

EMHSCA Membership

Access Health & Community Services
 Anglicare
 Campbell-Page
 Carrington Health & Community Services
 Department of Health
 Dual Diagnosis Consumer and Carer Advisory Council & Working Group
 EACH
 Eastern Community Legal Centre
 Eastern Health Mental Health Services
 Eastern Health Turning Point
 Eastern Homelessness Service System Alliance
 Eastern Melbourne PHN
 EMR Regional Family Violence Partnership
 Foundation House
 Independent Mental Health Advocacy
 Inner East Primary Care Partnership
 Inspiro
 JobCo.
 Latrobe Community Health Service
 Knox, Maroondah and Whitehorse City Councils
 MIND Australia
 Mullum Mullum Indigenous Gathering Place
 NEAMI National
 NEXTT
 Outer East Health and Community Support Alliance
 The Salvation Army
 Services Australia
 Uniting
 Wellways
 Wise employment
 YSAS

Shared Care Practices

The EMHSCA Shared Care Protocol is an agreement between services across the Inner- and Outer - Eastern areas of Melbourne to work together in the delivery of the best possible service responses and outcomes for people, their carers/families and children. The EMHSCA members promote the following practices and these are the expectation when working collaboratively to support people along their mental health journey:

Know who is involved

- Taking a holistic view, identify all of the person's existing supports at intake assessment and seek consent to collaborate, being mindful of potential safety issues for all concerned.

Take care when you share

- Respect the rights of the person and their family and children, including that of privacy and confidentiality. Know when you can share, when you cannot, and when you must. Always put safety first and check in with your colleagues when making decisions.

Look at the whole picture

- Seek existing information about the person in order to develop a holistic view of their individual circumstances, resilience factors and relapse signature. Gather a longitudinal history and seek to avoid unnecessary duplication and misunderstandings.

Work as a shared care team

- Work collaboratively with all relevant formal and informal supports involved as a shared care team, providing timely and relevant access to information. The person must have opportunity to be an active participant of this team and information should be provided in an accessible format. Keep carers in the loop.

Keep the person and their family at the centre

- Ensure that the identification of the person's recovery, safety and support needs and the identification of personal goals is a collaborative process and that the person and their needs, and the needs of any dependents, are at the centre of all processes and activities. Acknowledge the role of carers (including young carers) and provide clear and timely information and advice.

Always remember that relationships matter and keep them in focus.

Keep things simple! Speak with people and their supports about making a shared care plan together.