

Eastern Melbourne - Drug and Alcohol Treatment Services

2019/20 - 2021/22

Activity Summary View



[AOD - 1 - AOD 1 – Delivery of tailored person centred care and service integration]



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

1

Activity Title *

AOD 1 – Delivery of tailored person centred care and service integration

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description

Aim of Activity *

- Improve access to AOD services for people who do not utilise traditional AOD services
- Provide brief and early interventions to address emerging AOD issues
- Provide brief intervention support to family/carers
- Improve follow-up support post-withdrawal to reduce relapse
- Provide early intervention for people with dual diagnosis (co-occurring mental illness and AOD) in primary health services

Description of Activity *

1.1 Continuation of a range of commissioned programs and services including group programs, dual diagnosis support, assertive outreach, peer support, support for families and carers and workforce development:

- Specialist assessment and treatment for people and families affected by pharmaceutical misuse or dependence and integrated into community health services (this service also addresses AOD 2 & AOD 3)
- Deliver individual and family counselling for communities effected by problematic substance misuse
- Integrated dual diagnosis response as part of the care continuum for consumers who also present with a mental health condition
- Screening physical health needs and connecting consumers with their General Practitioner and other professionals as part of their care team to address and monitor physical health and wellbeing
- Post-withdrawal support. An eight-week group program, workforce development, assertive outreach component, peer support, and involvement of families and carers.
- Dual diagnosis is also incorporated as a component of the EMPHN mental health stepped care model and will align with this activity.

This activity will be delivered in 2019-20 through continuation of existing contracted providers, maintaining the same scope of services with limited number of contracts.

1.2 Completion of evaluation of current Drug and Alcohol Programs (DAP).

1.3 EMPHN Referral, Access and Navigation Team to support navigation and understanding of the service system for consumers, carers, general practitioners, and other referrers in the community.

Needs Assessment Priorities *

EMPHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Service integration	90
Practice-based evidence and data	90
Digital health	91



Activity Demographics

Target Population Cohort *

- Patients presenting at ED with primary care type conditions
- Communities of EMPHN's outer east and outer north catchments where access to after-hours general practice services are limited
- Residents residing in RACFs

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

SA3 Name	SA3 Code
Boroondara	20701
Manningham - West	20702
Whitehorse - West	20703
Banyule	20901
Nillumbik - Kinglake	20903
Whittlesea - Wallan	20904
Knox	21101
Manningham - East	21102
Maroondah	21103
Whitehorse - East	21104
Yarra Ranges	21105
Monash	21205



Activity Consultation and Collaboration

Consultation *

- As part of the After Hours Prioritisation Project:
Consultation with general practices, LHNS, RACFs, Pharmacists, medical deputising services (MDS), Residential In Reach Services (RIR), consumers, medical specialties, Ambulance Victoria
- After Hours ED Diversion Forum:
A number of LHNS and General Practices attended the ED Diversion forum in August 2018, participated in the co-design process and are currently participating in the after-hours ED Diversional Project including:
 - LHNS: Austin, Northern, Monash and Eastern
 - General Practices: Box Hill Superclinic, Burwood Health Care, Monash Clinic, Box Hill After Hours Clinic, Lakes Boulevard Medical, Epping Medical
- After Hours Commissioned Organisations Collaboration including:
 - Lakes Boulevard Medical , South Morang
 - My Emergency Doctor
 - Yarra Valley Community Medical Service (Healesville After Hours Clinic)
 - Nexus Primary Health, Wallan

Collaboration *

Collaboration with Commissioned service providers to identify areas of need including identifying gaps in workforce and service provision.
 Collaboration with GPS, Pharmacy and Residential Aged Care Facilities to promote alternatives to the ED including My Emergency Doctor
 Collaboration with Hospital Networks, particularly around ED Diversion (ED Diversion Forum)



Activity Milestone Details/Duration

Activity Start Date *

30 Apr 2017

Activity End Date *

29 Jun 2020

Service Delivery Start Date

July 2019

Service Delivery End Date

June 2020

Other Relevant Milestones

No



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

Co-design or Co-commissioning details *



[AOD - 2 - AOD 2 – Delivery of integrated youth specific AOD services]



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

2

Activity Title *

AOD 2 – Delivery of integrated youth specific AOD services

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description

Aim of Activity *

- Improve engagement with hard to reach young people
- Improve early intervention for young people
- Improve identification and referral for AOD issues
- Support families and carers of young people
- Strengthen capacity of the AOD sector to provide youth-appropriate intervention and coordination responses
- Improve continuity of care and pathways between AOD and MH services
- Improve integration with youth mental health services including headspace services

Description of Activity *

2.1 Continuation of youth-specific AOD services:

- Supporting Health Education, Recreation and Personal Autonomy (SHERPA) of Young People to provide screening, assessment and brief interventions, pro-social group based activities, assertive outreach, and support for families and carers
- Youth withdrawal coordination and support
- Youth AOD outreach services targeting Yarra Ranges- screening, assessment and brief interventions, assertive outreach, and support for young people, families and carers
- Youth AOD outreach services targeting Whittlesea- screening, assessment and brief interventions, assertive outreach, and support for young people, families and carers
- Screening physical health needs and connecting consumers with their General Practitioner and other professionals as part of their care team to address and monitor physical health and wellbeing

2.2 EMPHN Referral, Access and Navigation Team to support navigation and understanding of the service system for consumers, carers, general practitioners, and other referrers in the community.

Needs Assessment Priorities *

EMPHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Service integration	90
Practice-based evidence and data	90
Digital health	91



Activity Demographics

Target Population Cohort *

Young people 12-25 years (using AOD or at high risk of AOD use), particularly targeting young people who are, or at risk of, disengagement from education and vocational activities or presenting with complex needs. Support is also provided for the young people's families, friends and carers.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

SA3 Name	SA3 Code
Boroondara	20701
Manningham - West	20702
Whitehorse - West	20703
Banyule	20901
Nillumbik - Kinglake	20903
Whittlesea - Wallan	20904
Knox	21101
Manningham - East	21102
Maroondah	21103
Whitehorse - East	21104
Yarra Ranges	21105
Monash	21205



Activity Consultation and Collaboration

Consultation *

Service models were funded as part of previous consultation undertaken with an AOD reference group in 2016/17. Refer to previous 18/19 AOD AWP.

Collaboration *

- Close collaboration with State funded AOD intake services, GP practices and community-based AOD agencies
- EMPHN is developing a Regional Integrated Mental Health, AOD and Suicide Prevention Plan in collaboration with LHNs and key stakeholders across the EMPHN catchment
- Eastern Mental Health Service Coordination Alliance
- North Eastern Mental Health Service Coordination Alliance



Activity Milestone Details/Duration

Activity Start Date *

30 Apr 2017

Activity End Date *

29 Jun 2020

Service Delivery Start Date

July 2019

Service Delivery End Date

June 2020

Other Relevant Milestones

No



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

Co-design or Co-commissioning details *



[AOD - 3 - AOD 3 – Improving service response for Aboriginal and/or Torres Strait Islander People]



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

3

Activity Title *

AOD 3 – Improving service response for Aboriginal and/or Torres Strait Islander People

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description

Aim of Activity *

- Improve links and access to AOD treatment services
- Providing culturally safe and sensitive approach by using workers from within identified communities
- Community capacity building to better respond to the impacts of AOD harm on individuals and families in these communities
- Improve early intervention to address emerging AOD issues
- Improve family engagement and support
- Improve physical health needs of consumers

Description of Activity *

3.1 Continuation of AOD support for Aboriginal and/or Torres Strait Islander people. Provision of AOD trained peer support facilitators who are based in healing places or co-located with services that deliver Aboriginal programs. The service will provide access to mainstream AOD services and Aboriginal services, where they exist. The AOD workers will also link with Integrated Team Care activities and Mental Health activities (MH AWP Priority 6) to drive a program that will support services to become culturally safe:

- Bubup Wilam
- Healesville Indigenous Community Service Association (HICSA)

Needs Assessment Priorities *

Priorities

Needs Assessment Priority	Page Reference
A healthy start to life	80
A healthy childhood	80
A healthy transition to adulthood	80
Caring for older people	80
Addressing risk factors	80
Service integration	90
Practice-based evidence and data	90
Digital health	91

**Activity Demographics****Target Population Cohort ***

Aboriginal and/or Torres Strait Islander People

In Scope AOD Treatment Type ***Indigenous Specific ***

Yes

Indigenous Specific Comments ***Coverage *****Whole Region**

SA3 Name	SA3 Code
Boroondara	20701
Manningham - West	20702
Whitehorse - West	20703
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Nillumbik - Kinglake	20903
Whittlesea - Wallan	20904
Knox	21101
Manningham - East	21102
Maroondah	21103
Whitehorse - East	21104
Yarra Ranges	21105
Monash	21205



Consultation *

EMPHN has engaged with the following:

- Victorian Department of Health and Human Services Eastern Division (attempts to engage with Northern Division have not yet been successful) with a view to understanding their priorities and sharing
- Eastern Metropolitan Regional Mental Health and Alcohol & Other Drug Treatment Planning Council
- Engaged and consulted with the following for the purpose of needs identification and solution design: Healesville Indigenous Community Services Association (who in turn consulted with Ngwala Willumbong), Mullum Mullum Indigenous Gathering Place, Yarra Valley Aboriginal Health Service, Banyule Community Health Service Aboriginal Health Promotion Team Leader, Plenty Valley Community Health Service Aboriginal Health Worker, Bubup Wilam, and Victorian Aboriginal Health Service.

Collaboration *

- Victorian Aboriginal Health Service, Alcohol and Other Drug Treatment Services; Mental Health Services; Local Health Networks and other relevant support services for the purposes of developing pathways and offering service options to clients
- EMPHN is developing a Regional Integrated Mental Health, AOD and Suicide Prevention Plan in collaboration with LHNs and key stakeholders across the EMPHN catchment
- Eastern Mental Health Service Coordination Alliance
- North Eastern Mental Health Service Coordination Alliance

**Activity Milestone Details/Duration****Activity Start Date ***

02 Jul 2017

Activity End Date *

29 Jun 2022

Service Delivery Start Date

July 2019

Service Delivery End Date

June 2022

Other Relevant Milestones

No

**Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

Co-design or Co-commissioning details *



[AOD - 4 - AOD 4 – AOD co-design and recommissioning]



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

4

Activity Title *

AOD 4 – AOD co-design and recommissioning

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

- To implement a service model that is responsive to consumers' with AOD needs
- Redesign and restructure the current Commonwealth funded service architecture to complement the Victorian AOD system with a strong focus on primary care and service integration

Description of Activity *

4.1 Complete co-design and development of new AOD service model for EMPHN catchment

4.2 Transition to new AOD service model, ensuring continuity of care for current consumers

Needs Assessment Priorities *

EMPHN Needs Assessment 2019/20-2021/22

Priorities

Needs Assessment Priority	Page Reference
Service integration	90
Practice-based evidence and data	90
Digital health	91



Activity Demographics

Target Population Cohort *

Consumers with AOD needs and providers within the EMPHN catchment including hard-to-reach and under-served populations.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments *

Coverage *

Whole Region

SA3 Name	SA3 Code
Boroondara	20701
Manningham - West	20702
Whitehorse - West	20703
Banyule	20901
Nillumbik - Kinglake	20903
Whittlesea - Wallan	20904
Knox	21101
Manningham - East	21102
Maroondah	21103
Whitehorse - East	21104
Yarra Ranges	21105
Monash	21205



Activity Consultation and Collaboration

Consultation *

Extensive consultation and co-design commenced in 2018/19 to inform the development of a new model of care. This included consumers/carers, AOD service providers, Local Health Networks, state/territory governments, peak organisations, and other relevant support services (Refer to 2018/19 EMPHN AOD AWP). This co-design will be finalised in 2019/20.

Collaboration *

- EMPHN is developing a Regional Integrated Mental Health, AOD and Suicide Prevention Plan in collaboration with LHNs and key stakeholders across the EMPHN catchment
- Identify opportunities to work with the Victorian Department of Health & Human Services
- Eastern Mental Health Service Coordination Alliance
- North Eastern Mental Health Service Coordination Alliance



Activity Milestone Details/Duration

Activity Start Date *

30 Jun 2018

Activity End Date *

29 Jun 2020

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : Yes

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

Yes

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

Yes

Decommissioning Details? *

All existing AOD service contracts under the two schedules – Drug and Alcohol Treatment Services and the Drug and Alcohol Treatment Activities will be decommissioned; the latter includes the transitioned AOD programs. EMPHN will work with existing providers to ensure continuity of service for consumers. This work will be underpinned by an extensive communication and transition plan.

Co-design or Co-commissioning details *