

## **Key commissioned initiatives – as at April 2019**

Below are some of the many services and initiatives which EMPHN has commissioned and are currently operational. This list has been compiled for health providers and consumers.

| Service/<br>initiative                  | Provider   | Service<br>type        | Description   | Location   | Links and more information  |
|---|--|------------------------|---|--|---|
| Partners In<br>Recovery<br>(Outer East) | Neami<br>National,<br>Mind<br>Australia                | Care<br>Coordination   | A national mental health initiative which focuses on supporting people to find the health and community services they need to improve their options for recovery.   | Knox,<br>Maroondah<br>and Yarra<br>Ranges                    | More information Consumer flyer Provider flyer Navigating the transition from PIR to NDIS |
| Partners In<br>Recovery<br>(North East) | Neami<br>National,<br>Mind<br>Australia,<br>VAHS       | Care<br>Coordination   | A national mental health initiative which focuses on supporting people to find the health and community services they need to improve their options for recovery.   | Banyule,<br>Nillumbik,<br>Whittlesea,<br>Hume and<br>Darebin | More information Consumer flyer Provider flyer Navigating the transition from PIR to NDIS |
| Partners In<br>Recovery<br>(Inner East) | Wellways,<br>Neami<br>National                         | Care<br>Coordination   | A national mental health initiative which focuses on supporting people to find the health and community services they need to improve their options for recovery.   | Boroondara,<br>Manningham,<br>Monash and<br>Whitehorse       | More information Consumer flyer Provider flyer Navigating the transition from PIR to NDIS |
| Youth Severe<br>Mental Health           | Neami National,<br>Eastern Health<br>and Austin Health | Youth mental<br>health | Eastern Health with Austin Health (YETTI - Youth Engagement Treatment Team Initiative) and Neami National (YFlex - Flexible Intensive Mental Health Support for Young People). Extra front-line staff to support more people aged 12-25 with, or at risk of, severe and enduring mental illness | Whole EMPHN catchment  | YFlex   |



| Neami Steps to<br>Wellbeing (Low<br>Intensity<br>Psychological<br>Strategies) | Neami<br>National    | Mental<br>health   | Wellbeing Coaching support for people 16years and over to manage stress, anxiety and improve wellbeing. This support can be accessed via either individual sessions, group sessions, phone coaching, online coaching and after hour's appointments.   | Whole EMPHN catchment                               | https://www.stepstowellbeing.org.au/  Consumer brochure  Flyer in languages other than English:  • Arabic  • Cantonese  • Mandarin  • Persian |
|---|----------------------|--|---|---|---|
| Aboriginal<br>Mental Health<br>Programs (Outer<br>North)                      | Bubup Wilam          | Aboriginal and<br>Torres Strait<br>Islander<br>wellbeing | Aboriginal Mental Health Peer Led Recovery Programs North. Bubup Wilam to build its organisational capacity to expand services. The program provides health, cultural, social, emotional and psychological support services to Aboriginal children and adults with complex needs in the Whittlesea. | Mitchell,<br>Murrindindi,<br>Whittlesea             | http://bubupwilam.org.au/   |
| Aboriginal<br>Mental Health<br>Programs (Outer<br>East)                       | HICSA                | Aboriginal and<br>Torres Strait<br>Islander<br>wellbeing | Aboriginal Mental Health Peer Led<br>Recovery Programs East.  | Knox,<br>Maroondah,<br>Yarra Ranges                 | http://www.hicsa.org/programs.html  |
| IDEAS   | Carrington<br>Health | Primary health and chronic disease                       | Integrated Diabetes Education and Assessment (IDEAS) - IDEAS is a program provided in collaboration with Eastern Health Endocrinology Department which provides comprehensive medical and allied health consultations including risk assessment, for people with Type 2 Diabetes.                   | Boroondara,<br>Manningham,<br>Monash,<br>Whitehorse | https://www.carringtonhealth.org.au/ser<br>vices/diabetes-services/ideas-integrated-<br>diabetes-education-assessment-service/                |



| Integrated<br>Team Care<br>(Aboriginal) | Banyule<br>Community<br>Health,<br>Carrington<br>Health, EACH,<br>Yarra Valley | Aboriginal and<br>Torres Strait<br>Islander<br>wellbeing | Outreach work for Aboriginal and Torres Strait Islander people.  | Banyule,<br>Boroondara,<br>Knox,<br>Manningha<br>m  | Consumer flyer  |
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| CareFirst                               | health  Medibank Health Solutions  | Chronic<br>disease                                       | Build capacity at 15 general practices in the region to manage chronic disease and will deliver the CareFirst program to more than 700 public patients   | Banyule,<br>Boroondara,<br>Knox,<br>Manningha<br>m  | http://carefirstprogram.com.au/   |
| CarePoint                               | Medibank<br>Health<br>Solutions  | Chronic disease<br>and avoided<br>hospitalisations       | Whittlesea residents who are at risk of unplanned hospital admissions due to chronic illnesses such as diabetes and heart disease are set to benefit from the CarePoint project which aims to reduce avoidable hospital admissions.                      | Whittlesea  | http://carepointprogram.com.au/   |
| Healthy Ageing<br>Grants                | Mecwacare<br>and Carrington<br>Health  | Aged care  | mecwacare and Carrington Health will identify and provide opportunities for their clients to develop ACPs and contact GPs to finalise the plans.   | Banyule,<br>Boroondara,<br>Knox,<br>Manningha<br>m  |   |
| TEAMM -<br>Pharmacist                   | Bolton Clarke<br>(formerly known<br>as<br>RDNS)                                | Quality use of medicines                                 | TEAMM-Pharmacist (Timely Enhanced Access to Medication Management) is a new clinical pharmacy service integrated within the RDNS Eastern Clinical Hub to improve medication management for older people at risk of experiencing adverse medicine events. | Boroondara,<br>Manningham,<br>Monash,<br>Whitehorse | For more information about the TEAMM - Pharmacist project contact Christine Bellamy  Christine.bellamy@emphn.org.au |



| CALD Carer<br>Support<br>Program                      | Multicultural<br>Centre for<br>Women's<br>Health | Culturally and<br>Linguistic ally<br>Diverse<br>community | Aims to identify Culturally and Linguistically Diverse (CALD) carers in the City of Monash and connect them with carer support services by providing culturally appropriate information and support, and reducing the stigma associated with identifying as a carer.  | Monash                | http://www.mcwh.com.au/   |
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| AOD@theGP   | Caraniche  | Alcohol and<br>Other Drugs<br>(AOD)                       | AOD clinicians co-located in two GP clinics in the north east providing brief interventions, secondary AOD consultation support for GPs, including linking people to other AOD and mental health services.  | City of Whittlesea    | http://www.caraniche.com.au/aod-<br>psychology-clinic/aod-at-the-gp |
| Medication<br>Support and<br>Recovery<br>Service      | Connect4Health                                   | Alcohol and<br>Other Drugs<br>(AOD)                       | A specialist assessment and treatment service for people and families affected by pharmaceutical misuse or dependence delivered in primary health service settings.  Delivered by Access Health and Community (lead agency) in partnership with Carrington Health, Link Health and Community, Inspiro, and healthAbility. | Whole EMPHN catchment | https://msrs.org.au/  |
| North East<br>Recovery<br>Support Program<br>(NERASP) | Banyule<br>Community<br>Health                   | AOD   | Eight-week outpatient therapeutic group program that includes an assertive outreach component along with peer support, and involvement of families and carers.  Delivered by Banyule Community Health at their West Heidelberg site.  | North east            | http://www.bchs.org.au/   |



| Supporting Health<br>Education,<br>Recreation and<br>Personal<br>Autonomy of<br>Young People<br>(SHERPA) | Youth Support and<br>Advocacy Service<br>(YSAS)  | Youth AOD     | The use of pro-social group-based activities to engage young people into the service which provides, screening, assessment, brief interventions, assertive outreach, and support for families and carers.  | Eastern<br>metropolitan<br>Melbourne<br>region | http://ysas.org.au/  |
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| Daybreak App   | Hello Sunday<br>Morning  | Online AOD    | Online services that provide: screening, assessment and brief interventions, self-guided cognitive behaviour therapy, monitoring and support from health coaches, and supportive peer/ group network.  | Whole EMPHN catchment                          | https://www.hellosundaymorning.org/  |
| Community Outreach Perinatal Support Service   | Carrington Health, Nexus Primary Health, Inspiro, Access Health and Community, Link Health and Community, EACH and healthAbility | Mental health | The Community Outreach Perinatal Support Service (COPSS) is a counselling and support program offered to new and expectant parents who may be dealing with, or at risk of mild to moderate perinatal depression. The service is offered across the Eastern and Northern regions of Melbourne. The service provides a mix of face to face, online and digital support services tailored to individual needs and preferences. All people referred to Carrington Health will be supported to enrol in the SMS4Families program unless they choose not to. SMS4Families is a free telephone messaging service for parents-to- be and new parents. Messages | Whole EMPHN catchment                          | 9890 2220 https://www.carringtonhealth.org.au/ser vices/mental-health/community-outreach- perinatal-support-service/ |



|  |  |                                     | provide information,<br>encouragement and support,<br>based on the developmental stage<br>of the baby.   |  |                                  |
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| Anglicare Victoria<br>Co- Morbidity (a<br>Dual Diagnosis<br>program) | Anglicare Victoria                     | Alcohol and<br>Other Drugs<br>(AOD) | Evidence based service delivery supporting clients with issues related to substance use and mental health; counselling and case management capacity.   | Eastern region                           | https://www.anglicarevic.org.au/ |
| Family Alcohol<br>and Drug Service<br>(FADS)                         | Anglicare Victoria                     | Alcohol and<br>Other Drugs<br>(AOD) | Provide a therapeutic treatment option for young people / families / parents who are engaged in drug use.  | Eastern region                           | https://www.anglicarevic.org.au/ |
| AOD RELATE<br>(formerly<br>Substance Misuse<br>Delivery Program)     | Banyule<br>Community<br>Health         | Alcohol and<br>Other Drugs<br>(AOD) | Develop and utilise relationships within the primary health care setting to identify people with complex AOD issues and channel them into existing treatment types or provide AOD treatment more flexibly as needed. | North east                               | http://www.bchs.org.au/          |
| Family Focus<br>Project  | EACH Social and<br>Community<br>Health | Alcohol and<br>Other Drugs<br>(AOD) | Reducing substance and harm associated with substance use for individuals and families and improve individual's health, wellbeing and social connectedness.  | Maroondah,<br>Monash and<br>Booroondara. | http://www.each.com.au/          |



| Yarra Ranges<br>Youth Project   | EACH Social and<br>Community<br>Health | Youth Alcohol<br>and Other Drugs<br>(AOD)              | Provides outreach drug and alcohol counselling to young people and their families who live in isolated and under services communities in the Shire of Yarra Ranges.  | Outer east     | http://www.each.com.au/   |
|---|--|--|--|----------------|---------------------------|
| HOPE drug and alcohol program and THRIVE drug and alcohol program (Two projects combined)               | EACH Social and<br>Community<br>Health | Alcohol and<br>Other Drugs<br>(AOD)                    | Project HOPE provides integrated AOD and co-occurring care utilising a peer led recovery and person centred design approach. Project THRIVE provides an effective clinical intervention for individuals with co-occurring substance use and mental health concerns and their significant others through specialised therapeutic counselling. |                | http://www.each.com.au/   |
| Alcohol and Other<br>Drugs and Mental<br>Health capacity<br>building at Link<br>Health and<br>Community | Link Health and<br>Community           | Alcohol and<br>Other Drugs<br>(AOD) / Mental<br>Health | Counselling services will provide a range of therapeutic services including but not limited to dual diagnosis, recovery and individual and family counselling inclusive services to support the Chinese speaking community in a culturally sensitive manner.   | Eastern region | http://www.linkhc.org.au/ |
| Youth Home-<br>based Withdrawal<br>Primary Health<br>Service  | YSAS                                   | Youth AOD  | Assist highly vulnerable young people aged 12-21 years in the management and treatment of problematic substance use through the provision of high quality, tailored and timely community based psychosocial support as well as safe and supervised home based Alcohol and Other Drug (AOD)   | Eastern Region | http://ysas.org.au/       |



|  | withdrawal where deemed clinically appropriate. |  |  |
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