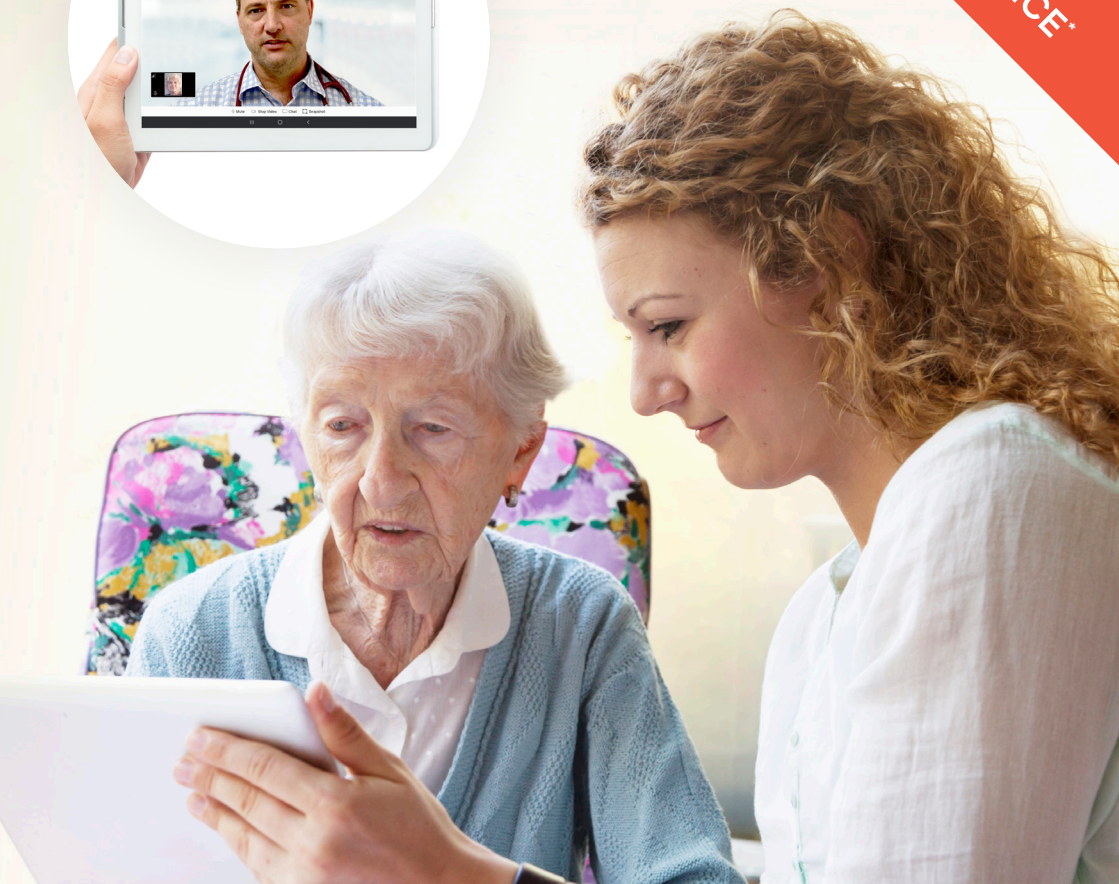


FREE
SERVICE*



My Emergency Doctor allows you to connect with a specialist emergency doctor, after hours.

Eligible residents of Eastern and North-Eastern Melbourne can access My Emergency Doctor at no cost* in the after hours period. My Emergency Doctor is Australia's leading emergency telemedicine service providing access to emergency specialists for acute medical conditions.

For more information about the after hours service, visit myemergencydr.com/emphn.

phn
EASTERN MELBOURNE
An Australian Government Initiative

 **My
Emergency
Doctor**

* (until 30 Sep 2022). Availability of free consultations are limited each day. Calls received outside of the eligible postcodes, the available consultations and/or outside the after hours, will be subject to charges.

How it works

My Emergency Doctor is a telemedicine service providing access to an emergency specialist for acute medical conditions when a person's usual doctor isn't available and they're not sure if they need to go to an emergency department.

How to access My Emergency Doctor



Go to myemergencydr.com and click on **CALL DOCTOR**

Alternatively, you can call **1800 000 633**.

If the patient is unconscious, has chest pain, difficulty breathing, uncontrolled bleeding or has been in a major accident, please dial 000.

When to call

When you or someone you know experiences unexpected symptoms, feels acutely unwell or suffers from an injury, it can be difficult to know where to get help after hours. If you experience any of the following conditions, connect to **My Emergency Doctor** for immediate care:

Abdominal Pain	Head Injury	Rash	Acute Injury
Diarrhoea	Flu	Concussion	Headache
Fainting	Fever	Vomiting	Urinary Tract Infection

Are you eligible for free access?

The service is funded by the Australian Government under the PHN program.

Residents throughout Eastern and North Eastern Melbourne who live in the following postcodes can access this service after hours[^] at no cost:

3064	3101 – 3109	3170	3777
3074 – 3076	3111	3178 – 3180	3782
3079	3113 – 3116	3658	3785 – 3789
3081 – 3085	3122 – 3140	3750 – 3763	3791 – 3793
3087 – 3091	3146 – 3156	3765 – 3767	3795 – 3797
3093 – 3097	3158 – 3160	3770	3799 – 3800
3099	3166 – 3168	3775	3804

[^]After hours calls include those made before 8am and after 7pm Monday-Saturday, and all day Sundays and Public Holidays. Availability of free consultations are limited each day. Calls made outside these hours, available consultations and/or calls from residents outside of the eligible postcodes, will incur a fee.

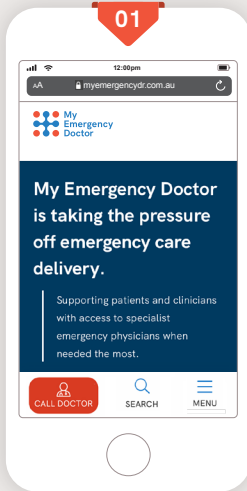
Connect to My Emergency Doctor

To speak to a doctor go to **myemergencydr.com** and click on **CALL DOCTOR**.
Alternatively call **1800 000 633** to speak to a doctor.

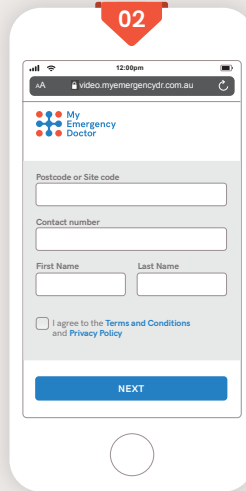
We recommend you have a stable internet or data connection when using your smart device, and are in a well lit area, so the emergency specialist can view you and/or the patient.

To start consultation:

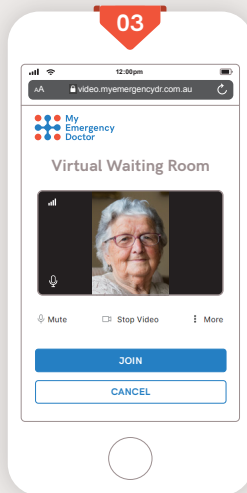
Go to
myemergencydr.com
and click
'CALL DOCTOR'



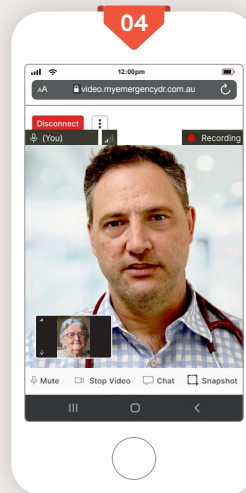
Enter your
postcode
and details
then click
'NEXT'



Click 'JOIN'
where our
Patient Support
Officer will
connect you
with our
specialist
doctor



You are
now in
consultation
with our
specialist
doctor



A clinical summary, prescription, referral and/or
request for further tests can be emailed to you and your GP



This service is funded by the Australian Government under the PHN program.

My Emergency Doctor is the leading Australian telemedicine service helping ensure Australians have access to an emergency specialist whenever they call, and wherever they are.

For more information about this service or for technical support contact My Emergency Doctor on **1800 000 633**.

My Emergency Doctor
Level 5, 10 Bond St
Sydney NSW 2000

myemergencydr.com