

# Recalls and Reminders in General Practice

## For Practice Staff

Implementing an effective recall and reminder system for the follow up of tests, test results, and referrals in general practice is essential for the provision of safe and high quality patient care. This webinar will outline the steps practice should follow when designing policies and procedures to ensure a systematic and consistent approach to follow-up care.

### Presenter

Sue Keane GP Engagement Officer, Eastern Melbourne PHN

### Learning outcomes

- Describe the components of a comprehensive recall and reminder system in general practice
- Define risk management strategies for recall and reminders
- Identify how the RACGP 5th edition standards for general practice will apply to recalls and reminders
- Recognise the role of technology in a practice's recall system

### **Event Details**

Date: Thursday 21 September 2017

Venue: Online

Time: 12.30pm to 1.00pm

RSVP: Wednesday 20 September 2017

Register now

Webinars are limited to 100 participants

# Registrations

All registrations must be received by Wednesday, 20 September.

Click on the 'Register now' button above to register or visit our website at www.emphn.org.au/events

Enquiries: Kate Shirley P: 9046 0300 or E: events@emphn.org.au

Please note, this is a repeat webinar and includes the same content as presented in July 2017.

