



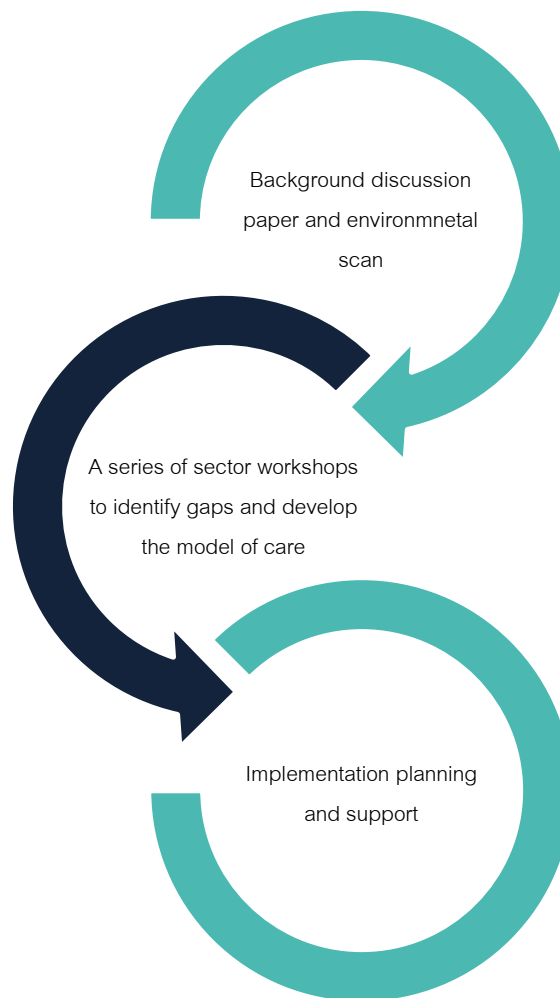
20 August 2018

Co-design and development of a new AOD service model for EMPHN

Background and context

EMPHN is undertaking a co-design process to develop a new AOD service model that will be commissioned by mid-2019. We invite participation and contribution into service model design and development by the AOD sectors, and those from intersecting service sectors. The co-design process is led by 360Edge.

EMPHN has commenced work to develop a new model of AOD service delivery, designed to meet the needs of the EMPHN catchment. Broadly, this work will include:



The work will be undertaken through a co-design process. EMPHN has engaged 360Edge to lead the co-design process. 360Edge are Australia's leading expert consultants in alcohol and other drug responses.

What is co-design?

Co-design actively involves all stakeholders in the design process to ensure outcomes are effective and sustainable.

Engagement with stakeholders will be through multiple communication forms, including face-to-face and online. A key element of the face-to-face consultation is planned workshops.

| Workshop | Who comes | When | Where | Objectives |
|-------------------------------|---|--------------|---------------------|--|
| 1a Gaps, Barriers, Solutions | Invite only (funders, system / clinical leaders, consumers) | 12 Sept 2018 | EMPHN Box Hill | These workshops will examine gaps, barriers and potential solutions in a series of collaborative activities during the workshop. We will also outline the draft framework for the model of care for discussion at this workshop and finalise the framework. |
| 1b Gaps, Barriers, Solutions | Open invite | 21 Sept 2018 | Sage Hotel Ringwood | |
| 2a Model of Care | Invite only (funders, system / clinical leaders, consumers) | 17 Oct 2018 | EMPHN Box Hill | These workshops will focus on finalising the draft model of care. This is a detail-focused process that involves participants stepping through each section of the draft model. Ideally these workshops will be attended by the same stakeholders that attended co-design workshop 1a and 1b. |
| 2b Model of Care | Open invite | 23 Oct 2018 | TBC | |
| 3 Implementation planning | TBC | Early 2019 | TBC | This workshop will work through barriers and facilitators to implementation, as well as key milestones in the implementation plan. |
| 4 Workforce capacity building | TBC | Early 2019 | TBC | TBC |

Timeline

| Jul | 2018 | Dec | Jan | 2019 | Jun |
|--|------|-----|--|------|-----|
| Co-design of service model including workshops 1 and 2 and online consultation | | | Co-design of implementation plan & workforce capacity building | | |
| | | | Commissioning process for 1 July 2019 commencement | | |

Any questions?

Contact Josie Terron on 9046 0300 or events@emphn.org.au