Ageing	› The role of health professionals in the National Bowel Cancer Screening Program
National Cervical Screening Program (NCSP)		› National Cervical Screening Program
BreastScreen Victoria	BreastScreen Victoria	› Information for health professionals
National Cancer Screening Register (NCSR)	NCSR can be integrated into practice clinical software. Contact Digital Health team ncsr.gov.au	› Home National Cancer Screening Register
National Lung Cancer Screening Program (NLCSP)	Department of Health, Disability and Ageing	› Information for healthcare providers

Preventative Health Screening

Australian guideline and calculator for assessing and managing CVD risk		› Assessing and managing cardiovascular disease risk - 2023 Australian guideline and calculator
The Australian Type 2 Diabetes Risk Assessment Tool (AUSDRISK)	Department of Health, Disability and Ageing	› The Australian Type 2 Diabetes Risk Assessment Tool › Diabetes risk assessment tool

Lifestyle risk factors

Smoking		> www.quit.org.au
Nutrition		> www.eatforhealth.gov.au
Alcohol		> www.drinkwise.org.au
Physical activity	Department of Health Disability and Ageing	> Collection of physical activity and sedentary behaviour guidelines for all ages

Accreditation and practice management

For MBS item number advice see [MBSOnline](#)

RACGP Standards for General Practice 5 th Edition		> The RACGP's Standards for general practices > Resource guide
The National General Practice Accreditation Scheme	Australian Commission on Safety and Quality in Health Care	> The National General Practice Accreditation Scheme
RACGP Information Security in General Practice Guidelines		> Information security in general practice
Accreditation training	HotDoc	> Demystifying Accreditation Under 5th Edition Standards
Practice Incentive Payments (PIPs)	Services Australia	> What are the Practice Incentives Program individual incentives - Practice Incentives Program
Workforce Incentive Program (WIP) – Practice Stream	Formerly PNIP Services Australia	> Workforce Incentive Program (WIP) Practice Stream
Medication and drug management	health.vic.gov.au	> Medicines and Poisons Regulation > Documents and forms to print or download – medicines and poisons regulation