

Residential Aged Care Facility Telehealth grants program



Q&As

1. What are the benefits for residents in my RACF?

- Increase of care in facility, with improved resident recovery
- Increase staff confidence in health deterioration and escalation
- Improved clinical care
- Improved resident experiences

2. Who is eligible for the Telehealth grant?

All RACFs that are approached directly for the Telehealth Grants Program in the EMPHN catchment are eligible and can apply.

3. What if my RACF wants to purchase from a provider that is not on the list?

If your RACF is requesting to use Grant funding for a provider not on our list, it must meet the ACCRM Telehealth Framework and Guidelines criteria. These applications will be assessed on an individual basis and must meet privacy and best practice guidelines. EMPHN may request additional information for these applications to be considered. All applications in line with the [ACCRM guidelines](#) will be considered.

4. What are the application steps?

- Read the grant guidelines, the [ACCRM Telehealth Framework and Guidelines](#) and the [EMPHN register of recommended telehealth products](#) and discuss with key decision makers.
- Attend the information session held via zoom to ensure your questions are answered. See the web page for registration link.
- Prior registration is required. If you are unable to attend, this session will record and available upon request.
- Assess the telehealth needs of your RACF and choose from (or apply for a mixture of) the 3 funded activities (Improve internet connectivity, purchase telehealth equipment, or make minor building improvements).
- Based on the need determined by you, independently seek quotation for funded activities with approved providers. You must retain quote documentation for all grant funded purchases. If the facility is willing to pay an out-of-pocket cost to have works implemented, this must be documented in the application.

Note: All quotes must include GST, installation, any training costs, all follow up costs and should not exceed \$20,000 for total grant activities per RACF.

- [Complete application form.](#)
- Grant applications will have a 30-day deadline from date of submission on **5pm 12 May 2023**.

5. What happens next?

- Your application will be viewed and assessed by EMPHN Aged Care Programs Team panel members. If your application requires further development, you will be contacted directly to assist in successful submission prior to the cut-off date of **5pm 12 May 2023**
- For all successful applications, grant payments will be paid within 60 days of notification of a successful application.
- Grant activity (purchases complete) must be completed by **11 August 2023**.
- Reporting periods (or key dates) are outlined in the grant guidelines.