

General Practice Respiratory Clinics Market Briefing

3 November 2021




Eastern Melbourne PHN acknowledges the Wurundjeri people and other people of the Kulin Nations on whose unceded lands our work in the community takes place. EMPHN respectfully acknowledges their Ancestors and Elders past, present and emerging.

We recognise and value the knowledge and wisdom of people with lived experience, their supporters and the practitioners who work with them.

We celebrate their strengths and resilience in facing the challenges associated with their recovery and acknowledge the important contribution that they make to the development and delivery of health and community services.



Housekeeping

- All attendees are on mute
 - The 'chat' box is not available
 - Please type any questions into the 'Questions' box and press send
 - This session will be recorded
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Agenda

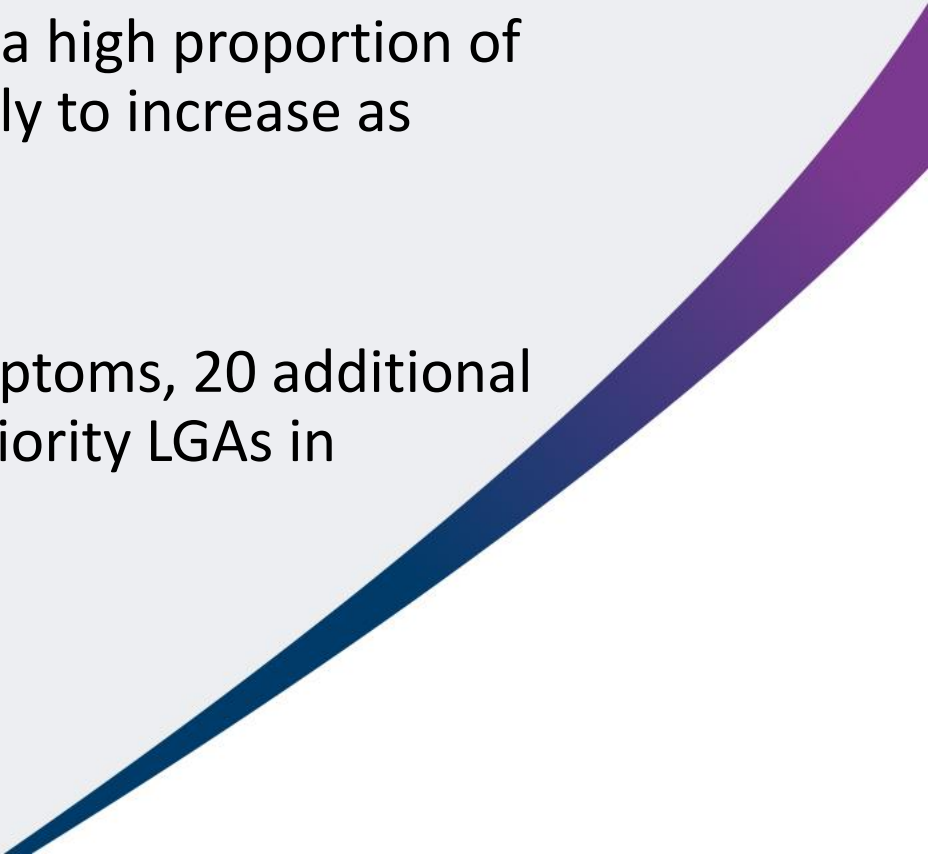
Time	Topic	Facilitator
6.30pm	Introduction/Acknowledgement of country	Janine Wilson - CEO, EMPHN
6.33pm	Overview of the Program	Louise Galloway – Victorian Department of Health
6.43pm	PHN Approach to the program	Anne Gravette & Kathy Tepper - EMPHN
6:55pm	Timelines & submission process	Jason Cheung – EMPHN
7.15pm	Questions and Answers	All
7.28pm	Close	Janine Wilson

Department of Health – GPRC Overview

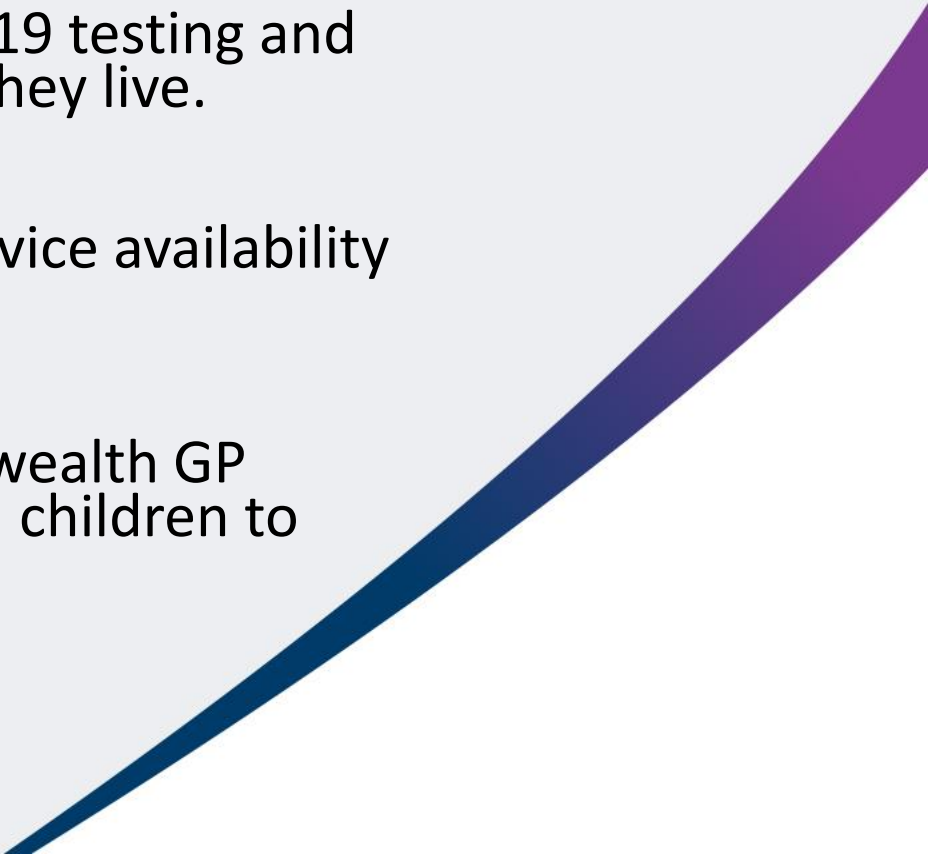
Louise Galloway

Executive Director, Community Based Health
Services (Vic. Department of Health)

Department of Health – GPRC Overview

- The primary care sector is playing an important role in Victoria's response to COVID-19. This includes a role in reducing demand on hospitals.
 - Respiratory symptoms and conditions account for a high proportion of emergency department presentations and are likely to increase as restrictions are lifted.
 - To support people with low acuity respiratory symptoms, 20 additional GP respiratory clinics will be rapidly stood up in priority LGAs in metropolitan Melbourne.
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Department of Health – GPRC Overview

- To support people with low acuity respiratory symptoms, 20 additional GP respiratory clinics will be rapidly stood up in priority LGAs in metropolitan Melbourne.
 - The clinics will enable Victorians to access COVID-19 testing and respiratory assessments and care close to where they live.
 - Clinics will be open after hours – a time where service availability is often limited.
 - The clinics will complement the existing Commonwealth GP Respiratory Clinics in Victoria and allow adults and children to receive timely and accessible respiratory care.
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PHN approach to the program

Anne Gravette

Pandemic Response Operations Manager, EMPHN

Kathy Tepper

Program Manager – General Practice, EMPHN


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What are we commissioning?

Overview

- The PHNs have been asked to commission a new program to establish and operate 20 state-funded General Practice Respiratory Clinics.
- The program will include the commissioning of accredited general practices to support people of all ages (including paediatric patients) with respiratory symptoms to access a comprehensive respiratory assessment (including COVID-19 testing) and receive immediate support in management of their illness.
- GPRCs are expected to commence service from 6 December 2021, which must be staffed appropriately and operate 16 hours per day for 7 days a week, until 30 June 2022.

Who are we commissioning?

- PHNs will be **contracting accredited** General Practices to implement the prescribed program of General Practice Respiratory Clinics.
 - GPs will be paid an establishment fee of up to \$150,000 and a monthly operational fee of up to \$109,794.
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Key specification requirements 1 of 2

GPRCs *must* meet the following **mandatory** requirements.

Recommended provider **must**:

1. Be an accredited General Practice
2. Establish GPRC within nominated LGAs
3. Be able to commence the Service from 6 December 2021
4. Agree to an external Infection Prevention Control (IPC) assessment and to action all recommendations before commencement of Service
5. Agree to provide reporting as specified by PHN (TBD).

Key specification requirements 2 of 2


GPRCs to have the following service offerings:

1. Open 16 hours, 7 days a week, until 30 June 2022
2. Staffed with a minimum of 1 specialist GP, 1 Registered Nurse and a reception staff coverage at all times
3. Undertake full face-to-face respiratory assessments including respiratory virus PCR multiplex (including SARS-CoV-2) testing
4. Facilities:
 1. A minimum of two isolation rooms for COVID-19 assessments and management. The isolation rooms must be configured and equipped to support effective infection prevention and control.
 2. Direct external access that does not require patient to transit through any other part of the practice
5. Comply with reporting requirements of the PHN.

Timelines & submission process

Jason Cheung


Specialist, Procurement Team, EMPHN

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What are we commissioning?

- The PHNs have outlined timelines, and requirements for evaluation of Responses within the procurement documents.
- Responses are due by ***11.59pm on 9 November 2021***. The specific time is strictly enforced.
- Indicative Dates:
 - **25/26 October 2021**: EOI opened in eProcure (via email for NWPHN)
 - **5 November 2021**: Questions close in eProcure (via email for NWPHN)
 - **9 November 2021 by 11.59pm**: EOI closes
 - **17 to 19 November 2021**: Interviews (if required)
 - **26 November 2021**: Outcome advised
 - **6 December 2021**: Contract commences
 - **30 June 2022**: Contract ends

How are we commissioning?


- The metropolitan PHNs are working together to ensure there is as much **consistency** as possible in the approach to **commissioning** across metro Melbourne.
 - The PHNs will be using a **open market approach to commission** providers against set evaluation criteria.
 - Each PHN will be **individually** commissioning services. Cross regional applicants will need to send an application to **each** relevant PHN containing GPRCs in each LGA they wish to cover.
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Procurement FAQs

1. Procurement submission tips*
 2. Terminologies
 3. Communication protocols
 4. Confidentiality in Q&As
 5. Conditions of participation
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EMPHN and SEMPNH - eProcurement

Submission tips

- Give yourself ample time
 - eProcure helpline 1800 836 337, Online Chat function, email
 - System requirements
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NWMPHN – submission via email

- Give yourself ample time
- Complete the application form and specification checklist available on our website
- Send via email to tenders@nwmpnhn.org.au
- Any questions please email tenders@nwmpnhn.org.au

Terminologies


- **Mandatory requirements:** capabilities or information that *must* be met or provided. Otherwise, the response will not be accepted. It's a deal breaker.
- **Closing time:** the specific time that responses must be received by in order to be considered. This is strictly enforced (very exceptional circumstances required to override this)
- **Addenda:** additional information released by the PHN
- **Questions:** suppliers may ask questions via eProcure or briefings

Communication Protocols & Questions

Fairness and openness is a procurement principle

- This means everybody has the same information and afforded the same opportunities
- Using a single communication platform is a way to ensure this
- Questions can be asked up until **5pm** on **Friday 5 November**
- Questions via eProcure (EMPHN and SEMPHN - Responses provided via the eProcure platform and market briefing) or to tenders@nwmphn.org.au (NWMPHN)
- Questions are responded to in a general way to ensure confidentiality.
- There are no dumb questions.

Conditions of Participation

- The conditions of participation govern the process involved
 - Confidentiality is a condition afforded to all suppliers
 - The submission is valid for 30 days
 - Conflict of interest must be identified and declared, if applicable
 - All communications to be directed as specified in procurement documentation of PHNs
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Online response via eProcure (EMPHN)

e-Form Submission

E075 GPRC

This form contains 10 pages.

You can visit the pages directly by clicking the below links

[Click here to view all the requirements in one page.Visit All](#)

[Visit : Respondent Details](#)

[Visit : Risk and Insurance](#)

[Visit : Conflict of Interest](#)

[Visit : Compliance to the Proposed Contract](#)

[Visit : Compliance to Mandatory Requirements](#)

[Visit : Compliance to the Specification](#)

[Visit : Implementation/Establishment Plan for GPRC Service](#)

[Visit : Service Delivery Model](#)

[Visit : Workforce Capability and Capacity](#)

[Visit : Pricing](#)

[Click here to see the completed requirements.Show Draft](#)

Online response via email (NWMPHN)

- Send all questions to tenders@nwmpnhn.org.au
- All questions and responses are published on the NWMPHN website under the specific EOI section
- <https://nwmpnhn.org.au/our-work/commissioning/current-tenders-and-eois/>

Questions?

