PDSA: Increasing the uploading of Shared Health Summaries to the My Health Record for all patients over the age of 65 years.

Having a Shared Health Summary uploaded to the My Health Record will enable better care coordination between providers. The most viewed Shared Health Summaries by a local health network was for patients over the age of 65 years. Having immediate access to information in My Health Record at point of care enables providers to focus on providing the best possible care (especially in an emergency situation).

Clinic:	Date:
Title:	Number:

Goal: What is the overall goal you wish to achieve?
Increase the number of Shared Health Summaries being uploaded to the My Health Record for patients over 65 years.

Idea: All patients over 65 years who have a My Health Record should have a Shared Health Summary uploaded to the My Health Record.

Opportunistically upload Shared Health Summaries to the My Health Record for patients over the age of 65 years when they are attending for care and vaccinations.

- Ensure all clinical staff are trained on using the process of uploading SHS. (Training is available on the use of My Health Record) at this Link)
- Ensure all staff have access to the My Health Record through the Clinical Information System.
- Educate all practice staff on how and why this is important.
- Track numbers in the POLAR.

PLAN:
1) Organise a staff meeting to discuss ideas and how the practice will be implementing this PDSA and identify if any training is needed.
2) Ensure all providers are set up and ready to access the My Health Record
3) Collect baseline data from POLAR (see attached)
4) Implement ideas
5) Track changes in EMPHN POLAR Practice Report or via POLAR

List the tasks necessary to complete this test (what)	Person responsible (who)	When	Where
Staff Meeting to discuss implementation			
Organise education from EMPHN if required: digitalhealth@emphn.org.au			
Collect baseline data from EMPHN POLAR Practice Report or POLAR (if you are not receiving your practice report contact digitalhealth@emphn.org.au) (see attached)			
Track changes via your practice report or POLAR My Health Record page.(see walkthrough attached)			
Feedback to Practice Staff			

What do you predict will happen?
The number of SHS uploads for patients over 65 years will increase.

DO: Was the cycle carried out as planned? Yes   No, if not why?

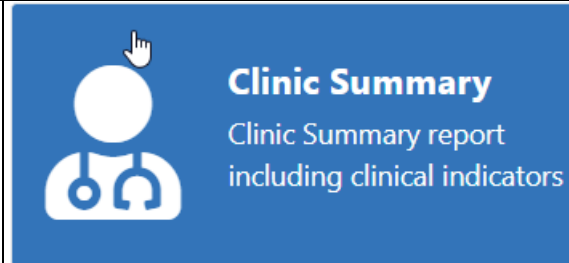| STUDY: Record, analyse and reflect on results. Did the results match your predictions? |
|---|
| |

ACT: Decide to Adopt, Adapt or Abandon.

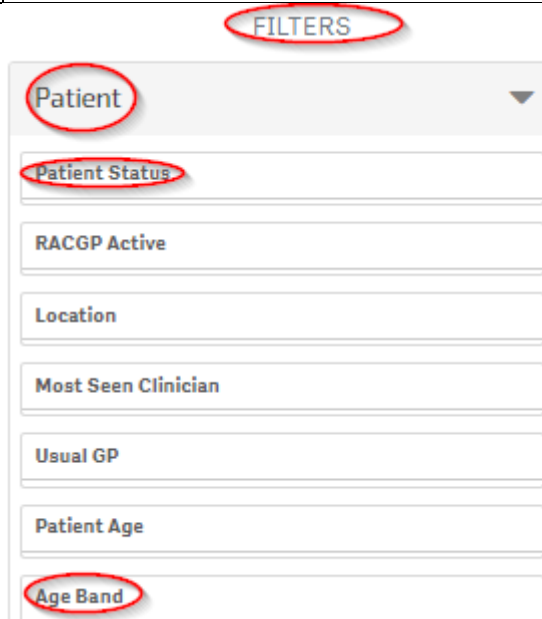|	Select		Describe
	Adopt	Select changes to implement on a larger scale and develop an implementation plan and plan for sustainability.	
	Adapt	Improve the change and continue testing plan. What will be next PDSA cycle?	
	Abandon	Discard this change idea and try a different one.	

POLAR Walkthrough

Patient Cohort: Active Patients over 65 years who have had a SHS uploaded to the My Health Record

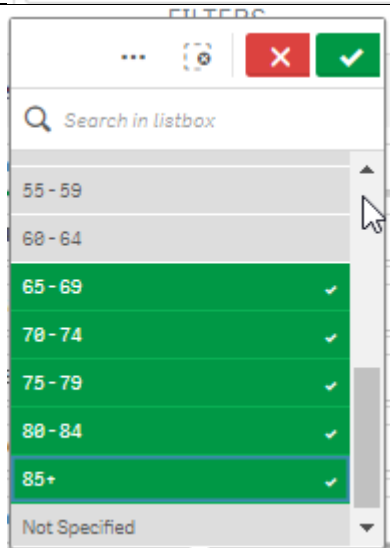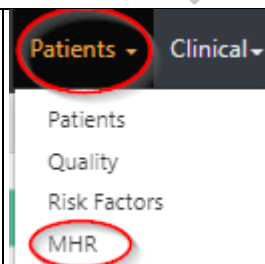|	
1.Open POLAR and Select Clinic Summary Report	**Clinic Summary** Clinic Summary report including clinical indicators
2. Select Patient Filters from the left hand side then Patient Status and select Active and confirm the selection then select Age Band and select >65 and confirm the selection	FILTERS Patient ▼ Patient Status RACGP Active Location Most Seen Clinician Usual GP Patient Age Age Band
3. Select all age bands above 65 years.	Search in listbox 55 - 59 60 - 64 65 - 69 ✓ 70 - 74 ✓ 75 - 79 ✓ 80 - 84 ✓ 85+ ✓ Not Specified
4.. Select Patients then MHR	Patients ▾ Clinical ▾ Patients Quality Risk Factors MHR

5. In the uploaded Shared Health Summary graph select the current quarter and confirm the selection.
The tables below will populate with Uploaded Shared Health Summaries by provider.
This is your baseline data.