



14 November 2018
20 November 2018

Practice managers education day

Practice managers and staff are invited to an all-day event with presentations on a variety of topics of interest for you and your practice. Be updated on the latest 'hot topics' and enjoy the opportunity to network with your peers.

Presentations

Team Building – Australian Health Industry Group*

Learn how to manage and develop staff who can perform and adapt in an evolving environment

Understanding the Health Records Act – Health Complaints Commissioner

Key elements of the Health Records Act including rights of access and privacy principles

SMS and emailing patients. Risky business or keeping up with the times? – Avant*

Potential benefits and risks, privacy issues and strategies to reduce risks

Medicare Compliance – Medical Business Services*

- *Signing of bulk-billing vouchers versus EziClaim*
- *Billing consumables and procedures*
- *Questions and answers*

Digital Health – EMPHN Digital Health team

Limited places

Open to staff working in general practices within the EMPHN catchment. Maximum 2 per practice

Event Dates

Please choose one date when registering

Option one: **Wednesday 14 November 2018**

Venue: Whitehorse Centre, Nunawading

[Register now](#)

Option two: **Tuesday 20 November 2018**

Venue: Uni Hill Conference Centre, Bundoora

[Register now](#)

Time: **8.30am** - registration

9.00am-3.30pm - presentation

Parking: free parking available at both venues

Morning tea and lunch provided

Enquiries: Josie Terron 9046 0300 or events@emphn.org.au

* Please note EMPHN has engaged the organisations above as subject matter experts. This engagement does not imply endorsement of their company products or services.

FOR MORE INFORMATION
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