




Online request for Revocation of NASH Organisation PKI Certificate

September 2018

NASH Organisation PKI Certificate Revocation

1. Authorised user logs in to HPOS. They can then:
2. Select 'My Programs' then 'Healthcare Identifiers' tile
3. Select organisation they are representing (if more than one)
4. Select 'Organisation details' then select 'Certificates' tab
5. Select 'revoke certificate'
6. Read and acknowledge warning notification
7. Specify contact information and select reason for revocation
8. 'Save Changes' and 'Submit' revocation request
9. Request is sent to DHS support team to process/validate revocation request and if required, revoke certificate.
10. Where a new certificate is required:
 - DHS support staff can request a new certificate on behalf of authorised user; or
 - Authorised user can submit a certificate request in HPOS.

Authorised user accesses HPOS via PRODA



Australian Government
Department of Human Services

PRODA
Provider Digital Access


A person a

[Profile](#) | [Services](#) | [Organisations](#) | [Logout](#)

Privacy Notice

By linking to any of the online services below, you agree that your personal and / or your organisation's information (including your organisations' personnel details) may be shared with the relevant department or agency to determine appropriate access to their online system.

My linked services




Health Professional
Online Services

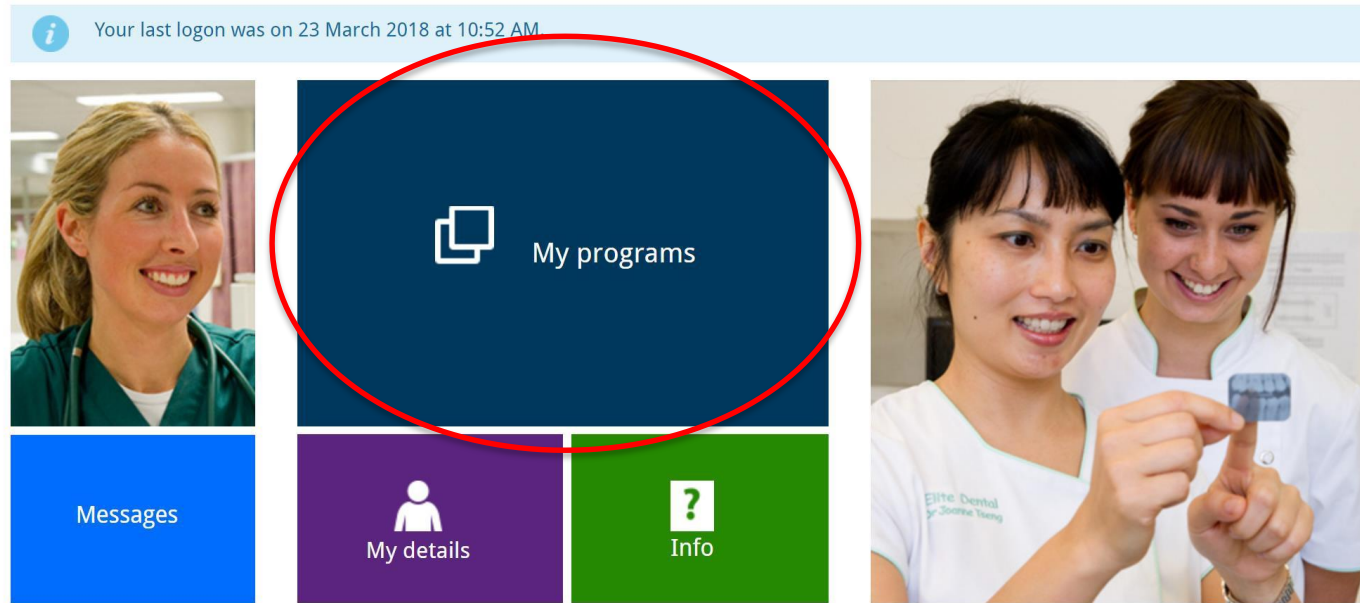
[Go to service](#) [Link identifiers](#)

The sample images in this document are for internal training use only.

Select 'My Programs'

Hello MR OMO One Automation BM

 Your last logon was on 23 March 2018 at 10:52 AM



The screenshot shows a user dashboard with a grid of navigation buttons. A red circle highlights the 'My programs' button, which features a white icon of two overlapping squares and the text 'My programs'. Other visible buttons include 'Messages' (blue), 'My details' (purple with a person icon), and 'Info' (green with a question mark icon). The dashboard also includes a profile picture of a woman in scrubs on the left and a photo of two women in white lab coats on the right. A vertical sidebar on the right contains icons for help, notifications, and a plus sign.

The sample images in this document are for internal training use only.

Select 'Healthcare Identifiers'



Home > My programs

My programs



Department of Veterans'
Affairs (DVA)

Healthcare Identifiers

IVF/GIFT Program

My Health Record system -
Organisation Registration

Practice Incentives Program
(PIP)

Practice Nurse Incentive
Program (PNIP)

Therapeutic Goods
Administration (TGA)
Recall/Hazard Alerts

Back



The sample images in this document are for internal training use only.

Select 'My organisation details'



Healthcare identifiers

You can access some parts of the Healthcare Identifiers Service through HPOS. The services available are below.

Visit [HI Service](#) for more information.

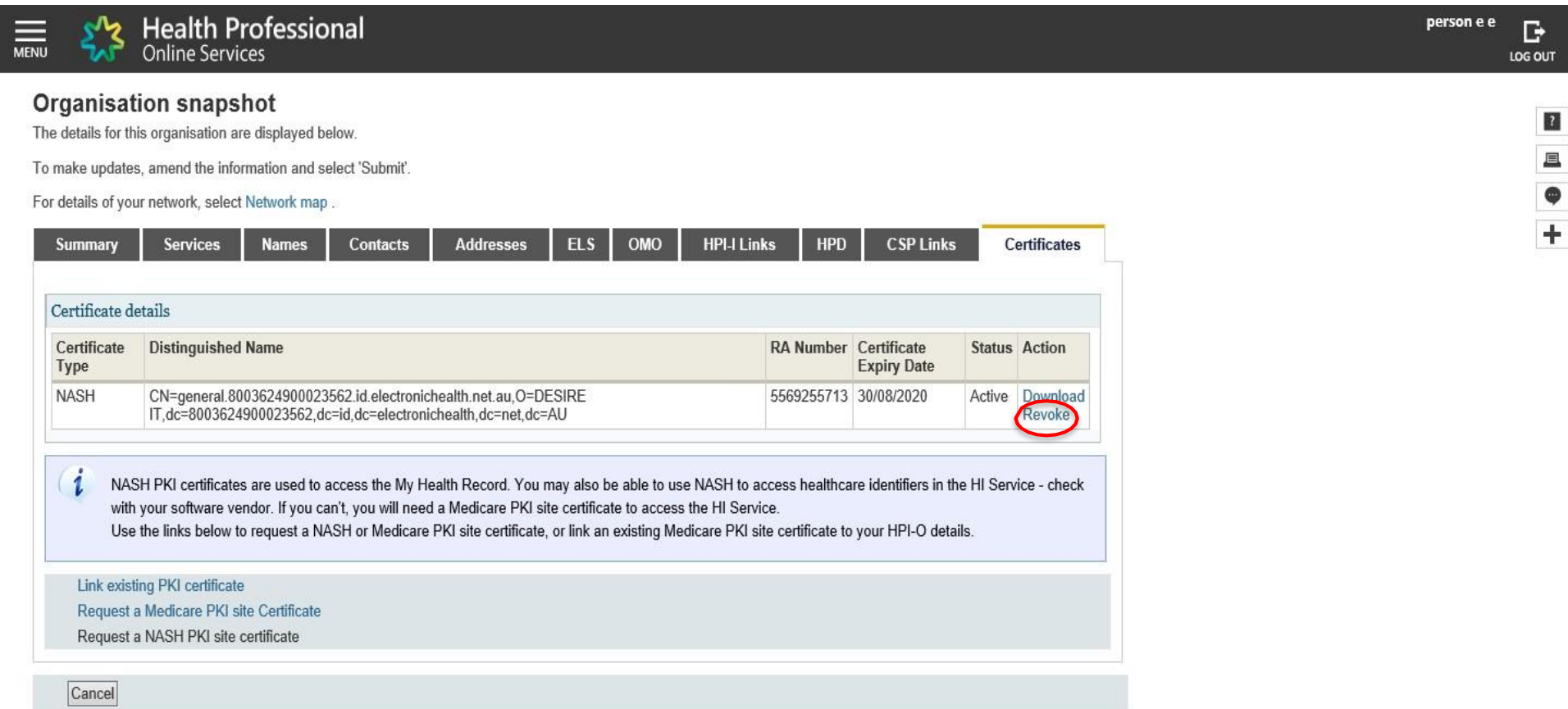
HI Services available

- [My organisation details](#)
- [View network map](#)
- [My OMO details](#)
- [Search HI provider directory service for organisation](#)
- [Search HI provider directory service for individual](#)
- [Search HI for organisation](#)
- [Search HI for provider individual](#)



The sample images in this document are for internal training use only.

Select 'Certificates' tab, then 'Revoke'



Health Professional Online Services

person e e LOG OUT

Organisation snapshot

The details for this organisation are displayed below.

To make updates, amend the information and select 'Submit'.

For details of your network, select [Network map](#).

Summary Services Names Contacts Addresses Addresses ELS OMO HPI-I Links HPD CSP Links **Certificates**

Certificate details

Certificate Type	Distinguished Name	RA Number	Certificate Expiry Date	Status	Action
NASH	CN=general.8003624900023562.id.electronichealth.net.au,O=DESIRE IT,dc=8003624900023562,dc=id,dc=electronichealth,dc=net,dc=AU	5569255713	30/08/2020	Active	Download Revoke

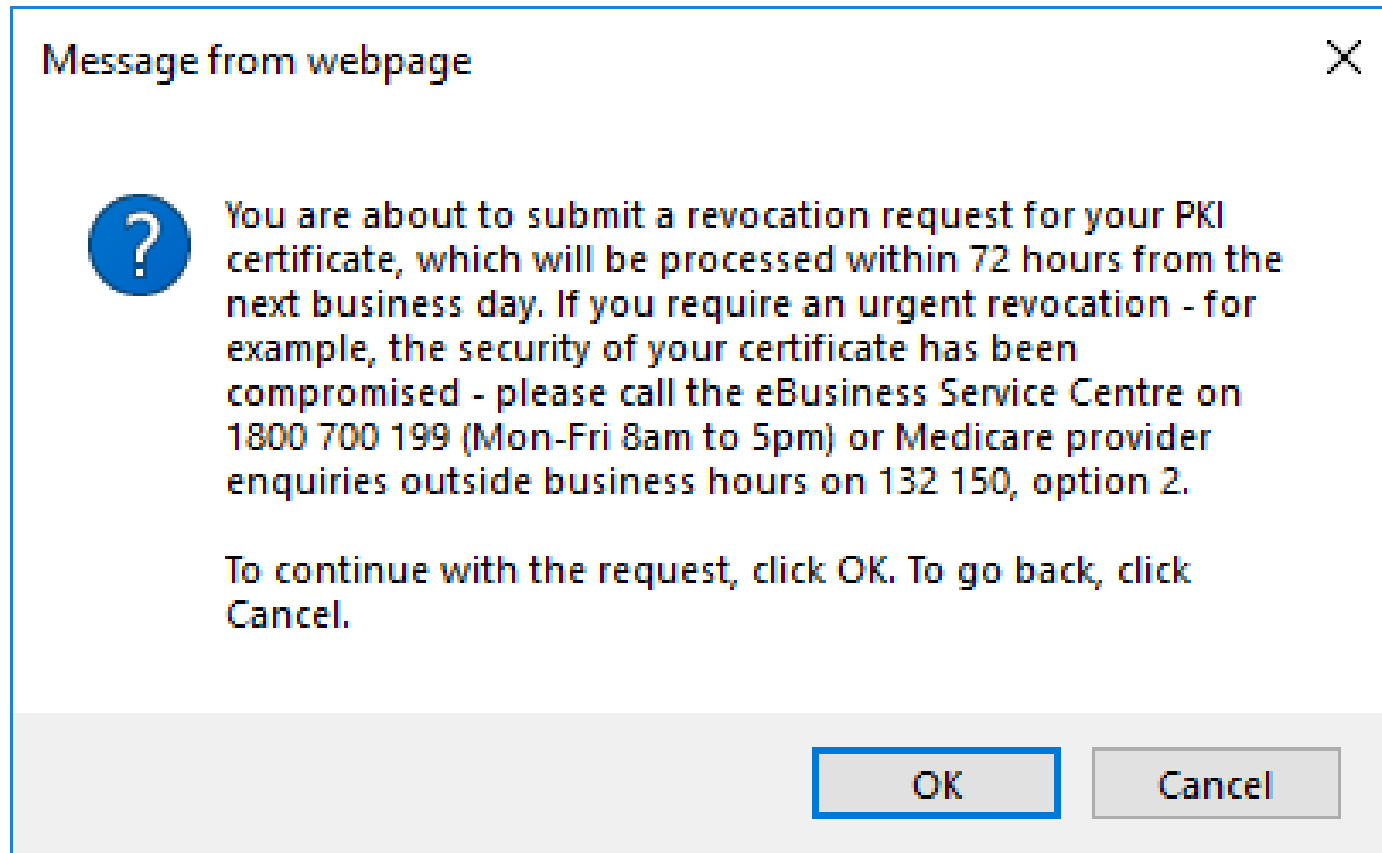
i NASH PKI certificates are used to access the My Health Record. You may also be able to use NASH to access healthcare identifiers in the HI Service - check with your software vendor. If you can't, you will need a Medicare PKI site certificate to access the HI Service. Use the links below to request a NASH or Medicare PKI site certificate, or link an existing Medicare PKI site certificate to your HPI-O details.

[Link existing PKI certificate](#)
[Request a Medicare PKI site Certificate](#)
[Request a NASH PKI site certificate](#)

Cancel

The sample images in this document are for internal training use only.

Read and acknowledge notification



The sample images in this document are for internal training use only.

Select a reason, complete form and 'Save changes'



Organisation snapshot

The details for this organisation are displayed below.

To make updates, amend the information and select 'Submit'.

For details of your network, select [Network map](#).

Summary Services Names Contacts Addresses ELS OMO HPI-I Links HPD CSP Links **Certificates**

Revoke NASH Certificate Request

You need to make sure you understand that by revoking this PKI site certificate your organisation's access to the My Health Record system and the HI Service will cease.

All required fields are marked with an asterisk *.

Certificate Type	<input type="text" value="NASH"/>
RA Number	<input type="text" value="5569255713"/>
Distinguished Name	<input type="text" value="CN=general.8003624900023562.id.electronichealth.net.au,O=DESIRE IT,dc=8003624900023562,dc=id,dc=electronichealth,dc=net,dc=AU"/>
Contact Number	<input type="text"/>
*Reason for Revocation	<input type="text" value=""/>
Other Reason	<input type="text"/>

*Terms and Conditions

By checking the box and clicking the "Save Changes" button on this page, you acknowledge and agree that:

- you are duly authorised to legally bind the Organisation's legal entity; and
- the Organisation's legal entity agrees to be legally bound by:
 - the [Terms and Conditions of Use](#);
 - the [Relying Party Agreement \(if applicable\)](#); and
 - the [Certificate Policy](#).

To view Certificate policy documents click [here](#)

Certificate details

The sample images in this document are for internal training use only.

'Submit' request



Organisation snapshot

The details for this organisation are displayed below.

To make updates, amend the information and select 'Submit'.

For details of your network, select [Network map](#).

Summary Services Names Contacts Addresses ELS OMO HPI-I Links HPD CSP Links Certificates

Certificate details

Certificate Type	Distinguished Name	RA Number	Certificate Expiry Date	Status	Action
NASH	CN=general.8003624900023562.id.electronichealth.net.au,O=DESIRE IT,dc=8003624900023562,dc=id,dc=electronichealth,dc=net,dc=AU	5569255713	30/08/2020	Revocation Requested	Cancel Revoke

NASH PKI certificates are used to access the My Health Record. You may also be able to use NASH to access healthcare identifiers in the HI Service - check with your software vendor. If you can't, you will need a Medicare PKI site certificate to access the HI Service. Use the links below to request a NASH or Medicare PKI site certificate, or link an existing Medicare PKI site certificate to your HPI-O details.

[Link existing PKI certificate](#)
[Request a Medicare PKI site Certificate](#)
[Request a NASH PKI site certificate](#)

Privacy Note

Your personal information is protected by law, including the *Privacy Act 1988*, and is collected by the Australian Government Department of Human Services for purposes relating to the provision of healthcare, including the administration and operation of PKI, the HI Service and the My Health Record system

Your information may be used by the department or given to other parties for the purposes of research, investigation or where you have agreed or it is required or authorised by law.

You can get more information about the way in which the Department of Human Services will manage your personal information, including our privacy policy at humanservices.gov.au/privacy or by requesting a copy from the department.

The sample images in this document are for internal training use only.

Support changes

- Revocation requests made by Providers in HPOS are processed by Staff
Existing process to be followed to complete revocation

Support Services

- PRODA Help Desk 1800 700 199
- HPOS Help Desk 1800 723 471
- Contact the eBusiness Service Centre on 1800 700 199 for any questions relating to the progress of your NASH PKI Certification request.
- Online Technical Support – for Software Vendors
- Healthcare Identifier Service Help Desk 1300 361 457