

EMPHN's Transformative Strategies

TRANSFORMATIVE STRATEGY

- listen to the consumer voice and design new mental health and chronic disease management approaches that are truly person-centred

OUTCOMES

- improved access to the right care, in the right place, at the right time, particularly for at risk and vulnerable groups
- more effective care for people with chronic complex diseases and those at risk of poor health outcomes



With our partners, we facilitate health system improvement for people in eastern and north eastern Melbourne.



Leadership
Understanding
Outcomes
Collaboration

TRANSFORMATIVE STRATEGY

- build a positive culture of high performance

OUTCOMES

- EMPHN is recognised and highly valued by funders, partners and our community
- a healthy, highly skilled and sustainable organisation
- accountable governance and effective stewardship of commissioned funds and contracts
- our business systems, processes and infrastructure enable highly effective ways of working together

TRANSFORMATIVE STRATEGY

- ensure commissioning and system change strategies encourage integration from a consumer perspective

OUTCOMES

- joint planning and co-ordinated investment results in better integrated, person-centred, service delivery
- service system improvement occurs through co-design processes that are person-centred, clinician-led and provider informed
- strategic commissioning delivers better outcomes for people and an improved service system

TRANSFORMATIVE STRATEGIES

- support and encourage primary care to adopt collaborative interdisciplinary care approaches that are person-centred
- increased use of practice-based evidence

OUTCOMES

- primary care providers deliver person-centred integrated services
- primary care providers deliver timely, high quality and safe health care

TRANSFORMATIVE STRATEGY

- encourage health information continuity between providers

OUTCOMES

- health data, economic analysis, planning and evaluation drives impactful service and system development
- improved use of data and technology to support providers in delivering high quality co-ordinated care, and people in managing their own health

