

Medical support checklist:

When a resident is unwell complete this before you call for assistance

Introduction

Resident name:

Resident date of birth:

Situation

Main presenting problem:

Background

- Check resident's advanced care plan for medical treatment preferences including location of care (at home versus hospital)

Have access to the following information:

- ▶ list of current medical conditions
- ▶ up to date family, GP and Medical Treatment Decision Maker contact details
- ▶ up to date medication chart including allergies
- ▶ the resident's baseline vital signs and functional status (e.g. mobility, transfers)

Assessment

Record the resident's vital signs:

▶ temperature

▶ respiratory rate

▶ other signs and symptoms of concern

▶ blood pressure

▶ oxygen saturation

▶ heart rate

▶ conscious state

Medical support checklist (continued...)

Recommendation

▶ **Low to medium acuity conditions:**

- Contact nurse on-duty and refer to GP/Locum service if required
- Residential In-Reach (RiR) call 1300 65 75 85 to be directed to your local provider (metro only), or
- Victorian Virtual ED (VVED) register online at vved.org.au (available 24-hours, 7-days)

▶ **High acuity conditions:**

- For immediate time-critical emergencies call Triple 000

▶ **Palliative Care referral options:**

- Palliative Care Advice Service (PCAS) 1800 360 000 (available 7am to 10pm, 7-days)

Notes



**Ambulance
Victoria**



VICTORIAN VIRTUAL
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Northern Health