Practice manager — resources

EMPHN Programs and Services

General Practice Team	E: practicesupport@emphn.org.au or your facilitator	
EMPHN website	www.emphn.org.au	
Digital Health Team / POLAR	E: digitalhealth@emphn.org.au	
HealthPathways Melbourne	E: info@healthpathwaysmelbourne.org.au	Access to clinical, referral pathways and resources
SupportConnect	supportconnect.org.au / P: 9880 1071	For mental health and alcohol and other drugs, suicide prevention services in EMPHN catchment. Assistance for GPs to find suitable treatment options.
EMPHN Primary Care Update / Events	www.emphn.org.au/subscribe	Subscribe to EMPHN's communications
EMPHN events	www.emphn.org.au/news-events/events	
EMPHN Vacancies for General Practices	www.emphn.org.au/news-events/local-gp-vacancies	
EMPHN Practice Managers' Basecamp	E: practicesupport@emphn.org.au	Online practice managers' forum

Peak bodies

Australian Association of Practice Management (AAPM)	www.aapm.org.au/
Australian Primary Health Care Nurses Association (APNA)	www.apna.asn.au/

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Government Resources

MBSOnline	www.mbsonline.gov.au	Search of item numbers and the MBS requirements and subscribe to newsletters
AskMBS	E: askMBS@health.gov.au	
MBS News	www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/news	
Department of Health and Aged Care (DoHAC)	www1.health.gov.au/internet/main/publishing.nsf/Content/For+Health+Professionals-1	Health Professionals homepage
Victorian Department of Health (VicDH)	www.health.vic.gov.au/	Victorian Department of Health homepage
Chief Medical Officer (VicDH)	www.health.vic.gov.au/subscribe	
Immunisation (Vic DH)	www.health.vic.gov.au/public-health/immunisation	
Department of Veteran Affairs (DVA) – Providers homepage	www.dva.gov.au/providers	
DVA Coordinated Veterans' Care Program (CVC)	www.dva.gov.au/providers/health-programs-and-services-our-clients/coordinated-veterans-care	
Australian Health Practitioner Regulation Agency (AHPRA)	www.health.gov.au/contacts/australian-health-practitioner-regulation-agency-ahpra	
Royal Australian College of General Practitioners (RACGP)- homepage	www.racgp.org.au/	
RACGP – Practice Technology and Management Newsletter	www.racgp.org.au/running-a-practice/practice-resources/practice-tools/general-practice-business-toolkit/general-practice-tool-kit/subscribe-to-the-newsletter	
My Health Record (MHR)	www.myhealthrecord.gov.au	
MHR Security & Access Policy	www.oaic.gov.au/privacy/guidance-and-advice/my-health-record/security-and-access-policies-rule-42-guidance	Ensure annual review of Security and Access Policy
Australian Digital Health Agency	training.digitalhealth.gov.au/	Online training portal
Roles in the HI Service – Responsible Officer (RO) and Organisation maintenance officer (OMO)	www.servicesaustralia.gov.au/roles-healthcare-identifiers-hi-service?context=22876	
National Cancer Screening Register	www.ncsr.gov.au/information-for-healthcare-providers/accessing-the-ncsr/healthcare-provider-portal/	Health Care Provider Portal
Australian Tax Office – Businesses	www.ato.gov.au/general/online-services/businesses/	

Practice manager – resources

Accreditation

RACGP Standards for General Practice 5th Edition	www.racgp.org.au/running-a-practice/practice-standards/standards-5th-edition/standards-for-general-practices-5th-ed
RACGP Infection Prevention and Control Guidelines	www.racgp.org.au/running-a-practice/practice-standards/standards-5th-edition/infection-prevention-and-control
RACGP Information Security in General Practice Guidelines	www.racgp.org.au/running-a-practice/security/protecting-your-practice-information/information-security-in-general-practice
Infection Prevention Helpline - P: 1800 312 968	vtphna.org.au/our-work/best-practice-prevention-management-and-support/infection-prevention-helpline/
Strive for 5	www.health.gov.au/resources/publications/national-vaccine-storage-guidelines-strive-for-5
Australian Commission on Safety and Quality in Health Care	www.safetyandquality.gov.au/our-work/primary-health-care/national-general-practice-accreditation-scheme
Managing drugs in general practice	www.health.vic.gov.au/publications/managing-drugs-in-general-practice-clinics-key-legislative-requirements
Translating and interpreting service (TIS)	www.tisnational.gov.au/
Emergency Response Plan Tool (ERPT)	erpt.racgp.org.au/standardlogin

Education

EMPHN Recorded Webinars	www.emphn.org.au/news-events/online-webinars
VTPHNA - Victorian and Tasmanian PHN Alliance	vtphna.org.au/news-and-education/online-learning/
Health Professionals Online Service (HPOS) – education	www.servicesaustralia.gov.au/hpos
Services Australia Health Professional Education Resources	hpe.servicesaustralia.gov.au/
Services Australia - Practice Managers page	www.servicesaustralia.gov.au/practice-managers?context=60090
Practice Incentive Program (PIP)	www.servicesaustralia.gov.au/practice-incentives-program
Workforce Incentive program (WIP)	www.health.gov.au/our-work/workforce-incentive-program/practice-stream
AVANT learning Centre	www.avant.org.au/avant-learning-centre/
HotDocs Webinars	support.hotdoc.com.au/hc/en-gb/sections/9962729247129-HotDoc-Webinars-and-Masterclasses

Practice manager – resources

GPLO – General Practice Liaison Officer

Eastern Health	www.easternhealth.org.au/site/item/61-gp-liaison-contact-updates-education
Monash Health	monashhealth.org/health-professionals/gp-liaison/
Northern Health	www.nh.org.au/health-professionals/primary-care-liaison/
Austin Health	www.austin.org.au/referrals/gp-and-hospital-primary-care-liaison-unit/
Mercy Health	health-services.mercyhealth.com.au/health-professionals/primary-care-liaison-unit/
St Vincent's	www.svhm.org.au/health-professionals/gp-liaison

Workforce

Fairwork	www.fairwork.gov.au/
National Employment Standards (NES)	www.fairwork.gov.au/employment-conditions/national-employment-standards
Worksafe (WHS)	www.worksafe.vic.gov.au/

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