

Telehealth

Introducing video visits with your patients

Eastern Melbourne PHN in conjunction with South Eastern Melbourne PHN and North Western Melbourne PHN invites you to an online update for general practices on video telehealth.

This webinar hosted by Healthdirect will outline the foundations of telehealth, how it can be implemented in your practice, how to navigate risks and barriers and set-up workflows.

Guest Speakers:

Jude Cobb - Customer Engagement Officer, Healthdirect

Jodi Earle - Customer Support, Healthdirect

Champion GP - Dr Arthur Zulman

Also an opportunity to hear from Dr Arthur Zulman, GP from Macedon Medical Centre, who has conducted most of his telehealth consultations through video rather than telephone. Dr Zulman has found telehealth via video easy to use for himself and his patients.

Session overview:

In this session we will examine video call features for General Practice Staff and the set up for Practice Managers and Clinic Administrators. Come away from the session with a better understanding of:

- Introduction to video call configuration and set up
- How video call works and how patients attend via video call
- How to integrate video calls into general practice workflows

Learning Outcomes:

- Describe benefits of using video telehealth versus phone telehealth
- Summarise recent changes to MBS telehealth items
- Define extension of the Healthdirect video call GP program
- Demonstrate video call features for general practice staff using Healthdirect video call

Event details:

Date: 31 August 2022

Time: 12.30pm -1.30pm

ZOOM registration: https://us06web.zoom.us/webinar/register/WN_n_U7KWpIRvOgpXKIPKjMfQ

Enquiries: Josie Terron on 9046 0300 or events@emphn.org.au

Contact details of participants are collected and shared with the contributing PHNs to provide presentation materials, invite feedback, and deliver post-event support.

