

Professional development workshop

Expression of interest sought

You are invited to attend a day of professional development for Bridging the Gap.

🌸 Date

Fri 07 October

8:45am registration

9:00am start

4:30pm finish

🌸 Location

City Greater

Dandenong Civic Offices

Formal meeting room

Lvl 2, 225 Lonsdale St,

Dandenong 3175

🌸 **Please register your interest by emailing your contact details and session preferences to:**

bridgingthegap@mcri.edu.au

There is no cost to attend

Program

am. Refugee experience & recovery framework

pm. Concurrent sessions

🌸 Concurrent sessions 1

A. Incidental counselling ★

This session is designed to give participants insight and tools for handling difficult and distressing situations, ranging from:

- * The impact of past and current trauma
- * Introduction of incidental counselling
- * Emotional responses of workers
- * Building good working relationships with traumatised clients

B. Case management - socially complex clients

Often, we care for women who require someone to coordinate their care to achieve the best outcomes. In this session participants will build confidence in:

- * Case management and scope of practice
- * Skills for effective cross-discipline communication and referral
- * Helping women and families engage with services
- * DHS notification, documentation and confidentiality

★ Recommended for doctors

C. Language and cultural sensitivity - working with interpreters

This session provides insights into the role of interpreters, and enhances participant's skills for effective communication across language barriers. Participants will build the ability to

- * Establish rapport with non-English speaking clients
- * Most effectively use the time with interpreters
- * Manage situations where interpreting is declined
- * Handle sensitive situations with confidence

🌸 Concurrent sessions 2

D. Incidental counselling (repeat)

E. Safety planning - Common Risk Assessment Framework (CRAF) ★

This session is designed to give you some insight and tools for assessing risk for women and their families and the confidence and skills to work in partnership to develop a safety plan and make timely and effective referrals. We will:

- * Workshop scenarios relevant to your practice
- * Brainstorm a suitable safety plan
- * Provide resources for referrals.