



RFT EMPHN – E060 Sector Briefing

Right Care = Better Health Service

Eastern Melbourne Primary Health Network (EMPHN) is releasing a tender to the market on 23rd March 2020 for Right Care = Better Health Service

RFT details

The purpose of the Right Care = Better Health service is to ensure patients with complex and chronic conditions:

- Receive appropriate and timely individually tailored person-centered care
- Experience improved quality of life
- Experience a lowered rate of avoidable hospital admissions.

The Right Care = Better Health service will employ complex health coordination and linkage workers, integrated within up to ten general practices across the EMPHN catchment. The complex health coordination and linkage role will work with general practice identified patients, general practitioners and practice staff to enhance team based care, utilise shared care practice principles and ensure the patient receives the “right care, at the right time, in the right place” through direct support, service navigation and care coordination.

Briefing details

The sector briefing will provide details on (add as many dot points as needed):

- scope of the tender
- timelines and submission process
- evaluation criteria
- pricing schedule.

Time will be provided for questions. Attendees will also be given an opportunity to network immediately following the conclusion of the briefing.

Event Details

Date: Monday 30th March 2020

Time: 10 a.m. start

Schedule: Briefing 10-11.00am
Questions 11-11.30am

RSVP: by 5pm Thursday 26th March 2020

Register for this event >

This event will be presented via Zoom meeting.

Step 1: Sign up for a Zoom account:

<https://zoom.us/>

Step 2: Register in advance for this meeting:

https://zoom.us/meeting/register/tJYkc-ygrDgu_dPN5WKmarvMiKdX3yzPWw

After registering, you will receive a confirmation email containing information about joining the meeting.

Tender documentation and notification

The tender will be published on EMPHN’s eProcure online portal. To receive notification when the tender is published you must be registered on eProcure.

[Register >](#)

