

12/11/2021

# Investigations Header

## Missing patient identifiers on attached eReferral investigations

Health services have identified an issue with pathology and radiology results being de-identified when sent/attached to electronic referrals (i.e. HealthLink SmartForms). This poses a potential risk as it is difficult to identify which patient these results are for, especially when exported or printed for further clinical care.

Here is an example:

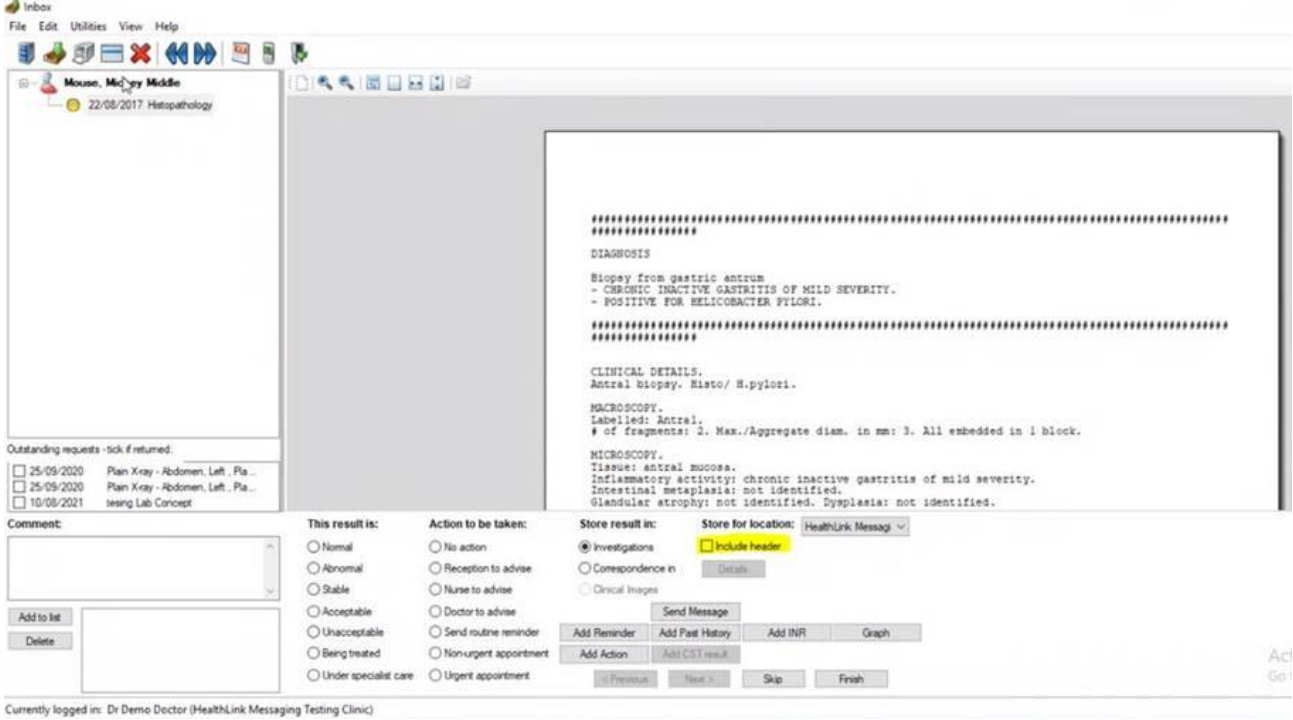
SERUM/PLASMA BIOCHEMISTRY		
		Ref. Range
Sodium :	143 mmol/L	(135-145)
Potassium :	4.8 mmol/L	(3.5-5.2)
Chloride :	112 mmol/L	(95-110)
Bicarbonate :	27 mmol/L	(22-32)
Urea :	7.7 mmol/L	(3.0-10.0)
Est.GFR(mL/min) :	45 per 1.73sqm	(> 60)
Creatinine :	125 umol/L	(60-110)

Requested Tests : TPT\*, GHB\*, MRI, LIP, FRU\*, FBE\*

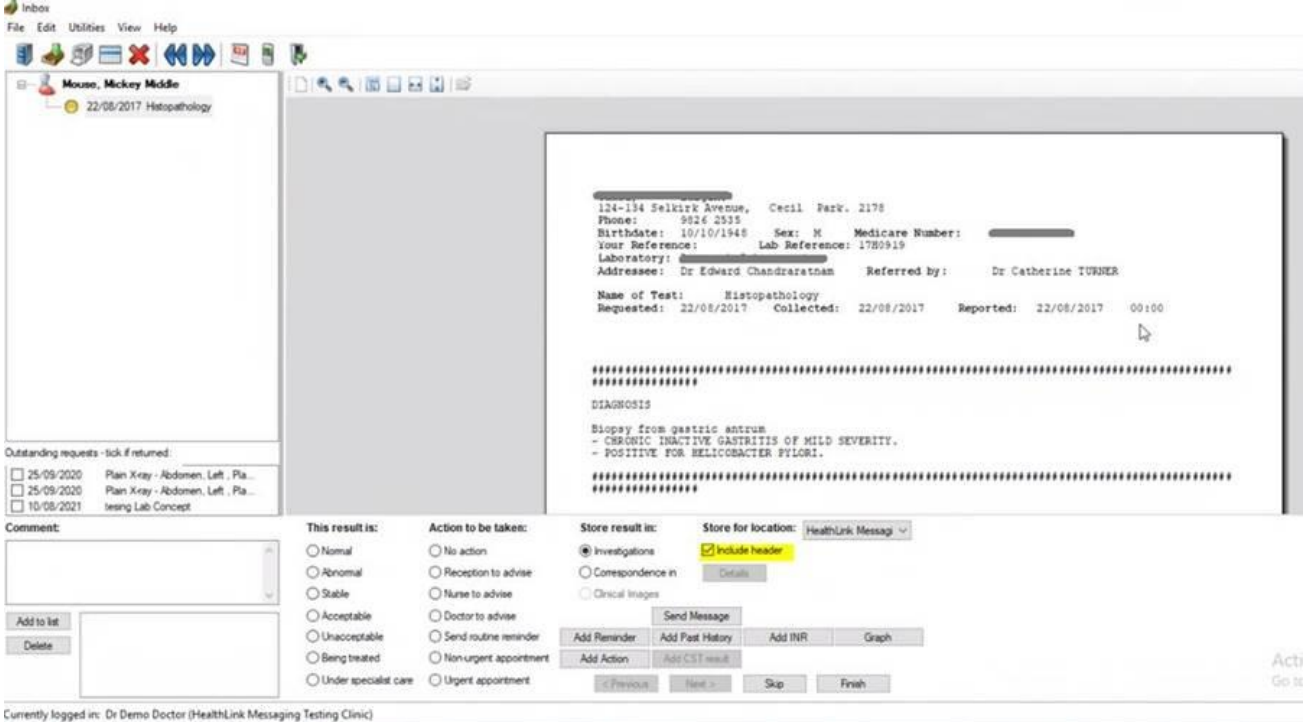
There is a function in both **Best Practice** and **Medical Director** for GPs to “exclude” the header by default i.e. patient identifier:

**Best Practice**

**Exclude Header:**



**Include Header:**



## Medical Director

### Investigation Headers

MD option to 'include patient header in printouts'  
 Tools -> Options -> Investigations  
 This will need to be set up in each GP in their USER Profile.

The screenshot shows the MedicalDirector Clinical 4.1 interface for a patient named Mickey Middle Mouse. The patient's details include DOB: 30/01/1981, Gender: Male, and Occupation: . The patient is currently with Dr. Henry Hyde at Sun Pathology. The 'Options' dialog box is open, showing the 'Investigations' tab. Under the 'Options' section, the checkbox 'Include patient header on printouts' is checked and circled in red. Other options include 'Default to direct bill for all requests', 'Display results to staff', and 'Default to eOrder service for ordering all pathology/cytology tests'. The 'Save' button is visible at the bottom right of the dialog box.

This 'include header' is only available for plain text not PDF results. It would be very grateful if you could please communicate to your GPs to include the header of the required tests/investigations before attaching to the patient's electronic referrals.

For further details about this, please contact the Eastern Melbourne Primary Healthcare Network via email: [digitalhealth@emphn.org.au](mailto:digitalhealth@emphn.org.au) OR contact HealthLink directly on 1800 125 036 or [Helpdesk@healthlink.net](mailto:Helpdesk@healthlink.net).