



Thursday, 15 February 2018

Triage

For practice staff

Basic triage and the allocation of appointments is something general practice staff undertake every day. The primary objective of triage guidelines is to provide a standardised approach that practice staff can use to guide these patient interactions, and that the GPs and Practice Managers can rely on to provide a measure of safety and quality to their patients.

Event details

Presented by: Stephanie Lenko, Facilitator-Redesign

Learning outcomes

- Describe the importance of a safe and effective triage system
- Apply the triage process, including the use of resources, in the practice
- Recognise and consider high risk categories when triaging patients
- Explain the importance of communication and documentation in the triage process

Event Details

Date: Thursday, 15 February 2018

Venue: Online

Time: 12.30pm to 1.15pm

RSVP: 14 February 2018

[Register now](#)

Registrations

All registrations must be received by Wednesday, 14 February.

[Click here](#) to register or visit our website at www.emphn.org.au/events

Enquiries: Kate Shirley P: 9046 0300 or

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