

PDSA: Increasing the uploading of Shared Health Summaries to the My Health Record for our patients who have an active Chronic Disease diagnosis.

Having a Shared Health Summary uploaded to the My Health Record will enable better care coordination between providers for people who are experiencing chronic and/or complex conditions. Shared Health Summaries uploaded by all treating healthcare providers give an overview of the timeline and treatment received by the patient.

Having immediate access to information in My Health Record at point of care enables providers to focus on providing the best possible care (especially in an emergency situation).

Clinic:	Date:		
Title:	Number:		
Goal: What is the overall goal you wish to achieve? Increase the number of Shared Health Summaries being uploaded to the My Health Record for patients with chronic diseases.			
Idea: All patients with a Chronic Disease attending or having a telehealth appointment for Management Plans/ Health Assessments/ Vaccination appointments have a Shared Health Summary uploaded to the My Health Record. <ul style="list-style-type: none"> Implementing a new process. Ensure all clinical staff are trained on using the process of uploading SHS. . (Training is available on the use of My Health Record) at this Link Ensure all staff have access to the My Health Record through the Clinical Information System. Educate all practice staff on how and why this is important. Track numbers in the EMPHN POLAR Practice Report. 			
PLAN: <ol style="list-style-type: none"> 1) Organise a staff meeting to discuss ideas and how the practice will be implementing this PDSA and identify if any training is needed. 2) Ensure all providers are set up and ready to access the My Health Record 3) Collect baseline data from POLAR (see attached) 4) Implement ideas 5) Track changes in EMPHN POLAR Practice Report or via POLAR 			
List the tasks necessary to complete this test (what)	Person responsible (who)	When	Where
Staff Meeting to discuss implementation			
Organise education from EMPHN if required: digitalhealth@emphn.org.au			
Collect baseline data from EMPHN POLAR Practice Report (if you are not receiving your practice report contact digitalhealth@emphn.org.au) (see attached)			
Track changes via your practice report or POLAR My Health Record page.(see walkthrough attached)			
Feedback to Practice Staff			
What do you predict will happen? The number of SHS uploads will increase.			
DO: Was the cycle carried out as planned? Yes No, if not why?			
STUDY: Record, analyse and reflect on results. Did the results match your predictions?			

ACT: Decide to Adopt, Adapt or Abandon.

	Select		Describe
	Adopt	Select changes to implement on a larger scale and develop an implementation plan and plan for sustainability.	
	Adapt	Improve the change and continue testing plan. What will be next PDSA cycle?	
	Abandon	Discard this change idea and try a different one.	

MY HEALTH RECORD

Total number and proportion of *active patients* with a Shared Health Summary uploaded this quarter

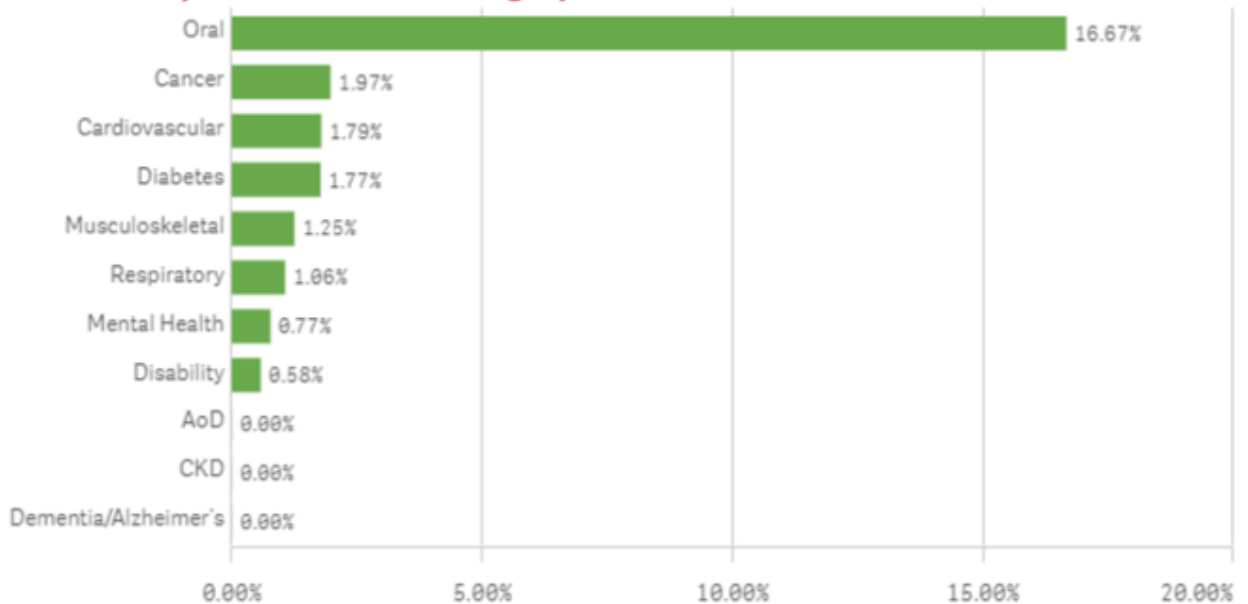
XX total patients with SHS uploaded **0.50%** of Clinic Patients

Uploaded SHS by provider and practice



Provider	This Quarter	Last Quarter
Provider A	15	20
Provider B	3	1
Provider C	2	3

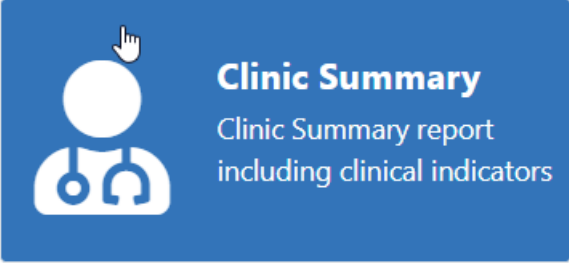
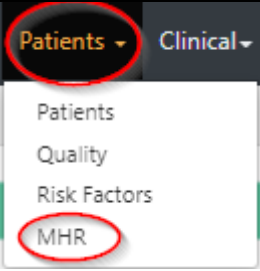
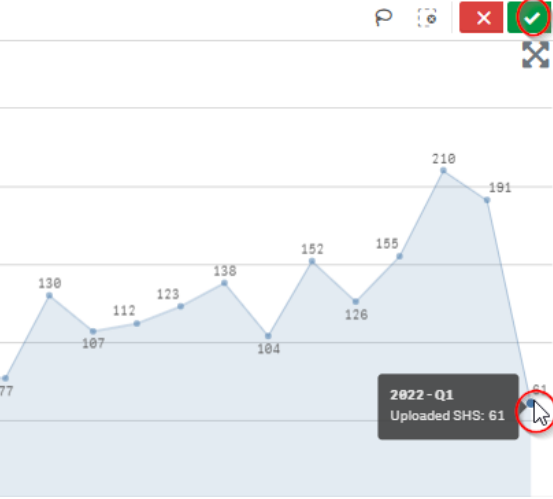
Uploaded SHS by Chronic Disease Category



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Patients have a Chronic Disease with either no SHS uploaded from Demo Practice, or the latest SHS uploaded from Demo Practice is older than the diagnosis date

We can see the number of patients who have a Chronic Disease with no SHS uploaded or the Chronic Disease was added after the last SHS was uploaded therefore not included in the summary. This is your baseline data.

POLAR Walkthrough																													
Patient Cohort: Patients who have had a SHS uploaded to the My Health Record																													
1. Open POLAR and Select Clinic Summary Report																													
2. Select Patients then MHR																													
<p>3. In the uploaded Shared Health Summary graph select the current quarter and confirm the selection.</p> <p>The tables below will populate with Uploaded Shared Health Summaries by provider.</p>	 <table border="1"> <caption>Uploaded Shared Health Summaries by provider</caption> <thead> <tr> <th>Quarter</th> <th>Uploaded SHS</th> </tr> </thead> <tbody> <tr><td>2021-Q1</td><td>77</td></tr> <tr><td>2021-Q2</td><td>130</td></tr> <tr><td>2021-Q3</td><td>107</td></tr> <tr><td>2021-Q4</td><td>112</td></tr> <tr><td>2022-Q1</td><td>123</td></tr> <tr><td>2022-Q2</td><td>138</td></tr> <tr><td>2022-Q3</td><td>104</td></tr> <tr><td>2022-Q4</td><td>152</td></tr> <tr><td>2023-Q1</td><td>126</td></tr> <tr><td>2023-Q2</td><td>155</td></tr> <tr><td>2023-Q3</td><td>210</td></tr> <tr><td>2023-Q4</td><td>191</td></tr> <tr><td>2024-Q1</td><td>61</td></tr> </tbody> </table>	Quarter	Uploaded SHS	2021-Q1	77	2021-Q2	130	2021-Q3	107	2021-Q4	112	2022-Q1	123	2022-Q2	138	2022-Q3	104	2022-Q4	152	2023-Q1	126	2023-Q2	155	2023-Q3	210	2023-Q4	191	2024-Q1	61
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4. You will be able to monitor the number of SHS uploads in between the distribution of the EMPHN POLAR practice reports which are distributed on the 2 nd day of the month and will include progress graphs.																													