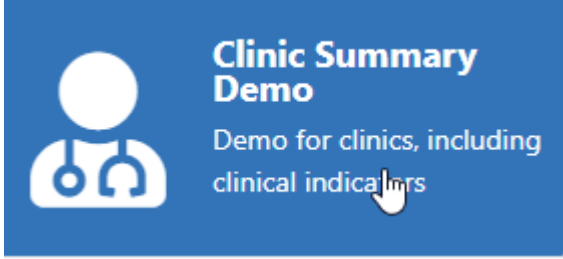
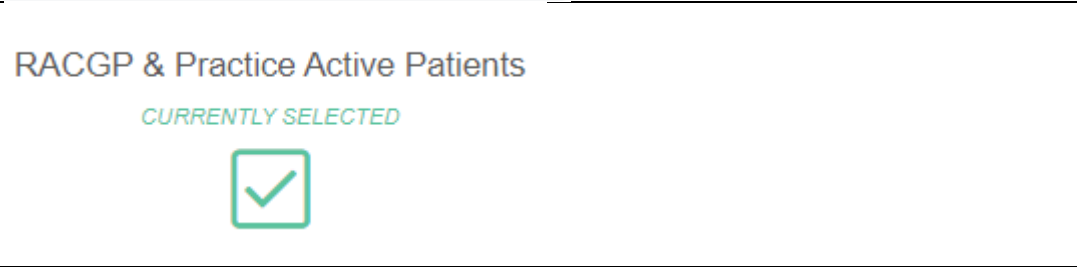



PDSA: Implementing WALRUS Tool in the Practice

| | | | |
|--|--------------------------|---------|-------|
| Clinic: | | Date: | |
| Title: | | Number: | |
| Goal: What is the overall goal you wish to achieve? Increase data quality, patient measures, MBS Claiming, Improve patient outcomes for patients with chronic diseases. | | | |
| Idea: Implement WALRUS point of care tool in the Practice. | | | |
| PLAN: 1) Organise a staff meeting to discuss and demonstrate WALRUS and how the practice will be implementing this PDSA and identify if any training is needed. 2) Collect baseline data from POLAR (see attached How to measure change in POLAR) 3) Set up users in POLAR (see attached how to guide) or contact digitalhealth@emphn.org.au for assistance. 4) Install WALRUS on each workstation and configure for each user or contact digitalhealth@emphn.org.au for assistance. 5) Train users. 6) Track changes in POLAR | | | |
| List the tasks necessary to complete this test (what) | Person responsible (who) | When | Where |
| Staff Meeting to discuss implementation | | | |
| Collect baseline data from POLAR (use the attached table to record) | | | |
| Ensure staff knows how to use Walrus Use short video as a training tool. Link here | | | |
| Set up Users in POLAR | | | |
| Install Walrus on each workstation (see attached installation guide) | | | |
| Run POLAR search monthly to track changes (see below) | | | |
| Feedback to Practice Staff | | | |
| What do you predict will happen? <ul style="list-style-type: none"> • Data Quality will increase • MBS claiming will increase • Recording of Patient measures will be improve. | | | |
| DO: Was the cycle carried out as planned? Yes No, if not why? | | | |
| STUDY: Record, analyse and reflect on results. Did the results match your predictions? | | | |

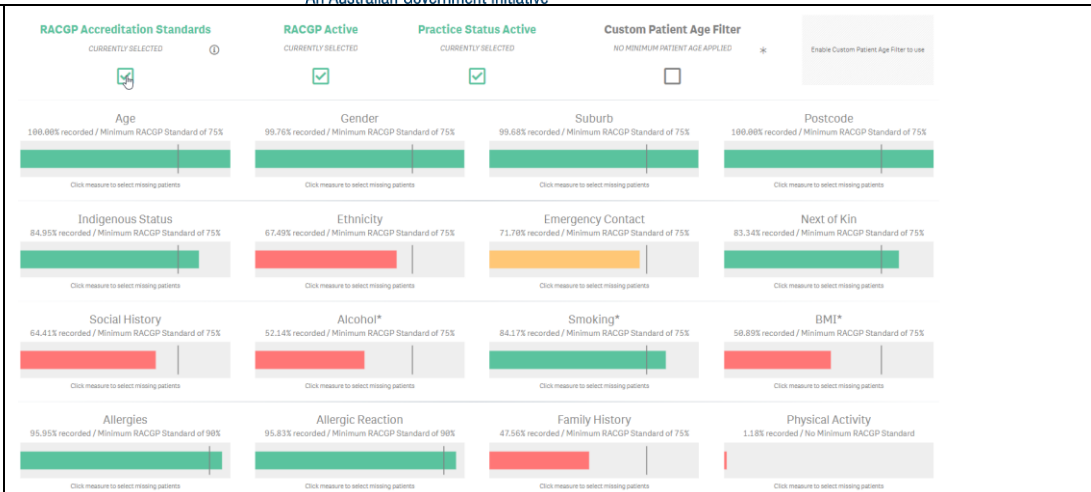
ACT: Decide to Adopt, Adapt or Abandon.

| | Select | | Describe |
|--|---------|---|----------|
| | Adopt | Select changes to implement on a larger scale and develop an implementation plan and plan for sustainability. | |
| | Adapt | Improve the change and continue testing plan. What will be next PDSA cycle? | |
| | Abandon | Discard this change idea and try a different one. | |
| | | | |
| | | | |
| | | | |

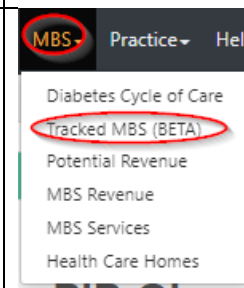
| | |
|--|---|
| <p>How to measure change in POLAR</p> | |
| <p>1. Open POLAR and Select Clinic Summary Report</p> |  |
| <p>2. Use the shortcut on the right hand side on the Clinic Summary Dashboard page</p> |  |
| <p>3. Then select patients drop down list and select Quality</p> |  |

4. Screenshot the quality measures this is your baseline data for quality.

Record these numbers in your table below.

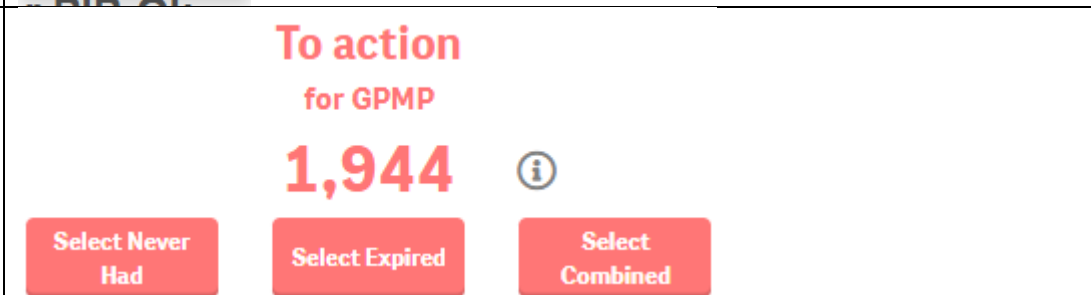


5. To access the number of outstanding Health Assessments and GPMP data. In clinic summary go to MBS then Tracked MBS leave the patient status active and RACGP Active filter on.



6. The report defaults to opening in the focus GPMP the number of outstanding GPMP are located in the To Action column in the top table or the To action buttons in the centre: This is the number of outstanding GPMPs.

Record these numbers in your table below this is your baseline data.



Change the focus to 75+ Health Assessments in the top table by selecting the item from the Tracked MBS Item Column. The numbers will change and you will see in the To action section the number of outstanding 75+ Health Assessments.

Record these numbers in your table below this is your baseline data.

| Focus | Tracked MBS Item | |
|-------|----------------------------------|--|
| | Indigenous Nurse Assessment | |
| | Chronic Disease Nurse Assessment | |
| | 45-49 Health Assessment | |
| | 75+ Health Assessment | |

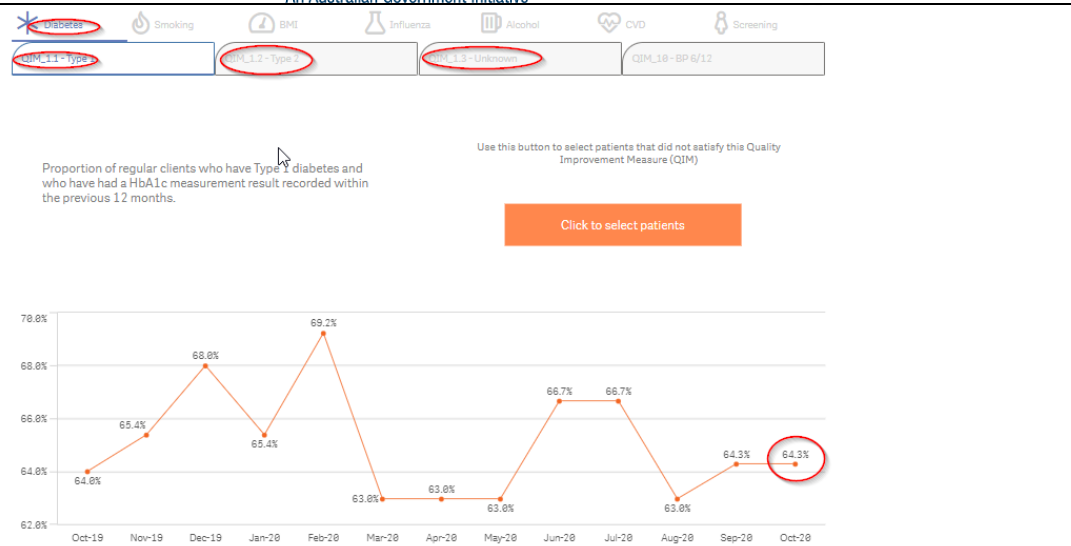
7. Click on Reports and open the PIP QI Report



8. Hba1c Recorded

Patients with Diabetes there are 3 tabs in total Diabetes Mellitus Type 1, Type 2 and undefined. Record the percentage rate for all 3 note you may not have any unknown.

Record these numbers in your table below this is your baseline data

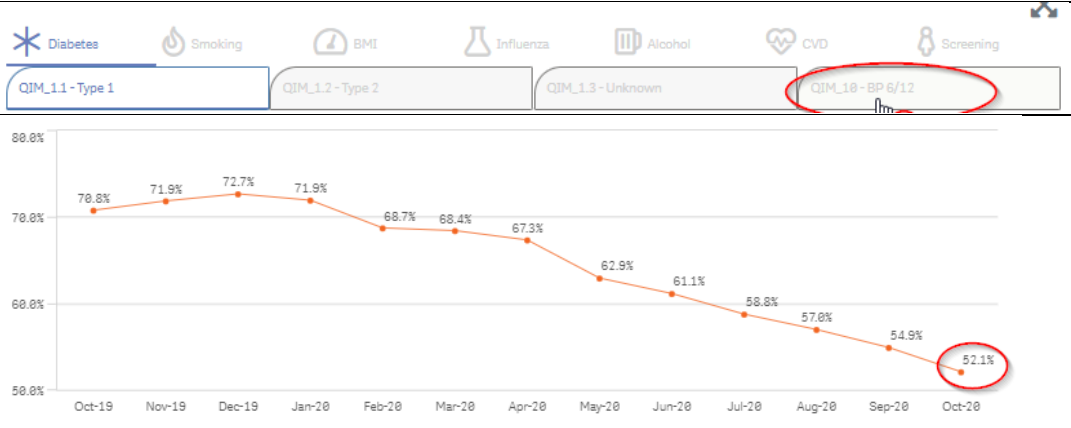


9. Blood Pressure recorded for patients with Diabetes in the last 6 months.

Select the last tab under diabetes QIM 10

10. Record the percentage of patients with diabetes that have had their blood pressure recorded within the last 6 months.

Record these numbers in your table below this is your baseline data



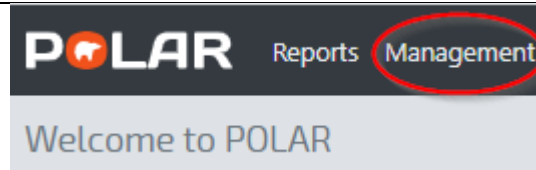
Walkthrough - Installing Walrus in your practice:

Step 1

Ensure users are set up in POLAR:
EMPHN has a short video on how to set up users on this [link](#) or follow these instructions:

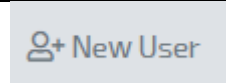
Step 2

Open POLAR and select Management
Please note you will need to have Admin access levels to see Management functions.



Step 3

On the right hand side you will see New User



Step 4

Create the new user by filling in the template fields.

Account

First Name

Last Name

Username
The Username field is required.

Admin

User Details

Email

Confirm Email

Mobile

Password

Password

Confirm Password [Generate Password](#)

Show Password

Step 5

Once you have filled the template in and saved the user you will land back on this page Tick the boxes for which reports the user will have access to ensuring that Patient Timeline WALRUS is ticked

| Admin | Clinic Summary | PIPQI Clinic | Cardiovascular Disease Clinic | Hospitalisation Risk (BETA) | Patient Timeline WALRUS | QIPC Clinic | COVID-19 Vaccine Planning (BETA) |
|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Step 6

You are now ready to install WALRUS you will need to do this on each workstation.

From the Welcome to POLAR page you will see the Walrus tile and the link to the installer

Walrus is here for BP and MD!


Walrus is a point of care tool designed for GPs and other general practice staff. Walrus provides quick insights into your patient records including missing data, clinical/screening prompts, risk scores, PIP-QI or MBS items for the patient on-screen.

With useful and insightful information, and the ability to take you to where you need to go in your clinical system, Walrus can help support you at the point of care and help you quickly navigate your patient records.

For more information about Walrus, see our [Walrus page](#).

You can quickly download the [installer here](#)

Please note: Walrus is designed for Best Practice and Medical director only



Step 7
Download

**Outcome Health
Walrus**

Name: Walrus
Version: 1.0.0.73
Publisher: Outcome Health

The following prerequisites are required:

- Microsoft .NET Framework 4.7.2 (x86 and x64)

If these components are already installed, you can [launch](#) the application now. Otherwise, click the button below to install the prerequisites and run the application.

Step 8
Install

Application Install - Security Warning

Do you want to install this application?

Name: Walrus

From (Hover over the string below to see the full domain): test.polarexplorer.org.au

Publisher: [Outcome Health](#)

While applications from the Internet can be useful, they can potentially harm your computer. If you do not trust the source, do not install this software. [More Information...](#)

Step 9
When Walrus starts you will be prompted to enter your login details. Note these are the same as your POLAR login.

WALRUS

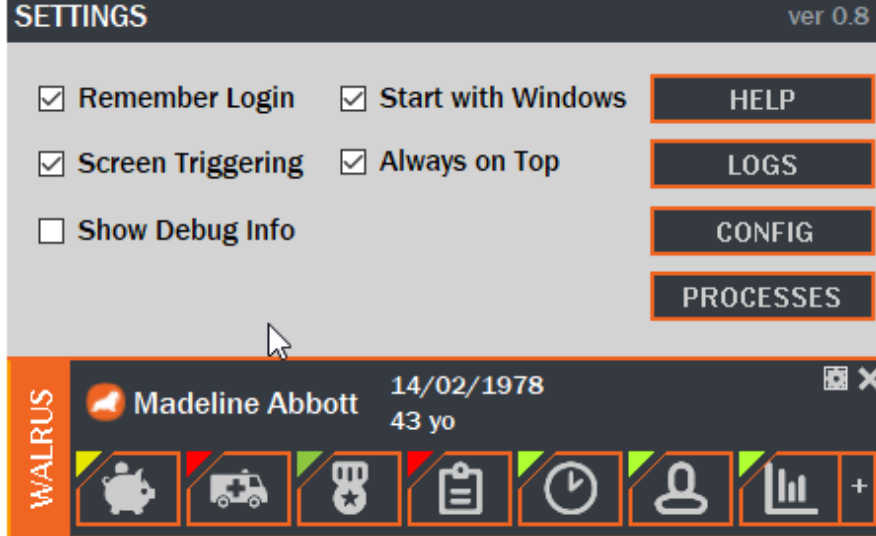
Login

Password

Ready.

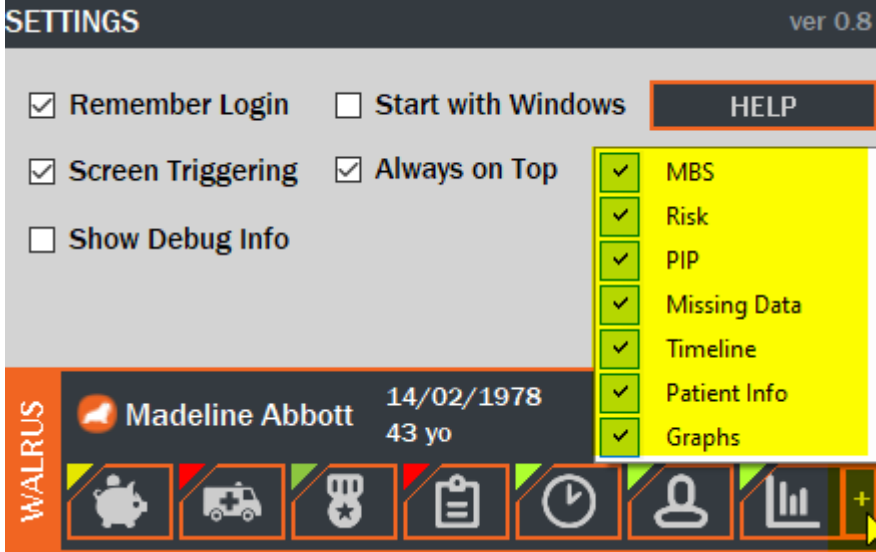
Step 10
Set Up.

Remember login - select box to ensure Walrus remembers your username when you first open it • Start with Windows - Walrus will open when you start your PC • Screen triggering - Turn on/off the screen triggering functionality Screen triggering is in a beta state, please use at your discretion. • Always on top - If on, Walrus will remain on top of any other software on the screen



Step 11

Setup the user preferences as GPs may not want to be reminded of missing demographic information and Admin staff do not need to be reminded of missing Clinical measures. Using the + button enables you to decide which prompts are appropriate for each user.



Step 12

Users will need to login to Walrus each day.