

# Practice Nurse Resources

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## EMPHN programs and services

<b>General Practice Team</b>	You can also contact your facilitator directly	✉ <a href="mailto:practicesupport@emphn.org.au">practicesupport@emphn.org.au</a>
<b>Digital Health Team / POLAR</b>		✉ <a href="mailto:digitalhealth@emphn.org.au">digitalhealth@emphn.org.au</a>
<b>HealthPathways Melbourne (HPM)</b>	HPM provides clinicians with a single website providing current, evidence based, clear and concise guidance for assessing and managing patients based on current best practice guidelines. HPM includes information to services in the local health system.	✉ <a href="mailto:info@healthpathwaysmelbourne.org.au">info@healthpathwaysmelbourne.org.au</a> to gain access
<b>Support Connect</b>	For mental health, alcohol, and other drugs, & suicide prevention services in EMPHN catchment	> <a href="#">Home   Support Connect</a> ☎ 9800 1071
<b>EMPHN Primary Care Update / Events</b>	Subscribe to EMPHN's communications   <a href="http://emphn.org.au">emphn.org.au</a>	> <a href="#">Subscribe to our publications</a>
<b>EMPHN Practice Nurses Basecamp</b>	Online practice nurse forum	✉ <a href="mailto:practicesupport@emphn.org.au">practicesupport@emphn.org.au</a> to gain access

## Standards for practice

<b>Australian Health Practitioner Regulation Agency (AHPRA)</b>	> <a href="http://ahpra.gov.au">Home (ahpra.gov.au)</a>
<b>Nursing and Midwifery Board of Australia (NMB)</b>	> <a href="http://nursingmidwiferyboard.gov.au">nursingmidwiferyboard.gov.au</a>
<b>Registered nurse standards</b>	> <a href="#">Registered nurse standards for practice</a>
<b>Enrolled nurse standards</b>	> <a href="#">Enrolled nurse standards for practice</a>
<b>Direct and indirect supervision</b>	> <a href="#">Fact sheet: Enrolled nurse standards for practice</a>
<b>Professional indemnity insurance</b>	> <a href="#">Fact sheet: Professional indemnity insurance arrangements</a>
<b>Continuing professional development</b>	> <a href="#">Fact sheet: Continuing professional development</a>

## Government resources

<b>Services Australia Health Professional Education Resources</b>	Education resources to help you understand health programs and services including Aged Care provider Portal, Australian Immunisation Register (AIR), DVA, HPOS, Incentive Programs, Indigenous Health Services, MBS	> <a href="https://servicesaustralia.gov.au">servicesaustralia.gov.au</a>
<b>MBSOnline</b>	Search of item numbers and the MBS requirements	> <a href="https://mbsonline.gov.au">mbsonline.gov.au</a>
<b>AskMBS</b>	Always seek clarification for correct interpretation of billing information in writing	✉ <a href="mailto:askMBS@health.gov.au">askMBS@health.gov.au</a>
<b>Chief Medical Officer (VicDH)</b>	Subscribe to alerts, advisories and newsletters	> <a href="https://health.vic.gov.au">health.vic.gov.au</a>
<b>DVA Coordinated Veterans' Care Program (CVC)</b>		> <a href="https://dva.gov.au">dva.gov.au</a>
<b>My Aged Care</b>		> <a href="https://myagedcare.gov.au">myagedcare.gov.au</a>
<b>Carer Gateway</b>		> <a href="https://carergateway.gov.au">carergateway.gov.au</a>

## Peak bodies

<b>Australian Practice Nurse Association (APNA)</b>	Membership provides access to online training including orientation program and a nurse support line <a href="https://apna.asn.au">apna.asn.au</a>	<ul style="list-style-type: none"><li>&gt; <a href="#">Australian Primary Health Care Nurses Association</a></li><li>&gt; <a href="#">Career and Education Framework for Nurses in Primary Health Care</a></li><li>&gt; <a href="#">Nurses Scope of Practice</a></li><li>&gt; <a href="#">129 - An Orientation for Nurses New to General Practice</a></li><li>&gt; <a href="#">Pricing</a></li></ul>
<b>Australian Nursing &amp; Midwifery Federation (ANMF)</b>	<a href="https://anmf.org.au">anmf.org.au</a>	> <a href="#">Home   Australian Nursing and Midwifery Federation</a>
<b>Australian College of Nursing (ACN)</b>	<a href="https://acn.edu.au">acn.edu.au</a>	> <a href="#">Home   Australian College of Nursing</a>

## Peak bodies (cont'd)

Royal Australian College of General Practitioners (RACGP)		> <a href="#">The Royal Australian College of General Practitioners</a>
APMA		> <a href="#">Australian Pain Management Association</a>
Arthritis Australia		> <a href="#">Freedom from arthritis</a>
Cancer Council		> <a href="#">Cancer Council</a> > <a href="#">Health professionals</a>
Cancer Council Victoria	<a href="http://cancervic.org.au">cancervic.org.au</a> Resources and Cervical Screening Scholarships	> <a href="#">Cancer Prevention, Guides, Cancer Support &amp; Donations</a> > <a href="#">Nurse scholarships</a>
Continence Foundation of Australia	Helpline offers advice to people experiencing incontinence and health professionals	> <a href="#">Incontinence prevention, management &amp; support</a> ☎ <a href="tel:1800330066">1800 33 00 66</a> (National Continence Helpline)
Diabetes Victoria		> <a href="#">Diabetes Victoria Website</a>
Foundation House		> <a href="#">Foundation House: Supporting Refugees to Rebuild their Lives</a>
National Heart Foundation		> <a href="#">The Heart Foundation Website</a>
Kidney Health Australia		> <a href="#">Health Professionals</a> > <a href="#">Kidney Health Professional Hub</a>
Lung Foundation		> <a href="#">Lung Foundation Australia Website</a>
National Asthma Council		> <a href="#">National Asthma Council Australia Website</a>
Stroke Foundation		> <a href="#">Stroke Foundation Website</a>
Victorian Refugee Health Network	<a href="http://refugeehealthnetwork.org.au">refugeehealthnetwork.org.au</a>	> <a href="#">VRHN Website</a>
Sexual Health Victoria	Resources and cervical screening education   <a href="http://shvic.org.au">shvic.org.au</a>	> <a href="#">Reproductive &amp; Sexual Health Clinics, Education and Advocacy</a> > <a href="#">Sexual &amp; Reproductive Health Training for Nurses</a>
Sexual Assault Support Family violence support	Eastern Health (ECASA) <a href="http://vic.gov.au">vic.gov.au</a> ( <a href="http://www.vic.gov.au">www.vic.gov.au</a> )	> <a href="#">Eastern Centre Against Sexual Assault</a> > <a href="#">Family violence statewide support services</a>

<b>Education – General</b>	All nurse education offered by EMPHN is free. Other organisations offer education either free or at learner’s expense. For further practice nurse support contact <a href="#">EMPHN Practice Support</a>	
<b>Victorian and Tasmanian PHN Alliance (VTPHNA)</b>		> <a href="#">Online Learning</a>
<b>HotDocs Webinars</b>		> <a href="#">Free Webinars for Health Practitioners</a>
<b>Nursing in General Practice Resource</b>	A guide for the general practice team (ACN 2015)   <a href="#">acn.edu.au</a>	> <a href="#">Publications</a> (Scroll to bottom of page)
<b>APNA ‘Orientation for Nurses New to General Practice’</b>	APNA membership provides free on-line training   <a href="#">apna.asn.au</a>	> <a href="#">‘Orientation for Nurses New to General Practice’ course</a>
<b>GPEX online modular training</b>		> <a href="#">Practice Nurse Education and Development Program</a>
<b>The Benchmark Group</b>	Offer most courses at learner’s expense and free government-sponsored courses	> <a href="#">benchmarkgroup.com.au</a>
<b>Privacy in Practice Training</b>	Free Privacy training	> <a href="#">Privacy in Practice Training— OAIC</a>

<b>Health assessments</b>		
<b>Medicare health assessments resource kit</b>	Department of Health and Aged Care	> <a href="#">Medicare Health Assessments Resource Kit</a>
<b>Services Australia Education guide</b>	Health assessments and your record keeping responsibilities	> <a href="#">Health assessments and your record keeping responsibilities</a>
<b>MBS Online MBS Health Assessments and associated notes</b>	Indigenous Health & Heart Health Assessments   <a href="#">health.gov.au</a>	> <a href="#">Item 705</a> > <a href="#">Item 715</a> > <a href="#">Item 699</a>
<b>Victorian Tasmanian PHN Alliance Health Assessments – 45-49; 75+</b>	VTPHNA	> <a href="#">Health Assessments: 75 + Years</a>
<b>RACGP Conducting quality health assessments in GP</b>	APNA-RACGP	> <a href="#">Quality health assessment info sheet</a>
<b>Aboriginal and Torres Strait Islander health check templates</b>	RACGP	> <a href="#">Resources to support health checks for Aboriginal and Torres Strait Islander people</a>

<b>Digital Health</b>	For assistance, contact the <a href="#">EMPHN Digital Health</a> team	
<b>My Health Record</b>	Australian Digital Health Agency   <a href="https://digitalhealth.gov.au">digitalhealth.gov.au</a>	<ul style="list-style-type: none"> <li>&gt; <a href="https://myhealthrecord.gov.au">myhealthrecord.gov.au</a></li> <li>&gt; <a href="#">My Health Record for healthcare providers</a></li> <li>&gt; <a href="#">Training and support</a></li> <li>&gt; <a href="#">Healthcare Providers</a></li> </ul>
<b>RACGP My Health Record Brief Guide for General Practice</b>	Patient controlled secure online summary of an individual's health information. Healthcare providers can access My Health Record to view and add to their patients' health information. My Health Record can include, a patient's health summary, medication prescribing and dispensing history, pathology reports, diagnostic imaging reports and discharge summaries	> <a href="#">My Health Record A brief guide for general practice</a>   <a href="https://racgp.org.au">racgp.org.au</a>
<b>RACGP MHR Practice Incentives Program eHealth Incentive (ePIP) fact sheet</b>	Shared Health Summary (SHS) uploads into My Health record	> <a href="#">Practice Incentives Program eHealth Incentive fact sheet</a>   <a href="https://racgp.org.au">racgp.org.au</a>
<b>Health Professional Education Resources including PRODA, HPOS, AIR</b>	Apply for PRODA account and save your unique Registration Authority (RA) number which can be used across multiple employers. Your RA number is used when requesting a GP delegates access to HPOS services such as AIR, NCSR and Medicare online checker.	<ul style="list-style-type: none"> <li>&gt; <a href="#">Health Professional Education Resources</a></li> <li>&gt; <a href="#">How to register for an individual PRODA account</a></li> <li>&gt; <a href="#">HPOS</a></li> <li>&gt; <a href="#">Managing HPOS delegations</a></li> <li>&gt; <a href="#">Link your healthcare identifiers to access HPOS functions</a></li> </ul>
<b>POLAR</b>	EMPHN supported clinical audit tool for quality improvement	> <a href="#">POLAR data tool</a>   <a href="https://emphn.org.au">emphn.org.au</a>
<b>Health Direct</b>	Telehealth Platform providing secure video conferencing service purpose-built for health consultations	> <a href="#">Healthdirect Australia Support</a>

## Recall and reminder audit

### Recall and reminder audit

Recalls are completed for clinically significant events or results and require follow-up. Reminders initiate preventive health activities that are recommended but are at the patient's discretion.

Contact facilitator or email for a copy  
 ✉ [practicesupport@emphn.org.au](mailto:practicesupport@emphn.org.au)

## Cold chain management

<b>Cold Chain Management training</b>	Victorian immunisation learning hub for Clinical staff and vaccine coordinators	> <a href="https://vic-immunisation-learning.com">vic-immunisation-learning.com</a>
<b>Cold Chain Management – Strive for 5</b>	Extensive guidelines on all aspects of vaccine cold chain management	> <a href="#">National Vaccine Storage Guidelines ‘Strive for 5’</a> > <a href="#">National Vaccine Storage Guidelines resources</a>
<b>Cold chain breach poster</b>	National Vaccine Storage Guidelines ‘Strive for 5’	> <a href="#">Cold Chain Breach Protocol Poster</a>
<b>Cold chain breach reporting in Victoria</b>	Each state and territory manage its own immunisation program. Any cold chain breach (CCB) must be reported to the Victorian Immunisation Unit	> <a href="https://health.vic.gov.au">health.vic.gov.au</a>
<b>Annual vaccine storage self-audit</b>	National Vaccine Storage Guidelines ‘Strive for 5’, Appendix 2	> <a href="#">Vaccine Storage Self Audit</a>
<b>Checklist for managing a power failure</b>	National Vaccine Storage Guidelines ‘Strive for 5’, Appendix 9	> <a href="#">Checklist for Managing a Power Failure</a>
<b>Immunisation &amp; Cold Chain Audit</b>	Contact facilitator or email for a copy	■ <a href="mailto:practicesupport@emphn.org.au">practicesupport@emphn.org.au</a>

## RACGP clinical guidelines for preventative health

<b>Guidelines collection</b>	> <a href="#">Preventive health</a>
<b>Guidelines for preventative activities in general practice (Red Book)</b>	> <a href="#">Introduction</a>
<b>Putting prevention into practice guidelines (Green Book)</b>	> <a href="#">Putting prevention into practice: Guidelines for the implementation of prevention in the general practice setting</a>
<b>Smoking, nutrition, alcohol, physical activity (SNAP)</b>	> <a href="#">Smoking, nutrition, alcohol, physical activity (SNAP)</a>

## Immunisation

<b>Victorian Department of Health Immunisation Information</b>	Main source of information about immunisation in Victoria. Includes immunisation schedule and vaccine eligibility criteria, vaccine ordering, cold chain management, adverse event reporting, vaccine error management. Subscribe to newsletter for current updates at base of this page	<ul style="list-style-type: none"> <li>&gt; <a href="https://health.vic.gov.au">Immunisation health.vic.gov.au</a></li> </ul>
<b>Commonwealth Department of Health &amp; Aged Care</b>	Australian Government Department of Health and Aged Care	<ul style="list-style-type: none"> <li>&gt; <a href="#">Routine Childhood Immunisation Health professionals' kit</a></li> </ul>
<b>Immunisation Handbook</b>		<ul style="list-style-type: none"> <li>&gt; <a href="#">The Australian Immunisation Handbook</a></li> </ul>
<b>SAEFVIC Adverse Events Following Immunisation</b>	Adverse event reporting in Victoria	<ul style="list-style-type: none"> <li>&gt; <a href="#">SAFEVAC Reporting</a></li> </ul>
<b>Melbourne Vaccine Education Centre (MVEC)</b>	Immunisation education and extensive resources	<ul style="list-style-type: none"> <li>&gt; <a href="https://mcri.edu.au">mcri.edu.au</a></li> </ul>
<b>National Centre for Immunisation Research and Surveillance (NCIRS)</b>		<ul style="list-style-type: none"> <li>&gt; <a href="#">For health professionals</a></li> <li>&gt; <a href="#">Webinar series</a></li> <li>&gt; <a href="#">Multiple vaccinations for children resource</a></li> </ul>
<b>Victorian Immunisation Program information about Nurse Immunisers</b>	RNs and ENs working in general practice may administer vaccines (S4 drugs) as per a GP's written order within their scope of practice. Nurse Immunisers may administer NIP scheduled vaccines without a GP's written order.	<ul style="list-style-type: none"> <li>&gt; <a href="https://health.vic.gov.au">Nurse immunisers health.vic.gov.au</a></li> </ul>
<b>List of immuniser courses recognised in Victoria is under study programs</b>	Successful completion of a recognised course mean the RN will be a NI in Victoria. When choosing a course consider cost, accessibility, support provided by course, and if it will contribute to any future intended study	<ul style="list-style-type: none"> <li>&gt; <a href="https://health.vic.gov.au">Approved nurse immuniser study programs health.vic.gov.au</a></li> </ul>
<b>Questions about vaccination</b>	Provides clear answers to common questions about vaccination	<ul style="list-style-type: none"> <li>&gt; <a href="#">Questions about vaccination</a></li> </ul>
<b>Victorian immunisation resources</b>	Includes pre-immunisation checklist, vaccine side effect advice sheet etc.	<ul style="list-style-type: none"> <li>&gt; <a href="https://health.vic.gov.au">Immunisation resources order form   health.vic.gov.au</a></li> </ul>
<b>Anaphylaxis management and kit</b>	The Australian Immunisation Handbook <a href="https://health.gov.au">health.gov.au</a>	<ul style="list-style-type: none"> <li>&gt; <a href="#">Managing anaphylaxis</a></li> <li>&gt; <a href="#">Preparing an anaphylaxis response kit</a></li> </ul>



## Infection prevention and control, and sterilisation

Infection Prevention and Control Guidelines 2023	> <a href="#">RACGP - Infection Prevention and Control Guidelines 2023</a>
Victorian Dept of Health COVID-19 Infection Prevention and Control Guidelines	> <a href="#">COVID-19 Infection Prevention and Control Guidelines</a>   <a href="http://health.vic.gov.au">health.vic.gov.au</a>
NSQHS Standards 2021 Preventing and Controlling Infections Standard	> <a href="#">NSQHS Standards 2021 Preventing and Controlling Infections Standard</a> <a href="#">Australian Commission on Safety and Quality in Health Care</a>
Training	> <a href="#">Sterilisation</a>   VTPHNA > <a href="#">Infection Control Update for the General Practice Team</a>   HotDoc
VICNISS	> <a href="#">Infection Prevention &amp; Control - eLearning Modules</a>
Hand Hygiene Australia	> <a href="#">Hand Hygiene Australia</a>   HHA
Infection Prevention Videos (Youtube.com)	> <a href="#">Standard Precautions</a> > <a href="#">Droplet Precautions</a> > <a href="#">Contact Precautions</a> > <a href="#">Airborne Precautions</a>
Infection Prevention & Sterilisation Audit	✉ Contact <a href="mailto:practicesupport@emphn.org.au">practicesupport@emphn.org.au</a> or facilitator for a copy

## Chronic disease management resources

Education guide – Chronic Disease GP management plans and team care arrangements	> <a href="#">Chronic disease GP Management Plans and Team Care Arrangements</a> Services Australia
Chronic Disease & MBS Numbers On-line learning	> <a href="#">Chronic disease management and MBS numbers</a>   VTPHNA
Chronic disease management and care plans using telehealth in general practice	> <a href="#">Chronic Disease Management &amp; Care Plans using Telehealth</a>   HotDoc

## Wound care

The Royal Children's Hospital Melbourne	rch.org.au	> <a href="#">Clinical Guidelines (Nursing): Wound assessment and management</a>
Wounds Australia		> <a href="#">Wounds Australia</a>
Wounds world		> <a href="#">Wounds World</a>
European Wound Management Association	ewma.org	> <a href="#">European Wound Management Association</a>
Independence Australia	Affordable wound and medical products for clinicians and patients	> <a href="#">Incontinence, Wound, Nutrition &amp; Skincare</a>
Molnlycke wound management products		> <a href="#">molnlycke.com</a>
Smith & Nephew wound management products		> <a href="#">Medical Devices and Advanced Wound Care</a>
Hot Doc Webinar recordings		> <a href="#">Wound Care in General Practice</a>
Silver Chair STAR Skin Tear Classification System	qut.edu.au Ausmed	> <a href="#">Microsoft Word - STAR Skin Tear tool G 04022010 Original</a> > <a href="#">Skin Tears and the STAR Classification System Video</a>
HotDoc wound care webinar		> <a href="#">Community Wound Issues in General Practice</a>

## Asthma

DOHAC Asthma website	Australian Government Department of Health and Aged Care	> <a href="#">What we're doing about lung and respiratory conditions</a>
Asthma Action Plans	National Asthma Council Australia	> <a href="#">Asthma Actions Plan</a>
National Asthma Council of Australia	National Asthma Council Australia	> <a href="#">National Asthma Council Australia</a>
National Asthma Council Handbook	National Asthma Council Australia	> <a href="#">Australian Asthma Handbook</a>
Spirometry Training & Tools	National Asthma Council Australia	> <a href="#">Spirometry training and tools</a>

## Diabetes

<b>Diabetes management during COVID</b>	<a href="https://diabetesaustralia.com.au">diabetesaustralia.com.au</a>	> <a href="#">Diabetes management during the coronavirus pandemic</a>
<b>RACGP Guidelines for Management of type 2 diabetes</b>	RACGP 2020	> <a href="#">Management of type 2 diabetes: A handbook for general practice</a>
<b>Life! Program for people at risk of developing Type 2 diabetes</b>	<a href="https://lifeprogram.org.au">lifeprogram.org.au</a>	> <a href="#">The Life! Program by Diabetes Victoria</a>
<b>Life! Patient Eligibility &amp; Referral Pathway</b>	<a href="https://lifeprogram.org.au">lifeprogram.org.au</a>	> <a href="#">For Health Professionals</a>
<b>Life! Program Resources</b>	<a href="https://lifeprogram.org.au">lifeprogram.org.au</a>	> <a href="#">The Life! Program Resources</a>
<b>Diabetes Victoria provide a range of printed resources</b>	<a href="https://diabetesvic.org.au">diabetesvic.org.au</a>	> <a href="#">Resources</a>

## Cancer screening

<b>Cancer screening programs</b>	Australian Government Department of Health and Aged Care	> <a href="#">Cancer Screening Programs</a>
<b>National Bowel Cancer Screening Program (NBCSP)</b>	Australian Government Department of Health and Aged Care	> <a href="#">The role of health professionals in the National Bowel Cancer Screening Program</a>
<b>National Cervical Screening Program (NCSP)</b>		> <a href="#">National Cervical Screening Program</a>
<b>BreastScreen Victoria</b>	BreastScreen Victoria	> <a href="#">Information for health professionals</a>
<b>National Cancer Screening Register (NCSR)</b>	NCSR can be integrated into practice clinical software. Contact Digital Health team   <a href="https://ncsr.gov.au">ncsr.gov.au</a>	> <a href="#">Home   National Cancer Screening Register</a>

## Preventative Health Screening

<b>Australian guideline and calculator for assessing and managing CVD risk</b>		> <a href="#">Assessing and managing cardiovascular disease risk - 2023 Australian guideline and calculator</a>
<b>The Australian Type 2 Diabetes Risk Assessment Tool (AUSTRISK)</b>	Australian Government Department of Health and Aged Care	> <a href="#">The Australian Type 2 Diabetes Risk Assessment Tool</a> > <a href="#">Diabetes risk assessment tool</a>

## Lifestyle risk factors

Smoking		> <a href="http://www.quit.org.au">www.quit.org.au</a>
Nutrition		> <a href="http://www.eatforhealth.gov.au">www.eatforhealth.gov.au</a>
Alcohol		> <a href="http://www.drinkwise.org.au">www.drinkwise.org.au</a>
Physical activity	Australian Government Department of Health and Aged Care	> <a href="#">Collection of physical activity and sedentary behaviour guidelines for all ages</a>

## Accreditation and practice management

For MBS item number advice see [MBSOnline](#)

RACGP Standards for General Practice 5 <sup>th</sup> Edition		> <a href="#">The RACGP's Standards for general practices</a> > <a href="#">Resource guide</a> > <a href="#">FAQs</a>
The National General Practice Accreditation Scheme	Australian Commission on Safety and Quality in Health Care	> <a href="#">The National General Practice Accreditation Scheme</a>
RACGP Information Security in General Practice Guidelines		> <a href="#">Information security in general practice</a>
Accreditation training	HotDoc	> <a href="#">Demystifying Accreditation Under 5th Edition Standards</a>
Practice Incentive Payments (PIPs)	Services Australia	> <a href="#">What are the Practice Incentives Program individual incentives - Practice Incentives Program</a> > <a href="#">Incentive Programs education for health professionals</a>
Workforce Incentive Program (WIP) – Practice Stream	Formerly PNIP Services Australia	> <a href="#">Workforce Incentive Program (WIP) Practice Stream</a>
Medication and drug management	health.vic.gov.au	> <a href="#">Medicines and Poisons Regulation</a> > <a href="#">Documents and forms to print or download – medicines and poisons regulation</a>