

# PRIMARY CARE DISCOVERY

Education • Training • Insights



## PDSA: Increase COVID-19 Vaccinations in Aboriginal and Torres Strait Islander Peoples

Clinic:	Date:																																								
Title:	Number:																																								
<p>Goal: What is the overall goal you wish to achieve?          Increase the number of patients who are Aboriginal and Torres Strait Islanders vaccinated against COVID -19.</p>																																									
<p>Idea:          There are still a high number of Aboriginal and Torres Strait Islander people who have not yet been vaccinated. Where possible, we would encourage practices to directly reach out to patients not already booked in as soon as possible. Some Aboriginal and Torres Strait Islander people may need additional assistance to receive their COVID-19 vaccinations, such as through a home visit or a longer consultation. (Please see attached document)</p>																																									
<p><b>PLAN:</b>          1) Increase the COVID-19 vaccination rate for Aboriginal and Torres Strait Islander People in our practice.</p> <table border="1"> <thead> <tr> <th>List the tasks necessary to complete this test (what)</th> <th>Person responsible (who)</th> <th>When</th> <th>Where</th> </tr> </thead> <tbody> <tr> <td>Run POLAR search for patients not vaccinated (see walkthrough)</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Discuss the implementation at a practice meeting</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Check the appointments to see who has any future appointments booked and notate on their record</td> <td></td> <td></td> <td></td> </tr> <tr> <td>SMS or ring patients needing vaccination</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Follow up Patients</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Run POLAR search to manage recall lists (see walkthrough)</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Etc.</td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>		List the tasks necessary to complete this test (what)	Person responsible (who)	When	Where	Run POLAR search for patients not vaccinated (see walkthrough)				Discuss the implementation at a practice meeting				Check the appointments to see who has any future appointments booked and notate on their record				SMS or ring patients needing vaccination				Follow up Patients				Run POLAR search to manage recall lists (see walkthrough)				Etc.											
List the tasks necessary to complete this test (what)	Person responsible (who)	When	Where																																						
Run POLAR search for patients not vaccinated (see walkthrough)																																									
Discuss the implementation at a practice meeting																																									
Check the appointments to see who has any future appointments booked and notate on their record																																									
SMS or ring patients needing vaccination																																									
Follow up Patients																																									
Run POLAR search to manage recall lists (see walkthrough)																																									
Etc.																																									
<p>3) What do you predict will happen?          The number of Aboriginal &amp; Torres Strait Islander People vaccinated against COVID -19 will increase.</p>																																									
<p><b>DO:</b> Was the cycle carried out as planned? Yes No, if not why?</p>																																									
<p><b>STUDY:</b> Record, analyse and reflect on results. Did the results match your predictions?</p>																																									

# PRIMARY CARE DISCOVERY

Education • Training • Insights



**ACT:** Decide to Adopt, Adapt or Abandon.

Select		Describe
Adopt	Select changes to implement on a larger scale and develop an implementation plan and plan for sustainability.	
Adapt	Improve the change and continue testing plan. What will be next PDSA cycle?	
Abandon	Discard this change idea and try a different one.	

# PRIMARY CARE DISCOVERY

Education • Training • Insights



WALKTHROUGH: Increasing COVID-19 immunisation in Aboriginal and Torres Strait Islander peoples.

Patient Cohort:

Patient Status Active

Are Aboriginal or Torres Strait Islander

Are over the age of 12 years

Have not had a COVID-19 Vaccination at our practice.

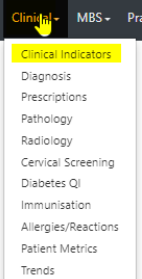
1. Open POLAR and Select Clinic Summary Report from Reports



### Clinic Summary

Clinic Summary report including CLINICAL INDICATORS

2. Select Clinical then Clinical Indicators



# PRIMARY CARE DISCOVERY

Education • Training • Insights

phn  
EASTERN MELBOURNE  
An Australian Government Initiative

3. In the inclusion filter section, under the Demographics tab select the following:  
Patient Status- Active

Age Drilldown Years- Select all ages over 12 years

Indigenous Status- Aboriginal, Aboriginal and Torres Strait Islander, Torres Strait Islander

4. In the Exclusion Filter section, under the immunisations tab Type COVID19 into the Immunisation group search and confirm the selection.

5. You now have a list of eligible patients who are Aboriginal and/or Torres Strait Islander who

Patient List

# PRIMARY CARE DISCOVERY

Education • Training • Insights

**phn**  
EASTERN MELBOURNE  
An Australian Government Initiative

need to be vaccinated against  
COVID 19

Go to the Patient List up the top  
right hand side and then export  
the list to excel for contacting

# PRIMARY CARE DISCOVERY

Education • Training • Insights

phn  
EASTERN MELBOURNE  
An Australian Government Initiative



Australian Government  
Operation COVID Shield

COVID-19  
VACCINATION

## Primary Care Vaccine Roll-out

### Provider Bulletin

20 October 2021

*Bulletins provide you with regular updates and guidance on the COVID-19 Vaccination Program.*

## Key Messages

### PRIORITISATION

#### Aboriginal and Torres Strait Islander Peoples Vaccination

There are still a high number of Aboriginal and Torres Strait Islander people who have not yet been vaccinated.

Please continue to prioritise individuals who identify as Aboriginal and/or Torres Strait Islander for COVID-19 vaccinations. Where possible, we would encourage practices to directly reach out to patients not already booked in to support this booking as soon as possible.

Some Aboriginal and Torres Strait Islander people may need additional assistance to receive their COVID-19 vaccinations, such as through a home visit or a longer consultation. The Australian Government has introduced additional Medicare Benefits Schedule (MBS) items to reimburse GPs to facilitate:

- GPs and Other Medical Practitioners (OMPs) who conduct COVID-19 vaccine suitability assessment services in a patient's place of residence can claim a [flag-fall fee](#) through the Medicare Benefits Schedule (MBS) to assist with transport costs; and
- the [in-depth clinical assessment](#) items are also available if a GP or OMP attends a patient for more than 10 minutes to discuss the individual health risks and benefits associated with receiving a COVID-19 vaccine.

These items and fees are in addition to the relevant vaccine assessment item. Please note the claiming GP or OMP is responsible for satisfying all requirements when claiming MBS items.

There are a range of communication resources which may help your practice to support conversations, and make your practice more [visually](#) inclusive of Aboriginal and Torres Strait Islander people; as well as to support the [consent process](#) and about common mild [side effects](#).