

PRIMARY CARE DISCOVERY

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Keep patients at high risk of hospitalisation at home through comprehensive preventative care. Using the Hospitalisation Risk Report In POLAR

Open POLAR and select:



When you open the Report in POLAR Click in the RACGP Active to select patients that have been 3 or more times in 2 years.

Patient Count
5,319

RACGP Active
CLICK TO SELECT



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On the left hand side select the Box with Urgent Risk or High Risk or both

RACGP Active
CURRENTLY SELECTED

Select a Practice Location

Urgent Risk 17

High Risk 122

Select the Patient Cohort tab along the top. You now have a list of patients who are at high risk for being hospitalised. You will also be able to see if any demographic information is missing from the patient file.

POLAR HARP (BETA) - Patient Summary Reports Patient Summary Help

Harp Category: Urgent RACGP Active

Patient Count 33

RACGP Active

Urgent Risk 33

High Risk 176

Medium Risk 452

Choose a patient name to view their risk (33 patients)

Patient ID	Full Name	Risk Profile (Score)	Patient Age	Gender	Ethnicity	Indigenous Status	Pension Status	>10 Visits in 12 months	Risk Factors (0)	Active Diagnoses (182)	Inactive Diagnoses (129)	Current Meds (144)
30434	Jordan Bailey	Urgent (16)	68	Female	Maltese	Non Aboriginal/Torres Strait Islander	Pensioner Concession Card	Yes	2x Risk Factor(s)	14x Diagnoses	5x Inactive Diagnoses	17x Current Meds
13204	Melany Romero	Urgent (16)	86	Female	Not Recorded	Not Specified	Pensioner Concession Card	Yes	3x Risk Factor(s)	7x Diagnoses	7x Inactive Diagnoses	16x Current Meds
11402	Lara Velez	Urgent (15)	38	Female	Australian	Non Aboriginal/Torres Strait Islander	Pensioner Concession Card	No	3x Risk Factor(s)	3x Diagnoses	1x Inactive Diagnoses	7x Current Meds
26507	Tamara Bates	Urgent (15)	56	Female	Australian	Non Aboriginal/Torres Strait Islander	Pensioner Concession Card	Yes	3x Risk Factor(s)	10x Diagnoses	5x Inactive Diagnoses	6x Current Meds
13825	Guillermo Sloan	Urgent (15)	52	Male	Australian	Non Aboriginal/Torres Strait Islander	Pensioner Concession Card	Yes	1x Risk Factor(s)	8x Diagnoses	6x Inactive Diagnoses	4x Current Meds
33502	Elvis Strickland	Urgent (15)	82	Male	Australian	Non Aboriginal/Torres Strait Islander	Pensioner Concession Card	No	3x Risk Factor(s)	5x Diagnoses	5x Inactive Diagnoses	8x Current Meds
34807	Alexia Mcclain	Urgent (14)	22	Female	Australian	Non Aboriginal/Torres Strait Islander	Health Care Card	Yes	1x Risk Factor(s)	3x Diagnoses	4x Inactive Diagnoses	4x Current Meds
41253	Derek Sawyer	Urgent (14)	27	Male	Australian	Non Aboriginal/Torres Strait Islander	Pensioner / HCC	No	2x Risk Factor(s)	11x Diagnoses	2x Inactive Diagnoses	6x Current Meds
1403	Dereon Proctor	Urgent (14)	84	Male	Not Specified	Non Aboriginal/Torres Strait Islander	Pensioner Concession Card	Yes	1x Risk Factor(s)	11x Diagnoses	9x Inactive Diagnoses	8x Current Meds
2202	Rylie Lopez	Urgent (13)	27	Female	Australian	Non Aboriginal/Torres Strait Islander	Pensioner	No	2x Risk Factor(s)	1x Diagnoses	1x Inactive Diagnoses	1x Current Meds

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Select the Available MBS services tab.

The screenshot shows the POLAR HARP (BETA) Patient Summary page. At the top, there are three tabs: 'Information', 'Patient Cohort', and 'Available MBS Services'. The 'Available MBS Services' tab is selected and circled in red. Below the tabs, there is a text block: 'The POLAR Hospitalisation Risk Report is a modified version of the Western Health Hospitalisation Risk Report. Patients are ranked in low, medium, high or urgent risk of hospitalisation within their patient cohort.'

In the Available MBS Services tab, you now have a table with the high-risk patients and a list of MBS services if any that are available to the patient. Along with information regarding if they have had their SHS uploaded to the MYHR. The color-coding will assist you with identifying which patients are missing their items of care that maybe due or have not been claimed at all.

The screenshot shows the POLAR HARP (BETA) Patient Summary page for a patient with 33 RACGP Active services. On the left, there is a 'Patient Cohort' summary showing risk levels: Urgent Risk (33), High Risk (176), Medium Risk (452), and Low Risk (2,634). The main area displays a table titled 'Services Available to the Patient' with columns for Patient ID, Age, Full Name, Risk Profile, and various MBS services. The table is color-coded by risk level: Urgent Risk (red), High Risk (orange), Medium Risk (yellow), and Low Risk (green). At the bottom, there are four action categories: To Action, Partially Claimed, No further action / claimed, and Potential Anomaly.

Patient ID	Age	Full Name	Risk Profile	75+ Health Assessment	45-49 Health Assessment	GPMP (721)	TCA (723)	GPMP / TCA Review (732)	MBS 18997 (Max 5 per cal year)	GPMPH	Home Medication Review Date	Diabetes Cycle of Care	Aboriginal & Torres Strait Islander (715)	MBS 189 (Max 10 per year)
32468	32	King Watson	Urgent	Not Eligible	Not Eligible	Never	Never	Not Applicable	Not Applicable	No Review*	No Review*	8 of 16	Not Eligible	Not Eligible
13204	86	Melany Romero	Urgent	No Assessment	Not Eligible	Active Care Plan*	Active Care Plan*	12/03/2019*	6x Delivered*	No Review*	17/09/2019	2 of 16	Not Eligible	Not Eligible
38434	68	Jordan Bailey	Urgent	Not Eligible	Not Eligible	Active Care Plan*	Active Care Plan*	17/01/2020*	2x Delivered*	Expired: 09/09/2017	No Review*	Not Applicable	Not Eligible	Not Eligible
33502	82	Elvis Strickland	Urgent	Last Assessment: 31/07/2018	Not Eligible	Active Care Plan*	Active Care Plan*	30/03/2020*	1x Delivered*	No Review*	18/08/2018*	Not Applicable	Not Eligible	Not Eligible
11402	38	Lara Velez	Urgent	Not Eligible	Not Eligible	Never	Never	Not Applicable	Not Applicable	Expired: 16/10/2018	No Review*	Not Applicable	Not Eligible	Not Eligible
13825	52	Guillermo Sloan	Urgent	Not Eligible	Not Eligible	Expired & Eligible	Expired & Eligible	Not Applicable	Not Applicable	Expired: 26/07/2019	No Review*	Not Applicable	Not Eligible	Not Eligible
26507	56	Tamara Bates	Urgent	Not Eligible	Not Eligible	Expired & Eligible	Expired & Eligible	Not Applicable	Not Applicable	Not Applicable	No Review*	Not Applicable	Not Eligible	Not Eligible
1403	84	Dereon Proctor	Urgent	Last Assessment: 25/05/2017	Not Eligible	Active Care Plan*	Active Care Plan*	26/02/2020*	6x Delivered*	Not Applicable	No Review*	4 of 16	Not Eligible	Not Eligible
34897	22	Alexia McClain	Urgent	Not Eligible	Not Eligible	Active Care Plan	Active Care Plan	No Review*	6x Delivered	Current Until: 29/01/2021	Not Eligible	Not Applicable	Not Eligible	Not Eligible
41253	27	Derek Sawyer	Urgent	Not Eligible	Not Eligible	Expired & Eligible	Expired & Eligible	Not Applicable	Not Applicable	Expired: 28/10/2018	No Review*	1 of 16	Not Eligible	Not Eligible
22959	94	Jada Stokes	Urgent	Last Assessment: 16/05/2017	Not Eligible	Not Eligible	Not Eligible	Not Applicable	Not Eligible	Not Applicable	No Review*	Not Applicable	Not Eligible	Not Eligible
2292	27	Rylie Lopez	Urgent	Not Eligible	Not Eligible	Not Eligible	Not Eligible	Not Applicable	Not Eligible	Expired: 29/01/2019	No Review*	Not Applicable	Not Eligible	Not Eligible
1773	82	Jeremiah Mccarty	Urgent	Last Assessment: 12/11/2019	Not Eligible	Active Care Plan	Never	Not Applicable	Not Applicable	No Review*	No Review*	Not Applicable	Not Eligible	Not Eligible
9254	50	Ally Harrington	Urgent	Not Eligible	Not Eligible	Expired & Eligible	Expired & Eligible	Not Applicable	Not Applicable	Expired: 19/07/2018	14/01/2016*	7 of 16	Not Eligible	Not Eligible

* indicates potential current eligibility, at the clinician's discretion. (e.g. A care plan can run for 24 months, but is available for renewal after 12 months)