Care finder service eligibility

Please consider when referring to care finders:
This service is intended for older people who need intensive support to access My Aged Care and other relevant supports in the community who could otherwise fall through the cracks.

Is the person:
- 65 years and over, or 50 years and older for an Aboriginal or Torres Straits Islander person, **OR**
- 50 years or older (45 years or older for Aboriginal or Torres Strait Islander people) and on a low income and homeless or at risk of being homeless.

AND
- Does the person require help (either with an aid or assistance from another person) to undertake one or more tasks of daily living (e.g. walking, dressing, preparing meals, making decisions, eating, managing medication, managing with house work, transportation, social connections) **OR** they are frail or prematurely aged and are experiencing housing stress/not having secure accommodation.

NO

DOESN'T MEET ELIGIBILITY CRITERIA
Other services may be available

YES

Care finder target population – should meet this threshold:
Is the person without family, friends, carer or a representative they would be comfortable to receive help from and who is willing and able to help them access aged care services?

MEETS ELIGIBILITY CRITERIA

And ONE or more of the below

Does the person experience communication barriers such as limited English language or literacy skills?

NO ← → **YES**

Does the person experience difficulty processing information to make decisions?

NO ← → **YES**

Is the person's **safety at immediate risk** or they may end up in a **crisis situation** (within approx. the next year) but they are also **resistant to engaging** with aged care? (if a person has identified their safety is at immediate risk, connect them with the appropriate emergency service)

NO ← → **YES**

Does the person have past experiences that mean they are hesitant to engage with aged care, institutions or government?

NO ← → **YES**
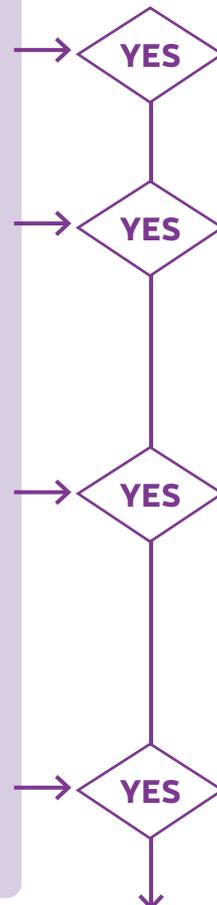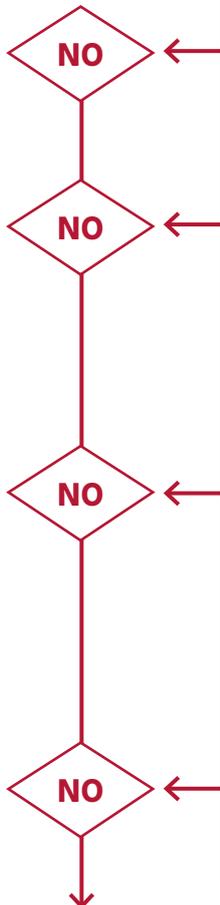
DOESN'T MEET ELIGIBILITY CRITERIA
Other services may be available

MEETS ELIGIBILITY CRITERIA
For care finder