

# Frequently Asked Questions and Answers

## GP-Led Respiratory Clinic Panel – RFT Health/23/325151

January 2023

The Frequently asked Questions (FAQs) are to be read in conjunction with the Approach to Market (ATM) **Health/23/325151 - GP-Led Respiratory Clinic Panel (GPRCP)** documents available at [Current ATM View - Health/23/325151: AusTender \(tenders.gov.au\)](#):

This Tender was published on AusTender 5 January 2023 by the Department of Health and Aged Care.

The FAQs are intended to provide answers to Tenderer's email enquiries and provide further clarification to this tender and its related documents.

Please direct any Tender enquiries to [GPRC@health.gov.au](mailto:GPRC@health.gov.au)

### **AusTender**

Registration link: [New User Registration: AusTender \(tenders.gov.au\)](#)

ATM Documents: [Current ATM View - Health/23/325151: AusTender \(tenders.gov.au\)](#).

If you have any technical or operational issues relating to registering and accessing the AusTender Approach to Market (ATM) documents for this Tender, please refer to the following contact details:

AusTender Help Desk

Telephone: 1300 651 698

International: +61 2 6215 1558

Email: [tenders@finance.gov.au](mailto:tenders@finance.gov.au)

The AusTender Help Desk is available between 9am and 5pm AEDT, Monday to Friday (excluding ACT and national public holidays).

### **Tender submission**

Tenderers are required to complete the below Schedules as part of their submission:

- Schedule 1 – Responses Schedule (separate attachment)
- Schedule 2 – Tenderers Declaration;
- Schedule 3 – Tenderers Response Information
- Schedule 4 – Statement of Non-Compliance (if applicable)

## Frequently Asked Questions and Answers

### Enquiries Contact

#### **Q: Where should enquiries be directed?**

A: Tenderers can submit their enquiries to [GPRC@health.gov.au](mailto:GPRC@health.gov.au).

### Participation Requirements

#### **Q: Who is eligible to apply?**

A: Existing accredited (or registered for accreditation) general practices with appropriate infrastructure and personnel to provide care to a high volume of patients with respiratory symptoms during a health emergency.

#### **Q: Can respiratory patients be seen by other medical professionals other than a general practitioner?**

A: During periods of activation, where appropriate, patient assessments can be undertaken by a registered nurse, nurse practitioner or other medical practitioner under the oversight of a general practitioner located in the same premises.

#### **Q: What are the expectations for supply of Personal Protective Equipment (PPE)?**

A: Participants will be expected to provide their own PPE, however in situations where there are identified and prolonged supply chain issues, the Government may consider assisting with provision of PPE.

#### **Q: Is the clinic expected to open for extended hours when activated?**

A: It is expected that during periods of activation, participating clinics will have capacity to extend their opening hours, within reason, to meet increased demand.

#### **Q: Can participants offer their standard services?**

A: Participating clinics are permitted to provide their usual services through standard MBS items, they are not constrained to only providing services under the GPRCP, including during periods of activation provided appropriate IPC measures are in place.

#### **Q: What is the minimum activation period?**

A: Each activation will be for a period of at least 6 weeks.

### Remuneration

#### **Q: What payment will be provided for services provided?**

A: During periods of activation, participants will be able to claim a \$110 MBS item (bulk-billed) for each respiratory assessment undertaken.

#### **Q: Can services be provided via telehealth?**

A: The MBS item will only be claimable for face-to-face services provided on site.

#### **Q: Will there be any setup payment?**

A: Upon activation, participants will be eligible to claim a Practice Incentive Payment (PIP), equivalent and in addition to the existing PIP QI (Practice Incentive Program Quality Improvement), of up to \$12,500 per 3-month period.

#### **Q: How is the GPRC PIP calculated?**

A: The GPRC Practice Incentive Payment (PIP) is equivalent to the existing PIP QI (Practice Incentive Program Quality Improvement).

**Q: If activated for less than a full quarter, will the PIP be payable on a pro-rata basis?**

A: It is anticipated that upon activation, participants will be eligible to claim their full PIP GPRC incentive amount for that quarter (even if they are only activated for a portion of that quarter) – for clarity, only one PIP GPRC incentive is payable per quarter regardless of the number of activations within that quarter.

**Provider numbers**

**Q: Do I need to have a Medicare provider number to participate?**

A: There must be a general practitioner with a provider number present on site to undertake or oversee any GPRC services provided during periods of activation.

**Q: How will claims be made for servicing patients that do not have a Medicare card?**

A: Potential payment arrangements for servicing patients without a Medicare card remain under consideration and further advice will be provided once available.

**Suspension rights**

**Q: Is it possible to opt out after successfully becoming a participant on the panel?**

A: The service provider will need to notify the Department in writing at [GPRC@health.gov.au](mailto:GPRC@health.gov.au) that the provider wishes to opt out with an explanation.

**Location**

**Q: Are there any limitations to where a clinic can be located?**

A: All locations will be considered, noting services for rural and remote communities will also be prioritised to ensure equitable access to health emergency.

**Lodgement**

**Q: How do I know my submission has been lodged successfully?**

A: You should receive a receipt on lodgement of your submission on AusTender. Please contact AusTender (contact details provided above) for lodgement assistance.

**Q: Do we need to sign the Deed of Standing Officer (Attachment B) as part of our lodgement?**

A: Tenderers are only required to sign the Deed of Standing Offer upon a successful notice of offer to participate in the panel.