

GP support programs

EMPHN offers a range of programs to support GPs in assisting their patients. Reach out for more information or scan the codes to find more details from our website.

I need assistance to navigate services

SupportConnect (formerly Referral & Access) is EMPHN’s website and telephone service for individuals in need, families, friends, carers, health professionals and service providers. The website is complemented by EMPHN’s SupportConnect team of qualified and experienced clinicians who provide telephone assistance to help navigate the sometimes complex and confusing pathways within the mental health system for people presenting with a wide range of needs, including alcohol and other drugs (AOD) support, suicide prevention counselling, eating disorders, anxiety, depression and more.

Phone: (03) 9800 1071 (9am-5pm Monday to Friday)

www.supportconnect.org.au



I need advice on clinical and referral pathways

HealthPathways Melbourne is a collaborative platform, between EMPHN and North Western Melbourne Primary Health Network that provides health practitioners with access to localised assessment, management and referral information for a large number of health conditions. It helps GPs make informed decisions with their patients about the care that is right for them. melbourne.communityhealthpathways.org



I’d like a secondary consultation with a psychiatrist

The GP Psychiatry Support Line is a free service to GPs to help you manage the care of mental health consumers. The advice line can help with diagnosis, investigation, medication and safety plans. It is not about triaging or referring consumers to a psychiatrist, but rather keeping consumers whose conditions are able to be treated within primary care under the care of their GP.

Phone: 1800 16 17 18 (7am-7pm, Monday - Friday)

* This service is operated by ProCare Mental Health Services

gpsupport.org.au



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