Expression of Interest

Nurse Watch Program

Training, networking and mentoring opportunity for Practice Nurses facilitated by Kim Poyner from MediCoach. Click here to view the teaser video!

In response to the COVID 19 pandemic, the nurse watch program will offer Practice Nurses training, networking and mentoring to strengthen and extend their role in managing and supporting patients with complex and chronic conditions in a telehealth environment.

The 12 week program includes:

- Access to eLearning courses and virtual practice nurse networking
- Individual virtual mentoring session with Kim Poyner to support with implementing the program
- Program activities:
 - Identify patients at risk (Data quality activities and resources)
 - Develop and set up clear patient pathways of care within your general practice
 - Engage, plan and coach your patients via telehealth
 - How to undertake care planning via telehealth
 - Maximising CDM nurse consultation MBS items

Eligibility Criteria

The following criteria must be met:

- Practice Nurse must be employed by a general practice located within the Eastern Melbourne PHN catchment
- General Practice must be accredited against the RACGP Standards for general practice
- General Practice must have POLAR installed or agree to have it installed before commencement of the program on 1 August 2020
- General Practice must have and nominate a Practice
 Nurse to lead the program
- One Practice Nurse per practice can apply

Network and Mentoring sessions

Participating Practice Nurses will be offered an opportunity to collaborate with peers and receive individual operational support to work through implementing change through a series of virtual network meetings and mentoring session:

- Network meeting 1 (2hrs): 2 September 2020
- Network meeting 2 (1hr): 28 October 2020
- Network meeting 3 (1hr): 25 November 2020
- Mentoring session (1.5hrs): Oct/Nov 2020
 (by appointment made between consultant and participating Practice Nurse)

What's in it for the practice?

- Incentive payment of \$1500 is paid to the general practice to offset cost of time needed by the practice nurse to complete training and attend virtual networking sessions
- Access to mentoring and coaching sessions by the practice nurse to be facilitated by Kim Poyner – MediCoach consultant
- Access to eLearning courses on MediCoach website for the Practice Nurse and whole of practice team
- Access to EMPHN Learning Management System courses and resources
- Greater understanding of engaging, planning and coaching via telehealth
- Participation in training to identify patients at risk and develop clear patient pathways of care in response to the changes impacting general practice through COVID – 19 pandemic
- Data quality activities to support PIP QI activity requirements

Incentive payments

Participating general practices will receive payment of \$1,500 (per practice) subject to participating Practice Nurses undertaking the following required activities:

- Attend 3 virtual network meetings over a 12 week period
- Allocate protected time to complete eLearning courses
- Allocate protected time to complete virtual mentoring session
- Provide feedback and evaluation throughout the program to further improve future Practice Nurse training programs

How do I apply for participation in this program?

EMPHN will be releasing this expression of interest via an online system (eProcure). This system enables EMPHN to provide a transparent and accountable process in line with Commonwealth guidelines.

Registering is free, and easy to do, just follow these steps:

- 1. follow this <u>link</u>
- 2. complete the registration form
- 3. select register

You will then be able to complete the Expression of Interest.

A helpdesk is available to assist with questions related to eProcure. Please call 1800 377 628 or use the online chat service.

Applications open: 12.00pm 7 July 2020

Applications close: 12.00pm 17 July 2020

Enquiries

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