Nurse Watch Program

Training, networking and mentoring opportunity for Practice Nurses facilitated by Kim Poyner from MediCoach

In response to the COVID 19 pandemic, the nurse watch program will offer Practice Nurses training, networking and mentoring to strengthen and extend their role in managing and supporting patients with complex and chronic conditions in a telehealth environment.

SEPT - NOV 2020

About

- 12 week program for 16 Practice Nurses
- Access to eLearning courses and virtual practice nurse networking
- Individual mentoring session with Kim Poyner to support implementing the program

Program Activities

- Identify patients at risk (Data quality activities - Nurse Connect)
- Develop and set up clear pathways of care within general practice
- Engage, plan and coach patients via telehealth
- How to undertake care planning via telehealth
- Maximising CDM nurse consultation MBS items

Impact

- Increase in 'reconnect' interactions with patients at risk (check in with patient)
- Refinement of navagation of patients at risk
- Increase in telehealth care plans/reviews completed by practice nurse
- Sustainable business modelling for nurse led care coordination