

Thursday, 15 February 2018

**Triage**

[](https://attendee.gotowebinar.com/register/344103547030542849)

**Event Details**

Date: Thursday, 15 February 2018

Venue: Online

Time: 12.30pm to 1.15pm

RSVP: 14 February 2018

Registrations

All registrations must be received by Wednesday, 14 February.

[Click here](https://attendee.gotowebinar.com/register/344103547030542849) to register or visit our website at [www.emphn.org.au/events](https://emphn.sharepoint.com/EventsCalendar/Marketing%20and%20Communications/Triage%20Webinar/www.emphn.org.au/events)

Enquiries: Kate Shirley P: 9046 0300 or   
E: [events@emphn.org.au](mailto:events@emphn.org.au)

Event details

Presented by: Stephanie Lenko, Facilitator-Redesign

Learning outcomes

* Describe the importance of a safe and effective triage system
* Apply the triage process, including the use of resources, in the practice
* Recognise and consider high risk categories when triaging patients
* Explain the importance of communication and documentation in the triage process

**Basic triage and the allocation of appointments is something general practice staff undertake every day. The primary objective of triage guidelines is to provide a standardised approach that practice staff can use to guide these patient interactions, and that the GPs and Practice Managers can rely on to provide a measure of safety and quality to their patients.**

**For practice staff**

**Phone** 9046 0300  
www.emphn.org.au

**FOR MORE INFORMATION  
18-20 Prospect Street  
(PO Box 610) Box Hill, VIC 3218**