

# Building capacity through new ways of working

## Checking in: Evaluation feedback from GPs

An evaluation of HealthPathways Melbourne was undertaken in August 2016.

Suggestions given by GPs to improve HealthPathways Melbourne:

- Localise more pathways relevant to GPs: 76%
- Increase number of pathways: 70.9%
- Educate GPs in the implementation of HealthPathways Melbourne: 61.6%

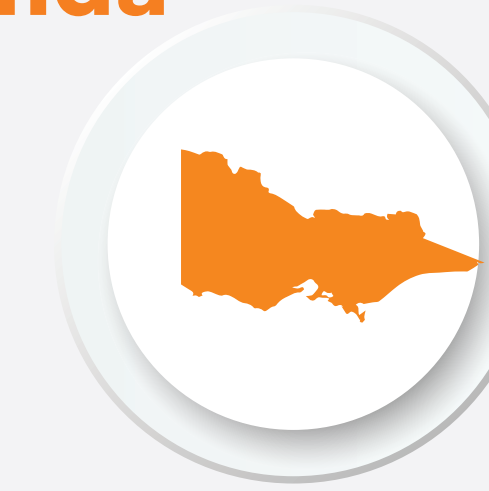
Reasons GPs are not using HealthPathways Melbourne:

- Lack of awareness of the site: 36.7%
- Not remembering to use the site when needed: 33.3%
- Lack of experience in using the site: 23.3%

## Supporting the state-wide health agenda

Optimal care pathways (OCPs) describe the optimal cancer care for specific tumour types, and are being implemented as part of the National Cancer Work Plan.

Across Victoria, HealthPathways teams will be collaborating to develop or update pathways that relate to OCPs. These pathways will be then rolled out to the entire state's HealthPathways sites, helping support the Victorian Government's health agenda.



## Sharing drafts for state-wide pathways

State-wide pathways like Immunisation and Zika Virus have a standardised delivery of care across Victoria. Shared drafts streamline the review of these pathways across different regions. Rotating the responsibility of updating the pathways makes this process more efficient.

Once ready for publication, each region's Clinical Editor can decide whether to use the region-wide pathway as is, or to further localise it.

### Shared Drafts

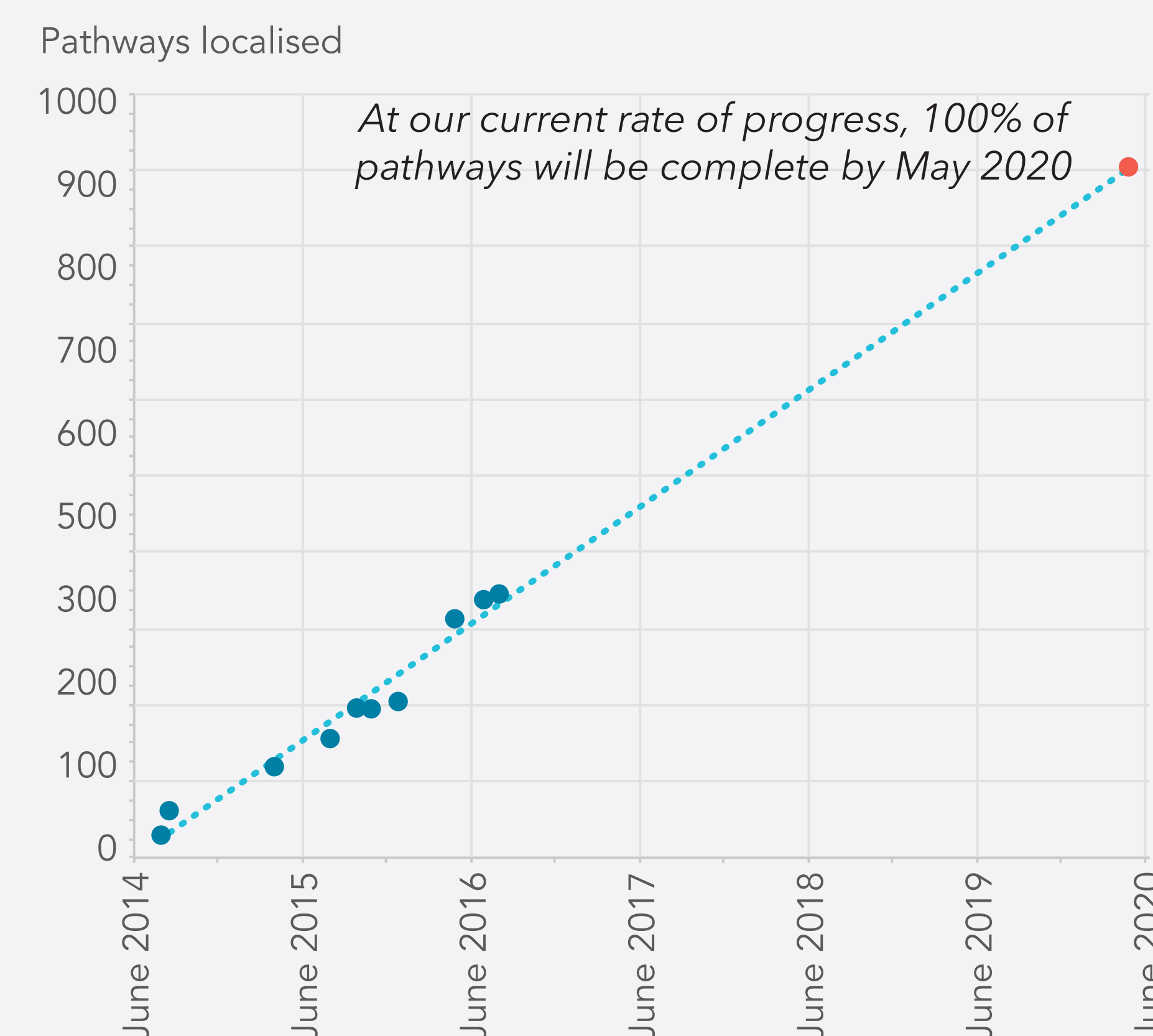
#### In This Section

- Colorectal Symptoms
- Immunisation - Childhood
- Immunisation - Adolescents
- Immunisation - Adults
- Influenza Immunisation
- Notifiable Conditions in Victoria
- Vaccine Storage and Cold Chain Breaches
- Zika Virus
- Certification of Death
- Taking Medical Photographs
- LGBTI Health

Examples of shared drafts to date

## Working towards 2020

HealthPathways Melbourne - pathway progress



## Outsourcing pathways to experts

GPs with a passion and expertise in a particular field can be recognised not just as subject matter experts but as potential writers of pathways. These practitioners can localise pathways on behalf of and in collaboration with Clinical Editors.

The LGBTI (lesbian, gay, bisexual, transgender and intersex) pathways are the first suite to be outsourced to a non-PHN writer in the Vic-Tas region.

*"LGBTI health issues are unique and challenging for GPs, and yet there is very little accessible information. HealthPathways is an excellent platform for providing core information on various LGBTI health issues and referral networks for busy GPs. Enabling a LGBTI-competent primary care workforce is one of the key agenda items for the LGBTI taskforce of the Victorian Government."*

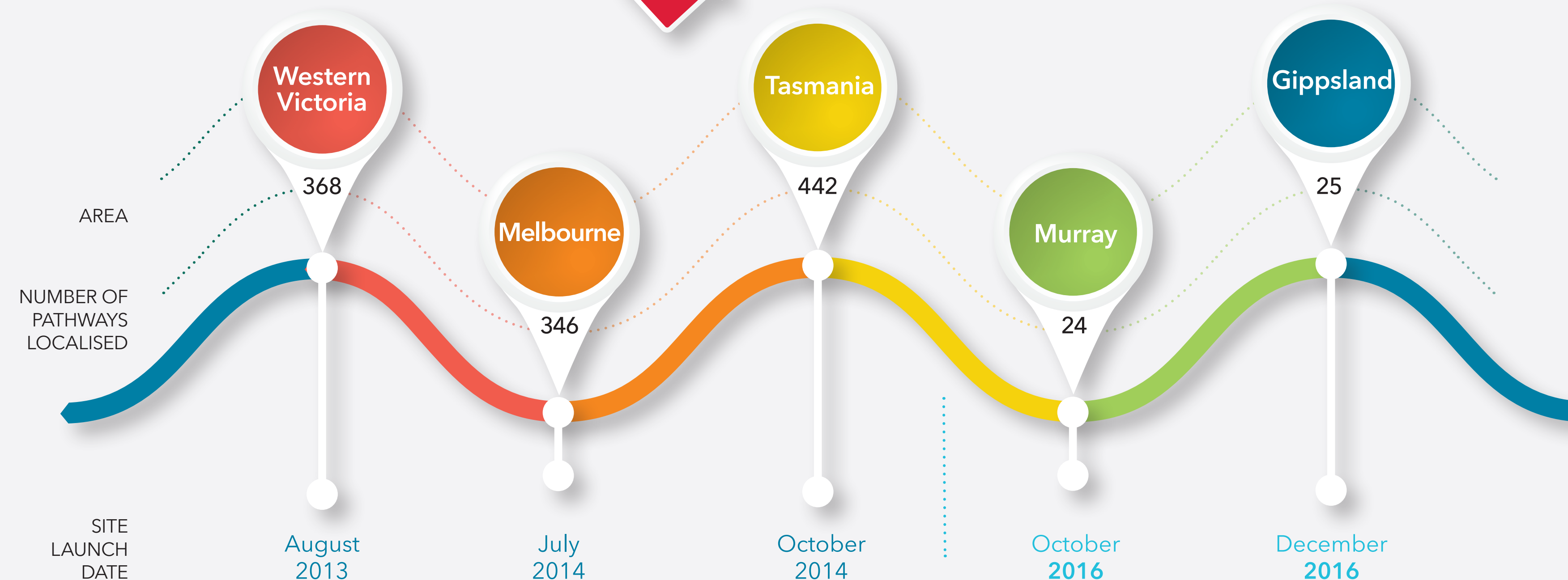


Dr Ruth McNair, Co-Chair LGBTI Health and Human Services Working group and member LGBTI Taskforce, Victorian Government; Honorary Associate Professor, Department of General Practice, The University of Melbourne.

## Five HealthPathways sites at different stages of a shared journey

There are 6 PHNs in Victoria and Tasmania implementing HealthPathways. HealthPathways Melbourne is a collaboration between North Western Melbourne PHN and Eastern Melbourne PHN.

Figure note: Pathways localised are as at September 2016.



## Alliances to enhance collaboration

The Victorian Primary Health Network Alliance (VPHNA) offers a framework for inter-PHN engagement and a mechanism for program support.

With help from the VPHNA, the Vic-Tas Working Group was set up to allow the different regions to share information and make the pathway development work more efficient. This group meets face to face every 6 months and also collaborates informally online through Basecamp (courtesy of the VPHNA). Basecamp is a private and secure space where members can share ideas, organise and progress a project, discuss themes and arrive at decisions and actions.



Screenshot of Basecamp