

Residential Aged Care Staff

Telehealth best practice training



6-minute bursts of training that fit around your busy schedule



Videos, plain language, practical advice and resources to apply your learning



Nurses and GPs can claim CPD points



**Contact your PHN
to register your interest**



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Telehealth best practice training

“Progressive health practices, including telehealth services, are vital to address challenges faced by ageing Australians.

Addressing these challenges will ultimately advance the diagnosis process and reduce the number of hospitalisations within the community.”

- Frank Price, CEO



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to register your interest**



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Telehealth best practice training

“Telehealth has given our staff the support to connect with a clinician. We are able to escalate clinical concerns which provides early intervention and avoids unnecessary hospital transfers ...

I believe this has provided our residents with choice, dignity and respect.”

- Trudy Hetherington, Care Manager



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to register your interest**



Aged Care Residents and Families

Telehealth services for you

- ✓ Better care outcomes
- ✓ Better care planning and coordination
- ✓ Early warning of health issues
- ✓ Better access to clinicians and allied health



Ask your aged care provider about telehealth services!

Aged Care Residents and Families

Telehealth services for you

"It is amazing these days that you can receive these medical treatments without leaving your room. I am excited to see it up and running for my mum!"

- Sue Skinner, Family



Ask your aged care provider about telehealth services!

Providing Telehealth for Aged Care Residents

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Providing Telehealth for Aged Care Residents

Telehealth best practice training

"It's exciting as I can see specialist GPs who are far away. It's also great that I will be able to have my family join in the appointment by dialling in, as sometimes I cannot hear the doctor, or I forget what they have said."

- Prue, Resident



[Click here to register your interest](#)

Providing Telehealth for Aged Care Residents

Telehealth best practice training

“It will allow our GPs to operate a more flexible model of care and make case conferencing with family members so much easier.”

- Melinda Benson, General Manager



[Click here to register your interest](#)



Telehealth Training for Aged Care



Scalable, effective and beneficial

- ✓ More than 95,000 Australian health and medical practitioners use telehealth services.
- ✓ They deliver 50 million telehealth sessions to almost 9 million Australians each year.
- ✓ About one third of all GP consultations with patients are now done remotely.
- ✓ Around 90% of elderly patients receiving telehealth feel listened to, respected and have enough time with the medical practitioner.



[Click here to find out more!](#)

Telehealth Training for Aged Care



Scalable, effective and beneficial

- ✓ Telehealth has been around for 120 years; since the invention of the telephone.
- ✓ Today it's delivered easily via the internet, using videoconferencing software.
- ✓ Telehealth can deliver the same or better quality outcomes as a face-to-face consultation can.
- ✓ It's useful for people in residential aged care who otherwise struggle to attend face-to-face appointments.



[Click here to find out more!](#)