

Cancer Screening Collaborative (CSC)

Eastern Melbourne PHN (EMPHN) has a clear direction towards developing Quality Improvement (QI) activities and infrastructure to support the framework for Continuous QI within general practices in the EMPHN catchment.

Overview

The delivery of the CSC encouraged and supported general practices to apply quality improvement methods and skills to deliver rapid, measurable, systematic and sustainable improvements in the rate of Cervical Cancer Screening. This program provided a platform for general practice to:

- Give their patients the best chance possible of avoiding a preventable cancer diagnosis
- transition their practice into the **renewed National Cervical Screening Program (NCSP)** introduced in December 2017
- Support woman at heightened risk of not screening, including Aboriginal and Torres Strait Islanders woman, rural and remote women and women with disabilities
- Build their practice's capacity to use simple, practical and effective quality improvement methods that can transferable to other priority areas

9
Month
Program

15
General
Practices

Why participate in a cancer screening collaborative?

"Personally I found the CSC beneficial to myself as a nurse, particularly on the changes to cervical screening, enabling a better knowledge of the process for me to educate woman within my practice.

I now have a better understanding of QI and the processes that need to be implemented to improve outcomes within my practice."

General Practice Activities

Engage and support the practice team

- Improved communication
- Setting realistic goals through applying the Model For Improvement
- Data quality activities using POLAR

Develop a systematic approach to cervical cancer screening

- Creation and dissemination of information on the renewal of the NCSP to patients as well as team members.
- Developing effective recall and reminder systems
- Increased education and awareness for identified cohort of women who are under screened
- Undertake cervical screening awareness raising

Develop a patient centered approach

- Strengthening team's skills and practice systems in relation to person centered care

Program Outcomes



Over **220** PDSAs completed

28% Increase in screening via Pap testing over 6 months



Number of women screened via HPV testing increased from a baseline of zero in November 2017 to **2350** as of 30 June, 2018

Identified improvements for **POLAR** cervical screening reports