Eastern Melbourne - Aged Care
2022/23 - 2026/27
Activity Summary View

AC-EI - 1 - Aged Care - Early Intervention (OPERATIONAL) - April 2024

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-EI

Activity Number *

1

Activity Title *

Aged Care - Early Intervention (OPERATIONAL) - April 2024

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

Ops funding for AC-EI

Description of Activity *

Ops funding for AC-EI

Needs Assessment Priorities *

Needs Assessment

EMPHN Health Needs Assessment 2021

Priorities

Priority	Page reference
Addressing needs of Ageing Population	p82
Responding to Chronic and Complex Delayed Care	p85

Activity Demographics

Target Population Cohort

Older people living in the community

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

Collaboration

Activity Milestone Details/Duration

Activity Start Date

28/11/2021

Activity End Date

29/06/2025

Service Delivery Start Date

27/06/2022

Service Delivery End Date

30/06/2025

Other Relevant Milestones

30.09.22 - Performance Report
30.09.22 - Financial Acquittal Report
15.11.22 - Confirmation of current Needs Assessment
28.02.23 - Interim 2022-23 Six Month Report
30.04.23 - Activity Work Plan and Budget
30.09.23 - Performance Report
30.09.23 - Financial Acquittal Report
15.11.23 - Confirmation of current Needs Assessment
30.04.24 - Activity Work Plan and Budget
30.09.24 - Performance Report
30.09.24 - Financial Acquittal Report
30.04.25 - Activity Work Plan and Budget
30.09.25 - Final Performance Report
30.09.25 - Final Financial Acquittal Report

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
Early Intervention - Interest	$7,858.85	$7,769.52	$0.00	$0.00	$0.00
Early Intervention	$0.00	$103,283.44	$35,190.60	$0.00	$0.00

Totals

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
Early Intervention - Interest	$7,858.85	$7,769.52	$0.00	$0.00	$0.00	$15,628.37
Early Intervention	$0.00	$103,283.44	$35,190.60	$0.00	$0.00	$138,474.04
Total	$7,858.85	$111,052.96	$35,190.60	$0.00	$0.00	$154,102.41

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details

Summary of activity changes for Department

Activity Status

Ready for Submission

Subject	Description	Commented By	Date Created
Activity Update	Activity & Service Delivery Dates amended to match deed.	Anisha Balakrishnan	28/05/2024

AC-EI - 1 - Aged Care - Early Intervention (FLEXIBLE) - April 2024

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-EI

Activity Number *

1

Activity Title *

Aged Care - Early Intervention (FLEXIBLE) - April 2024

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

The aim of this activity is to support senior Australians to live in the community for longer through the promotion of healthy ageing and support for the ongoing self-management of chronic disease.

Description of Activity *

Some older Australians are entering aged care earlier than they may otherwise need to due to a lack of support for healthy ageing or ability to manage their chronic conditions in the community.
The objectives of this activity are to:
• Support senior Australians to live in the community for longer (including those not currently receiving aged care services) through commissioning early intervention initiatives that promote healthy ageing, slow decline and support the ongoing management of chronic conditions
• Increase awareness in the primary health care workforce of the needs of the population and the availability of these initiatives.

• Other activities as identified through the health needs assessment and stakeholder engagement.

Needs Assessment Priorities *

Needs Assessment

EMPHN Health Needs Assessment 2021

Priorities

Priority	Page reference
Addressing needs of Ageing Population	p82
Responding to Chronic and Complex Delayed Care	p85

Activity Demographics

Target Population Cohort

Older people living in the community

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

EMPHN has adopted the International Association for Public Participation (IAP2) framework to inform how consumers, clinicians, service providers, peak bodies and other interested parties can work together to inform PHN activities, including (but not limited to) commissioned services and other support activities. IAP2 methods legitimise differing levels of participation dependent on the goals, timeframes, resources and levels of concern in the decision to be made. At EMPHN consultation is the minimum threshold for engagement. This will occur via relevant committees, such as the Clinical Council and Consumer Advisory Committee, and through other groups and mechanisms as appropriate.

Collaboration

As noted, EMPHN has adopted the IAP2 framework to inform stakeholder participation. Wherever possible, EMPHN will attempt to work with consumers, clinicians and other stakeholders throughout more elaborate participation levels, such as involvement, collaboration and empowerment. EMPHN has mapped a range of workflows and processes that support bringing stakeholders into the processes of needs assessments, topic prioritisation, design, and evaluation planning. EMPHN consider that the shared construction and interpretation of complex health problems with stakeholders creates stronger and more effective interventions. Culturally informed consultation will be engaged to ensure that collaboration is culturally safe and trauma informed.

Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

29/06/2025

Service Delivery Start Date

27/06/2022

Service Delivery End Date

30/06/2025

Other Relevant Milestones

30.09.22 - Performance Report
30.09.22 - Financial Acquittal Report
15.11.22 - Confirmation of current Needs Assessment
28.02.23 - Interim 2022-23 Six Month Report
30.04.23 - Activity Work Plan and Budget
30.09.23 - Performance Report
30.09.23 - Financial Acquittal Report
15.11.23 - Confirmation of current Needs Assessment
30.04.24 - Activity Work Plan and Budget
30.09.24 - Performance Report
30.09.24 - Financial Acquittal Report
30.04.25 - Activity Work Plan and Budget
30.09.25 - Final Performance Report
30.09.25 - Final Financial Acquittal Report

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
Early Intervention - Interest	$0.00	$0.00	$0.00	$0.00	$0.00
Early Intervention	$506,000.00	$1,374,993.11	$485,076.58	$0.00	$0.00

Totals

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
Early Intervention - Interest	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Early Intervention	$506,000.00	$1,374,993.11	$485,076.58	$0.00	$0.00	$2,366,069.69
Total	$506,000.00	$1,374,993.11	$485,076.58	$0.00	$0.00	$2,366,069.69

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details

Summary of activity changes for Department

Activity Status

Ready for Submission

Subject	Description	Commented By	Date Created
Activity Update	Minor update to the Activity Aim & Description. Activity & Service Delivery Dates amended to match deed.	Anisha Balakrishnan	28/05/2024

AC-VARACF - 2 - Aged Care - Virtual Access in RACHs (OPERATIONAL) - April 2024

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-VARACF

Activity Number *

2

Activity Title *

Aged Care - Virtual Access in RACHs (OPERATIONAL) - April 2024

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

AC-VARACF Ops

Description of Activity *

AC-VARACF Ops

Needs Assessment Priorities *

Needs Assessment

EMPHN Health Needs Assessment 2021

Priorities

Priority	Page reference
Addressing needs of Ageing Population	p82
Increase uptake of digital health	p83

Activity Demographics

Target Population Cohort

Older people living in residential aged care facilities.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

Collaboration

Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

29/06/2025

Service Delivery Start Date

01/05/2023

Service Delivery End Date

30/06/2025

Other Relevant Milestones

30.09.22 - Performance Report
30.09.22 - Financial Acquittal Report
15.11.22 - Confirmation of current Needs Assessment
28.02.23 - Interim 2022-23 Six Month Report
30.04.23 - Activity Work Plan and Budget
30.09.23 - Performance Report
30.09.23 - Financial Acquittal Report
15.11.23 - Confirmation of current Needs Assessment
30.04.24 - Activity Work Plan and Budget
30.09.24 - Performance Report
30.09.24 - Financial Acquittal Report
30.04.25 - Activity Work Plan and Budget
30.09.25 - Final Performance Report
30.09.25 - Final Financial Acquittal Report

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: Yes
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Codesign commentary - extensive consultation was conducted with RACFs to understand their current Telehealth support requirements, key barriers and enablers to Telehealth and these have been incorporated into the grant planning.

Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
Virtual Access in RACFs - Interest	$3,929.42	$3,884.77	$0.00	$0.00	$0.00
Virtual Access in RACFs	$0.00	$587,026.23	$260,133.59	$0.00	$0.00

Totals

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
Virtual Access in RACFs - Interest	$3,929.42	$3,884.77	$0.00	$0.00	$0.00	$7,814.19
Virtual Access in RACFs	$0.00	$587,026.23	$260,133.59	$0.00	$0.00	$847,159.82
Total	$3,929.42	$590,911.00	$260,133.59	$0.00	$0.00	$854,974.01

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details

Summary of activity changes for Department

Activity Status

Ready for Submission

Subject	Description	Commented By	Date Created
Activity Update	Activity & Service Delivery Dates amended to match deed.	Anisha Balakrishnan	28/05/2024

AC-VARACF - 2 - Aged Care - Virtual Access in RACHs (FLEXIBLE) - April 2024

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-VARACF

Activity Number *

2

Activity Title *

Aged Care - Virtual Access in RACHs (FLEXIBLE) - April 2024

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

The aim of this activity is to improve timely access to primary health care professionals for residents in Residential Aged Care Homes (RACH), particularly through improvement in access, capacity and capability to utilise telehealth facilities.

Description of Activity *

Timely access to primary health care professionals, whether through face-to-face consultation or telehealth, is recognised as an issue for many RACHs, that in some cases can lead to potentially preventable hospitalisations. RACHs require adequate telehealth facilities to support access to virtual consultations for their residents.

Activities include:
- Ongoing consideration of assessment of RACHs in the EMPHN region to understand their current engagement with telehealth and perceived barriers and enablers.
- Ongoing monitoring of RACH tiering (high and low needs), based on a number of factors including socio-economic area, size etc. to inform RACH support.
- Supporting RACHs to embed the deliverables of a grants process (including proactive outreach) to upgrade RACH telehealth capabilities, particularly for the use of video conferencing.
- Collaboration with Victorian and Tasmania PHN Alliance (VTPHNA) to develop telehealth education. Each RACH engaging in the grant opportunity will need to put forward staff to engage in the training.

- Other activities as identified through health needs assessment and other stakeholder engagement.

Needs Assessment Priorities *

Needs Assessment

EMPHN Health Needs Assessment 2021

Priorities

Priority	Page reference
Addressing needs of Ageing Population	p82
Increase uptake of digital health	p83

Activity Demographics

Target Population Cohort

Older people living in residential aged care facilities

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

EMPHN has adopted the International Association for Public Participation (IAP2) framework to inform how consumers, clinicians, service providers, peak bodies and other interested parties can work together to inform PHN activities, including (but not limited to) commissioned services and other support activities. IAP2 methods legitimise differing levels of participation dependent on the goals, timeframes, resources and levels of concern in the decision to be made. At EMPHN consultation is the minimum threshold for engagement. This will occur via relevant committees, such as the Clinical Council and Consumer Advisory Committee, and through other groups and mechanisms as appropriate.

Collaboration

As noted, EMPHN has adopted the IAP2 framework to inform stakeholder participation. Wherever possible, EMPHN will attempt

to work with consumers, clinicians and other stakeholders throughout more elaborate participation levels, such as involvement, collaboration and empowerment. EMPHN has mapped a range of workflows and processes that support bringing stakeholders into the processes of needs assessments, topic prioritisation, design, and evaluation planning. EMPHN consider that the shared construction and interpretation of complex health problems with stakeholders creates stronger and more effective interventions. Culturally informed consultation will be engaged to ensure that collaboration is culturally safe and trauma informed.

Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

29/06/2025

Service Delivery Start Date

01/05/2023

Service Delivery End Date

30/11/2024

Other Relevant Milestones

30.09.22 - Performance Report
30.09.22 - Financial Acquittal Report
15.11.22 - Confirmation of current Needs Assessment
28.02.23 - Interim 2022-23 Six Month Report
30.04.23 - Activity Work Plan and Budget
30.09.23 - Performance Report
30.09.23 - Financial Acquittal Report
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30.04.24 - Activity Work Plan and Budget
30.09.24 - Performance Report
30.09.24 - Financial Acquittal Report
30.04.25 - Activity Work Plan and Budget
30.09.25 - Final Performance Report
30.09.25 - Final Financial Acquittal Report

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: Yes
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Codesign commentary - extensive consultation was conducted with RACHs to understand their current Telehealth support requirements, key barriers and enablers to Telehealth and these have been incorporated into the grant planning.

Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
Virtual Access in RACFs - Interest	$0.00	$0.00	$0.00	$0.00	$0.00
Virtual Access in RACFs	$253,000.00	$454,083.95	$0.00	$0.00	$0.00

Totals

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
Virtual Access in RACFs - Interest	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Virtual Access in RACFs	$253,000.00	$454,083.95	$0.00	$0.00	$0.00	$707,083.95
Total	$253,000.00	$454,083.95	$0.00	$0.00	$0.00	$707,083.95

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details

Summary of activity changes for Department

Activity Status

Ready for Submission

Subject	Description	Commented By	Date Created
Activity Update	Minor update to the Activity Aim & Description. Activity & Service Delivery Dates amended to match deed.	Anisha Balakrishnan	28/05/2024

AC-AHARACF - 3 - Aged Care - After Hours Access in RACHs (FLEXIBLE) - April 2024

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-AHARACF

Activity Number *

3

Activity Title *

Aged Care - After Hours Access in RACHs (FLEXIBLE) - April 2024

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

The aim of this activity will be to provide education and support to RACHs to develop their processes for managing the health of residents in the after-hours period in order to reduce clinically inappropriate transfer to hospital.

Description of Activity *

RACH residents can experience deterioration in their health during the after-hours period, but immediate transfer to hospital is not always clinically necessary or appropriate. Lack of awareness and utilisation of out of hours services provided by GPs and other health professionals leads residents to unnecessary hospital presentations.

Activities include:
- Development of an after-hours toolkit in collaboration with metro PHNs and key stakeholders.
- Working with RACHs in the region to implement the toolkit alongside key partners, such as Victorian Virtual Emergency Department, Ambulance Victoria and Residential In Reach services.
- Collaboration with Victorian PHNs to develop and implement early deterioration training.
- Other activities as identified through health needs assessment and stakeholder engagement.

Needs Assessment Priorities *

Needs Assessment

EMPHN Health Needs Assessment 2021

Priorities

Priority	Page reference
Addressing needs of Ageing Population	p82
Increase uptake of digital health	p83

Activity Demographics

Target Population Cohort

Older people living in residential aged care facilities

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

EMPHN has adopted the International Association for Public Participation (IAP2) framework to inform how consumers, clinicians, service providers, peak bodies and other interested parties can work together to inform PHN activities, including (but not limited to) commissioned services and other support activities. IAP2 methods legitimise differing levels of participation dependent on the goals, timeframes, resources and levels of concern in the decision to be made. At EMPHN consultation is the minimum threshold for engagement. This will occur via relevant committees, such as the Clinical Council and Consumer Advisory Committee, and through other groups and mechanisms as appropriate.

Collaboration

As noted, EMPHN has adopted the IAP2 framework to inform stakeholder participation. Wherever possible, EMPHN will attempt to work with consumers, clinicians and other stakeholders throughout more elaborate participation levels, such as involvement, collaboration and empowerment. EMPHN has mapped a range of workflows and processes that support bringing stakeholders into

the processes of needs assessments, topic prioritisation, design, and evaluation planning. EMPHN consider that the shared construction and interpretation of complex health problems with stakeholders creates stronger and more effective interventions. Culturally informed consultation will be engaged to ensure that collaboration is culturally safe and trauma informed.

Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

29/06/2025

Service Delivery Start Date

30/06/2023

Service Delivery End Date

30/06/2025

Other Relevant Milestones

30.09.22 - Performance Report
30.09.22 - Financial Acquittal Report
15.11.22 - Confirmation of current Needs Assessment
28.02.23 - Interim 2022-23 Six Month Report
30.04.23 - Activity Work Plan and Budget
30.09.23 - Performance Report
30.09.23 - Financial Acquittal Report
15.11.23 - Confirmation of current Needs Assessment
30.04.24 - Activity Work Plan and Budget
30.09.24 - Performance Report
30.09.24 - Financial Acquittal Report
30.04.25 - Activity Work Plan and Budget
30.09.25 - Final Performance Report
30.09.25 - Final Financial Acquittal Report

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

This activity is a result of an in-depth consultation with Aged Care Providers, Residential Inreach and Ambulance Victoria. The metro PHNs have collaborated to share findings from their consultations and codevelop aspects of the after hours toolkit

Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
After Hours Access in RACFs - Interest	$0.00	$0.00	$0.00	$0.00	$0.00
After Hours Access in RACFs	$126,500.00	$0.00	$0.00	$0.00	$0.00

Totals

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
After Hours Access in RACFs - Interest	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
After Hours Access in RACFs	$126,500.00	$0.00	$0.00	$0.00	$0.00	$126,500.00
Total	$126,500.00	$0.00	$0.00	$0.00	$0.00	$126,500.00

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details

▤ Summary of activity changes for Department

Activity Status

Ready for Submission

Subject	Description	Commented By	Date Created
Activity Update	Minor update to the Activity Aim & Description. Activity & Service Delivery Dates amended to match deed.	Anisha Balakrishnan	28/05/2024

AC-AHARACF - 3 - Aged Care - After Hours Access in RACHs (OPERATIONAL) - April 2024

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-AHARACF

Activity Number *

3

Activity Title *

Aged Care - After Hours Access in RACHs (OPERATIONAL) - April 2024

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

AC-AHARACF Ops

Description of Activity *

AC-AHARACF Ops

Needs Assessment Priorities *

Needs Assessment

EMPHN Health Needs Assessment 2021

Priorities

Priority	Page reference
Addressing needs of Ageing Population	p82
Increase uptake of digital health	p83

Activity Demographics

Target Population Cohort

Older people living in residential aged care facilities

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

Collaboration

Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

29/06/2025

Service Delivery Start Date

30/06/2023

Service Delivery End Date

30/06/2025

Other Relevant Milestones

30.09.22 - Performance Report
30.09.22 - Financial Acquittal Report
15.11.22 - Confirmation of current Needs Assessment
28.02.23 - Interim 2022-23 Six Month Report
30.04.23 - Activity Work Plan and Budget
30.09.23 - Performance Report
30.09.23 - Financial Acquittal Report
15.11.23 - Confirmation of current Needs Assessment
30.04.24 - Activity Work Plan and Budget
30.09.24 - Performance Report
30.09.24 - Financial Acquittal Report
30.04.25 - Activity Work Plan and Budget
30.09.25 - Final Performance Report
30.09.25 - Final Financial Acquittal Report

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

This activity is a result of an in-depth consultation with Aged Care Providers, Residential Inreach and Ambulance Victoria. The metro PHNs have collaborated to share findings from their consultations and codevelop aspects of the after hours toolkit

Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
After Hours Access in RACFs - Interest	$1,964.72	$1,942.38	$0.00	$0.00	$0.00
After Hours Access in RACFs	$0.00	$322,737.12	$130,066.79	$0.00	$0.00

Totals

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
After Hours Access in RACFs - Interest	$1,964.72	$1,942.38	$0.00	$0.00	$0.00	$3,907.10
After Hours Access in RACFs	$0.00	$322,737.12	$130,066.79	$0.00	$0.00	$452,803.91
Total	$1,964.72	$324,679.50	$130,066.79	$0.00	$0.00	$456,711.01

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details

Summary of activity changes for Department

Activity Status

Ready for Submission

Subject	Description	Commented By	Date Created
Activity Update	Activity & Service Delivery Dates amended to match deed.	Anisha Balakrishnan	28/05/2024

AC-CF - 4 - Care Finder Program (FLEXIBLE) - April 2024

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-CF

Activity Number *

4

Activity Title *

Care Finder Program (FLEXIBLE) - April 2024

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

The aim of the activity is to establish and maintain a network of care finders that provide specialist and intensive assistance to help eligible patients understand and access aged care and other relevant supports in the community.

Description of Activity *

The aged care system is complex, and some people find it more difficult than others to navigate and access the services they need. Older people have noted that more localised and face-to-face support to help navigate and access aged care would be welcome. As a result, the Royal Commission into Aged Care Quality and Safety recommended a workforce of care finders be funded to provide face-to-face support to help people navigate and access aged care. As a result the care finder program was announced.

Activities include:
- Completed a health needs assessment that assists with understanding local needs in relation to care-finder support, including Care Finders that focus specifically on CALD and other specific community needs.
- Commissioned a network of care finders to provide specialist and intensive assistance to help eligible patients understand and access aged care and other relevant supports in the community.
- Continuing work with providers to improve the quality of their services to best meet the needs of the community.
- Support a local community of practice for the various Care Finder providers to work together and share learnings and innovations.

- Continue to engage with VACCHO as they develop the Elder Support Program to ensure cohesive future integration.
- Develop integration activities for home care providers, general practice and other key stakeholders such as hospitals, pharmacies and councils.
- Maintain the EMPHN Care Finder service map
- Conduct local industry briefings for stakeholders who may refer to Care Finder.
- Continue to collaborate with Victorian and Tasmanian PHNs to ensure consistency regarding program implementation and contract manage.
- Other activities as identified from the health needs assessment and stakeholder engagement.

Needs Assessment Priorities *

Needs Assessment

EMPHN Health Needs Assessment 2021

Priorities

Priority	Page reference
Addressing needs of Ageing Population	p82
Responding to Chronic and Complex Delayed Care	p85

Activity Demographics

Target Population Cohort

People who are eligible for aged care services and have one or more reasons for requiring intensive support to:
• interact with My Aged Care and access aged care services and/or
• access other relevant supports in the community.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

EMPHN has adopted the International Association for Public Participation (IAP2) framework to inform how consumers, clinicians,

service providers, peak bodies and other interested parties can work together to inform PHN activities, including (but not limited to) commissioned services and other support activities. IAP2 methods legitimise differing levels of participation dependent on the goals, timeframes, resources and levels of concern in the decision to be made. At EMPHN consultation is the minimum threshold for engagement. This will occur via relevant committees, such as the Clinical Council and Consumer Advisory Committee, and through other groups and mechanisms as appropriate.

Collaboration

As noted, EMPHN has adopted the IAP2 framework to inform stakeholder participation. Wherever possible, EMPHN will attempt to work with consumers, clinicians and other stakeholders throughout more elaborate participation levels, such as involvement, collaboration and empowerment. EMPHN has mapped a range of workflows and processes that support bringing stakeholders into the processes of needs assessments, topic prioritisation, design, and evaluation planning. EMPHN consider that the shared construction and interpretation of complex health problems with stakeholders creates stronger and more effective interventions. Culturally informed consultation will be engaged to ensure that collaboration is culturally safe and trauma informed.

Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

29/06/2025

Service Delivery Start Date

03/01/2023

Service Delivery End Date

30/06/2025

Other Relevant Milestones

31.08.22 - Once-off Report on Supplementary Needs Assessment Activities
31.08.22 - Activity Work Plan and Budget
15.11.22 - Confirmation of current Needs Assessment
25.11.22 - Initial Report
10.02.23 - Monthly Report – each month on the 10th
30.04.23 - Activity Work Plan and Budget
30.09.23 - Performance Report
30.09.23 - Financial Acquittal Report
15.11.23 - Confirmation of current Needs Assessment
30.04.24 - Activity Work Plan and Budget
30.09.24 - Performance Report
30.09.24 - Financial Acquittal Report
15.11.24 - Needs Assessment
30.04.25 - Activity Work Plan and Budget
30.09.25 - Final Performance Report
30.09.25 - Final Financial Acquittal Report

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: Yes
Open Tender: Yes
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
Care Finder Program - Interest	$0.00	$0.00	$0.00	$0.00	$0.00
Care Finder Program	$2,275,055.66	$3,281,091.82	$3,229,004.19	$0.00	$0.00

Totals

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
Care Finder Program - Interest	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Care Finder Program	$2,275,055.66	$3,281,091.82	$3,229,004.19	$0.00	$0.00	$8,785,151.67
Total	$2,275,055.66	$3,281,091.82	$3,229,004.19	$0.00	$0.00	$8,785,151.67

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details

Summary of activity changes for Department

Activity Status

Ready for Submission

Subject	Description	Commented By	Date Created
Activity Update	Minor update to the Activity Aim & Description. Activity & Service Delivery Dates amended to match deed.	Anisha Balakrishnan	28/05/2024

AC-CF - 4 - Care Finder Program (OPERATIONAL) - April 2024

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-CF

Activity Number *

4

Activity Title *

Care Finder Program (OPERATIONAL) - April 2024

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

AC-CF Ops

Description of Activity *

AC-CF Ops

Needs Assessment Priorities *

Needs Assessment

EMPHN Health Needs Assessment 2021

Priorities

Priority	Page reference
Addressing needs of Ageing Population	p82
Responding to Chronic and Complex Delayed Care	p85

Activity Demographics

Target Population Cohort

Older people who are eligible for aged care services and have one or more reasons for requiring intensive support to interact with My Aged Care and access aged care services and/or access other relevant supports in the community.

Indigenous Specific Comments

While this aged care measure is not specific to older people who identify as ATSI, the specific needs of this group will be explored and considered in our design and planning.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

Collaboration

Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

29/06/2025

Service Delivery Start Date

03/01/2023

Service Delivery End Date

30/06/2025

Other Relevant Milestones

31.08.22 - Once-off Report on Supplementary Needs Assessment Activities
31.08.22 - Activity Work Plan and Budget
15.11.22 - Confirmation of current Needs Assessment
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30.04.24 - Activity Work Plan and Budget
30.09.24 - Performance Report
30.09.24 - Financial Acquittal Report
15.11.24 - Needs Assessment
30.04.25 - Activity Work Plan and Budget
30.09.25 - Final Performance Report
30.09.25 - Final Financial Acquittal Report

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: Yes
Open Tender: Yes
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
Care Finder Program - Interest	$63,312.71	$64,819.59	$0.00	$0.00	$0.00
Care Finder Program	$515,928.00	$394,854.79	$271,451.00	$0.00	$0.00

Totals

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
Care Finder Program - Interest	$63,312.71	$64,819.59	$0.00	$0.00	$0.00	$128,132.30
Care Finder Program	$515,928.00	$394,854.79	$271,451.00	$0.00	$0.00	$1,182,233.79
Total	$579,240.71	$459,674.38	$271,451.00	$0.00	$0.00	$1,310,366.09

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details

Summary of activity changes for Department

Activity Status

Ready for Submission

Subject	Description	Commented By	Date Created
Activity Update	Activity & Service Delivery Dates amended to match deed.	Anisha Balakrishnan	28/05/2024

AC-CF - 5 - Care Finder Program - ACH Transition Funding (FLEXIBLE) - April 2024

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-CF

Activity Number *

5

Activity Title *

Care Finder Program - ACH Transition Funding (FLEXIBLE) - April 2024

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

The aim of the activity is to contract ACH providers as care finders.

Description of Activity *

Within the Care Finder program funding was quarantined for existing Assistance with Care and Housing (ACH) as outlined in the Care Finder operating guidelines. ACH providers have now been fully integrated into the Care Finder program. See Care Finder AWP for further detail.

Needs Assessment Priorities *

Needs Assessment

EMPHN Health Needs Assessment 2021

Priorities

Priority	Page reference
Addressing needs of Ageing Population	p82

Responding to Chronic and Complex Delayed Care	p85

Activity Demographics

Target Population Cohort

People who are eligible for aged care services and have one or more reasons for requiring intensive support to:
• interact with My Aged Care and access aged care services and/or
• access other relevant supports in the community.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

EMPHN has adopted the International Association for Public Participation (IAP2) framework to inform how consumers, clinicians, service providers, peak bodies and other interested parties can work together to inform PHN activities, including (but not limited to) commissioned services and other support activities. IAP2 methods legitimise differing levels of participation dependent on the goals, timeframes, resources and levels of concern in the decision to be made. At EMPHN consultation is the minimum threshold for engagement. This will occur via relevant committees, such as the Clinical Council and Consumer Advisory Committee, and through other groups and mechanisms as appropriate.

Collaboration

As noted, EMPHN has adopted the IAP2 framework to inform stakeholder participation. Wherever possible, EMPHN will attempt to work with consumers, clinicians and other stakeholders throughout more elaborate participation levels, such as involvement, collaboration and empowerment. EMPHN has mapped a range of workflows and processes that support bringing stakeholders into the processes of needs assessments, topic prioritisation, design, and evaluation planning. EMPHN consider that the shared construction and interpretation of complex health problems with stakeholders creates stronger and more effective interventions. Culturally informed consultation will be engaged to ensure that collaboration is culturally safe and trauma informed.

Activity Milestone Details/Duration

Activity Start Date

29/11/2021

Activity End Date

29/06/2025

Service Delivery Start Date

03/01/2023

Service Delivery End Date

30/06/2025

Other Relevant Milestones

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30.09.24 - Financial Acquittal Report
15.11.24 - Needs Assessment
30.04.25 - Activity Work Plan and Budget
30.09.25 - Final Performance Report
30.09.25 - Final Financial Acquittal Report

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: Yes
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
Care Finder Program - Interest	$0.00	$0.00	$0.00	$0.00	$0.00
Care Finder Program	$248,852.34	$505,170.26	$512,747.81	$0.00	$0.00

Totals

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
Care Finder Program - Interest	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Care Finder Program	$248,852.34	$505,170.26	$512,747.81	$0.00	$0.00	$1,266,770.41
Total	$248,852.34	$505,170.26	$512,747.81	$0.00	$0.00	$1,266,770.41

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details

Summary of activity changes for Department

Activity Status

Subject	Description	Commented By	Date Created
Activity Update	Minor update to the Activity Aim & Description. Activity & Service Delivery Dates amended to match deed.	Anisha Balakrishnan	28/05/2024