

Working Group Member Expression of Interest

Role:	Working Group Member (General Practitioner, Practice Nurse and Allied Health)
Reports to:	Chair, BHNEM Pre-complex Patient Working Group
Agreement:	Remuneration will be provided to the Working Group Members who are not a paid employee of the BHNEM partner agencies (General Practitioner, Practice Nurse and Allied Health) for meeting attendance.
Commitment Required:	1.5 hour meeting monthly, over 12 months. Additional hours may be required dependent on the involvement of the working group member.
Location	Banyule, Nillumbik and/or Darebin LGA

About Better Health North East Melbourne

Better Health North East Melbourne (BHNEM) is a local group of health service providers and commissioners working together to improve health system effectiveness and efficiency.

The focus of BHNEM is on improving health care services in the community to support the management of chronic illness, including chronic mental illness, for people at risk of poor health outcomes.

BHNEM includes the local government areas of Banyule, Darebin and Nillumbik.

BHNEM aims to improve alignment of primary and secondary health care services in the BHNEM region and to reduce avoidable hospital admissions through improved, community-based models of care.

Living Well Project Background

Approximately 30% of Victorians who live in Melbourne's North East are people with complex life and healthcare needs that affect their ability to live well. The number of people with complex needs is increasing. Associated health and social care demand and costs are rising, while resources and access to care are constrained.

Care is largely reactive, episodic, fragmented and disease focussed, rather than person centred. This does not support people with pre-complex needs to pro-actively manage their health and wellbeing throughout their life.

The Living Well project has two distinct components; complex patient and pre-complex patient. The goal of the Living Well Project is that people in North East Melbourne with complex and pre-complex needs are supported with appropriate care, delivered in a coordinated way. That way they can live well and participate in family, work and community life.

The purpose of the Working Group

The working group will be focused on the pre-complex patient component of the Living Well Project, focusing on patients with chronic diseases that are at rising risk of frequent hospitalisations due to the increasing complexity of their health care needs and health service utilisation. The working group will be using their collective knowledge to drive the Living Well Project – pre-complex patient component. Ultimately the working group will provide leadership and guidance in the development and implementation of a model of care for the defined pre-complex patient cohort in order to improve these patients risk trajectory and enable them to live well and avoid unnecessary hospitalisation.

Purpose of the working group member – General Practitioner, Practice Nurse and Allied Health

The purpose of the general practitioner, practice nurse and allied health provider working group member is to ensure that primary health care perspective and the pre-complex patient perspective is represented on the working group and in the project. Clinicians working with the pre-complex patients on a daily basis can enhance the working groups understanding of the target patient cohort and ensure that their perspective and needs of the pre-complex patients are addressed in the development and implementation of the project.

Expectations of the working group member

The following is expected from the working group member – General Practitioner, Practice Nurse, and Allied Health:

- Have work experience in the BHNEM catchment
- Bring a primary health care and rising risk patient perspective to the specific issues identified by the pre-complex patient working group
- Attend monthly working group meetings (to take place in the BHNEM catchment and partner organisations)
- Reading minutes and other relevant documents in preparation for the working group meetings
- Work closely and collaboratively with the working group members and project team to meet the projects objectives.
- Provide subject matter expertise and strategic knowledge for project development and implementation
- Advocate the Living Well Project- pre-complex patient amongst peers and networks
- Provide ongoing guidance and implementation leadership for the project
- Attend any project workshops as required

If you are interested in the role, would like to learn more about the role or have any questions, please contact Devika Kumar on 03 9046 0353 or devika.kumar@emphn.org.au.