

20th October 2021

Investigations Header

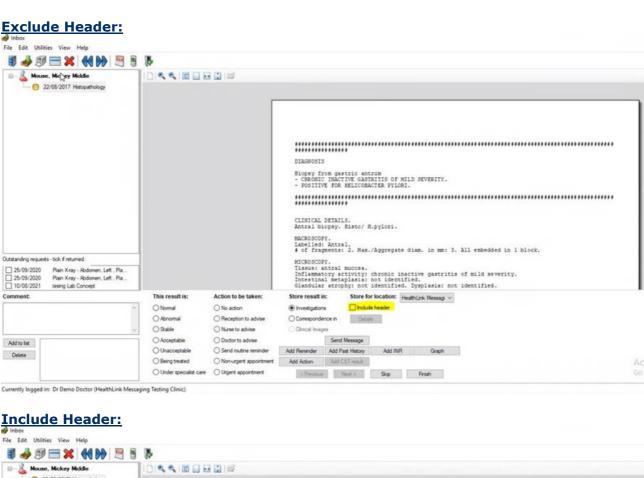
Missing patient identifiers on attached eReferral investigations

Health services have identified an issue with pathology and radiology results being de-identified when sent/attached to electronic referrals (i.e. HealthLink SmartForms). This poses a potential risk as it is difficult to identify which patient these results are for, especially when exported or printed for further clinical care.

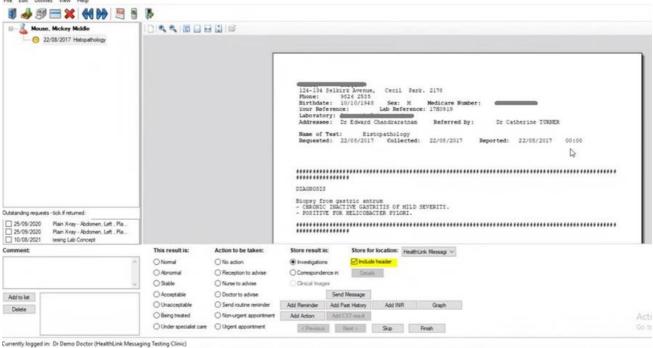
Here is an example:



There is a function in both **Best Practice** and **Medical Director** for GPs to "exclude" the header by default i.e. patient identifier:



Include Header:





This 'include header' is only available for plain text not PDF results. It would be very grateful if you could please communicate to your GPs to include the header of the required tests/investigations before attaching to the patient's electronic referrals.

For further details about this, please contact the Eastern Melbourne Primary Healthcare Network via email: digitalhealth@emphn.org.au OR contact HealthLink directly on 1800 125 036 or Helpdesk@healthlink.net.